



TO: Mayor and Councilmembers

SUBMITTED BY: Matthew R. Fore, General Services Director

PREPARED BY: Deborah S. Lopez, City Clerk

SUBJECT: Amendment No. 3 to Agreement No. 2022-018 with Docusign

RECOMMENDATION:

Approve and authorize the City Manager to execute Amendment No. 3 to Agreement No. 2022-018 with Docusign, Inc. increasing the contract amount by \$39,382.20 for a new total not-to-exceed amount of \$166,323.20 and a term expiration date of November 30, 2026.

BACKGROUND:

Docusign, Inc. is a document signing software that allows users to transact business digitally on any electronic device, in a manner that is secure, legal, and easy to use. This electronic platform replaces paper-intensive processes and provides the ability to conduct business through computer or mobile devices. The use of electronic signature routing has greatly reduced the time required to execute signed documents.

The City implemented Docusign at the start of the COVID-19 pandemic, and on April 6, 2020, the City Manager authorized an Agreement with Docusign for electronic signatures in an amount not to exceed \$22,692 (Agreement 2020-038). On February 1, 2022, the City Manager authorized Agreement 2022-018, amending the contract to extend the term to January 31, 2023, with a not-to-exceed amount of \$18,199.35 (Agreement 2022-018). On February 7, 2023, the City Council authorized Amendment No. 1 to Agreement No. 2022-018, amending the contract term to January 31, 2024, with a not-to-exceed amount of \$62,891. On March 19, 2024, the City Council authorized Amendment No. 2 to Agreement No. 2022-018, amending the contract term to January 31, 2026, with a not-to-exceed amount of \$126,941.

DISCUSSION:

Several departments are currently using Docusign, resulting in increased envelope usage as more departments are integrating Docusign into their business processes to digitize their communications and filings. This contract amendment will provide unlimited sends

Meeting Date: December 16, 2025

and eliminates envelope overages. Staff is seeking authorization to amend the agreement with Docusign, increasing the contract amount by \$39,382.20 for a new total not-to-exceed amount of \$166,323.20 and a term expiration date of November 30, 2026. (Attachment 1).

FISCAL IMPACTS:

The contract amendment is for a total increase of \$39,382.20 with a term end date of November 30, 2026. There is sufficient funding in the Information Technology budget (Program 1820) to cover the Fiscal Year 2025/26 costs of the Docusign, Inc. contract.

ALTERNATIVES:

Council could decline to renew this agreement and direct staff to seek an alternate provider. This would leave staff temporarily without a provider for these services unless a month-to-month contract could be negotiated.

LEGAL REVIEW BY: Isaac Rosen, City Attorney

APPROVED BY: Robert Nisbet, City Manager

ATTACHMENTS:

1. Amendment No. 3 to Agreement No. 2022-018 with Docusign

2. Prior Agreements

ATTACHMENT 1

Amendment No. 3 to Agreement No. 2022-018 with Docusign



Offer Valid Through: Dec 19,

2025

Prepared By: Colby Gilbert Quote Number: Q-01915680 SUBJECT TO APPROVAL

ORDER FORM

Address Information

Bill To: Ship To: City of Goleta City of Goleta

 130 Cremona Dr Ste B,
 130 Cremona Dr Ste B,

 Goleta, CA, 93117-5514
 Goleta, CA, 93117-5514

United States United States

Billing Contact Name: Shipping Contact Name:

Deborah Lopez Deborah Lopez

Billing Email Address:

dlopez@cityofgoleta.org

Shipping Email Address:

dlopez@cityofgoleta.org

Billing Phone: Shipping Phone: (805) 961-7505 (805) 961-7505

Order Details

Order Start Date: Dec 1, 2025 Payment Method: Check Order End Date: Nov 30, 2026 Payment Terms: Net 30 Billing Frequency: Annual Currency: USD

Products

Product Name	Subscription No.	Start Date	End Date	Quantity	Net Price
IAM for CX - Full User	SUB-3046504-1	Dec 1, 2025	Nov 30, 2026	55	\$ 33,660.00
Silver Success Pack	SUB-3046504-1	Dec 1, 2025	Nov 30, 2026	1	\$ 5,722.20

Grand Total: \$39,382.20

Product Details

eSignature Seat Allowance: 55

Order Special Terms

Customer agrees to allow Docusign to publish, use and/or reproduce the Customer's name and logo in marketing materials and investor-related content.

Customer is willing to partner with Docusign to: (a) produce a written case study and/or video testimonial on Customer's use of Docusign and associated business results to be featured on Docusign website and in marketing campaigns; and (b) share Customer's name and Docusign use case and associated business results with press, in media publications and in thought leadership content. Docusign will reach out to Customer during the Term regarding these opportunities.

Customer is willing to partner with Docusign to: (a) act as a reference for Docusign and speak with Docusign customers and prospects about Customer's use of Docusign and associated results; (b) speak with analysts about their company's use of Docusign and associated results for use in analyst reports and whitepapers; and (c) speak at Docusign 1st and 3rd party events about Customer's use of Docusign and associated results. Docusign will reach out to Customer during the Term regarding these opportunities.

Both parties hereby agree that the following Subscription(s), identified by their Subscription # and Order Start Date, will be terminated upon the Order Start Date of this Order Form:

February 01, 2024: Subscription # SUB-2218850-1 (Q-01400566)

No credit will be provided for the above Subscription #(s) and all remaining invoices will be issued unless otherwise stated below.

Terms & Conditions

This Order Form is governed by the terms Master Services Agreement available online at: https://www.docusign.com/legal/terms-and-conditions/msa and the applicable Service Schedule(s) and Attachments for the DocuSign Services described herein available online at https://www.docusign.com/legal/terms-and-conditions/msa-service-schedules.

Each DSU Campus Pass Individual Subscription includes the following benefits over a 12-month period: 1) Access to all public, instructor-led DSU classroom courses for 1 named user; and 2) Access to curated Learning Plans to support enablement. The named administrator on the Customer record will be the named individual on the Campus Pass Individual Subscription.

Billing Information

Prices shown above do not include any sales, use, value added (VAT), goods and services (GST), and/or any other similar taxes, duties, levies and or charges of any nature that might be imposed or required to be collected (collectively "taxes") by Docusign. Any such taxes are the responsibility of the Customer and will appear on the final invoice(s), as applicable. Taxes are calculated based on the ship-to location listed on your order form.

Invoice(s) for this order will be emailed automatically from invoicing@erp.docusign.com.

Please make sure this email address is on an approved setting or safe senders list, so notifications do not go to a junk folder or get caught in a spam filter.

For U.S. Customers

Is the contracting entity exempt from sales tax?

Please select Yes or No:

Docusign, Inc. uses Avalara's CertExpress to securely collect digital exemption certificates. When selecting "Yes" for tax exemption, a link will be sent to the Bill-To contact listed on this order form to submit your tax exemption certificate through CertExpress.

For other tax exemption requests, please email the applicable tax exemption documentation to taxexempt@docusign.com.

Purchase Order Information

Is a Purchase Order (PO) required for the purchase or payment of the products on this Order Form?

Please select:

By marking "No", Customer agrees to process payment for any invoices issued pursuant to this Order Form without a PO Number.

If yes, please complete the following information, and attach your PO (if available), and the invoice will be issued referencing such PO Number:

PO Number:

Please attach PO Attachment here:

If "Yes" is marked, but a PO Number is not provided or a PO document is not attached, then Customer agrees to provide the PO information or PO document to Docusign at its earliest

convenience by sending to POSubmission@docusign.com referencing this Quote Number, but agrees to still process payment per the agreed upon terms.

If Customer has attached a PO (or other document) to this Order Form, Customer acknowledges and agrees that any additional or conflicting terms appearing in such PO (or any other document) are invalid.

ATTACHMENT 2

Prior Agreements



DocuSign, Inc. 221 Main Street, Suite 1550 San Francisco, CA 94105 Offer Valid Through: Feb 9,

2024

Prepared By: Cathryn Kessler **Quote Number:** Q-01400566

ORDER FORM

Address Information

Bill To: Ship To: City of Goleta City of Goleta

130 Cremona Dr Ste B,
Goleta, CA, 93117-5514
United States

130 Cremona Dr Ste B,
Goleta, CA, 93117-5514
United States

Billing Contact Name: Shipping Contact Name:

Deborah Lopez Deborah Lopez

Billing Email Address:
dlopez@cityofgoleta.org
Billing Phone:
Shipping Email Address:
dlopez@cityofgoleta.org
Shipping Phone:

Billing Phone: Shipping Phone: (805) 961-7505 (805) 961-7505

Order Details

Order Start Date: Feb 1, 2024 Payment Method: Check Order End Date: Jan 31, 2026 Payment Terms: Net 30

Billing Frequency: Annual Currency: USD

Products

Product Name	Subscription No.	Start Date	End Date	Quantity	Net Price
eSignature Enterprise Pro Edition - Envelope	SUB-2218850-1	Feb 1, 2024	Jan 31, 2026	7,000	\$52,500.00
Subs.					
Enterprise Premier Support - eSign	SUB-2218850-1	Feb 1, 2024	Jan 31, 2026	1	\$11,550.00

Grand Total: \$64,050.00

Annualized Total

Year 1 Total: \$32,025.00 Year 2 Total: \$32,025.00

The annualized totals above are displayed for general guidance only and may differ from the total amounts displayed on an invoice. Please refer to the Order Details and Products sections

above for complete and accurate totals.

Product Details

eSignature Envelope Allowance: 7,000

Overage/Usage Fees

eSignature Enterprise Pro Edition - Envelope Subs. (Per Transaction): \$8.80

Order Special Terms

Terms & Conditions

This Order Form is governed by the terms Master Services Agreement available online at: https://www.docusign.com/legal/terms-and-conditions/msa and the applicable Service Schedule(s) and Attachments for the DocuSign Services described herein available online at https://www.docusign.com/legal/terms-and-conditions/msa-service-schedules.

Billing Information

Prices shown above do not include any state and local taxes that may apply. Any such taxes are the responsibility of the Customer and will appear on the final Invoice.

Is the contracting entity exempt from sales tax?

Please select Yes or No:

If yes, please send the required tax exemption documents immediately to taxexempt@docusign.com.

Invoices for this order will be emailed automatically from invoicing@erp.docusign.com. Please make sure this email is on an approved setting or safe senders list so notifications do not go to a junk folder or caught in a spam filter.

Purchase Order Information

Is a Purchase Order ("PO") required for the purchase or payment of the products on this Order Form?

Please select: Yes Nο

By marking "No", Customer agrees to process payment for any invoices issued pursuant to this Order Form without a PO Number.

If yes, please complete the following information, and attach your PO (if available), and the invoice will be issued referencing such PO Number:

PO Number:

Please attach PO Attachment here:

If "Yes" is marked, but a PO Number is not provided or a PO document is not attached, then Customer agrees to provide the PO information or PO document to DocuSign at its earliest convenience by sending to POSubmission@docusign.com referencing this Quote Number, but agrees to still process payment per the agreed upon terms.

If Customer has attached a PO (or other document) to this Order Form, Customer acknowledges and agrees that any additional or conflicting terms appearing in such PO (or any other document) are invalid.

By signing this Agreement, I certify that I am authorized to sign on behalf of the Customer and agree to the Terms and Conditions of this Order Form and any documents incorporated herein.

Customer DocuSign,

Inc.

Signature: Signature:

Name: Name: Job Title: Job Title: Date: Date:



DocuSign, Inc. 221 Main Street, Suite 1000 San Francisco, CA 94105 Offer Valid Through: Jan 26,

2023

Prepared By: Amit Ben

Simchon

Quote Number: Q-01037542

ORDER FORM

Address Information

Bill To: Ship To: City of Goleta City of Goleta

130 Cremona Dr Ste B,
Goleta, CA, 93117-5514
United States

130 Cremona Dr Ste B,
Goleta, CA, 93117-5514
United States

United States

Billing Contact Name: Shipping Contact Name:

Deborah Lopez Deborah Lopez

Billing Email Address:
dlopez@cityofgoleta.org
Billing Phone:
Shipping Email Address:
dlopez@cityofgoleta.org
Shipping Phone:

Billing Phone: Shipping Phon (805) 961-7505 (805) 961-7505

Order Details

Order Start Date: Feb 1, 2023 Payment Method: Check Order End Date: Jan 31, 2024 Payment Terms: Net 30

Billing Frequency: Annual Currency: USD

Products

Product Name	Subscription No.	Start Date	End Date	Quantity	Net Price
eSignature Enterprise Pro Edition - Envelope	SUB-1479579-1	Feb 1, 2023	Jan 31, 2024	2,500	\$18,032.79
Subs.					
Enterprise Premier Support - eSign	SUB-1479579-1	Feb 1, 2023	Jan 31, 2024	1	\$3,967.21

Grand Total: \$22,000.00

Product Details

eSignature Envelope Allowance: 2,500

Overage/Usage Fees

eSignature Enterprise Pro Edition - Envelope Subs. (Per Transaction): \$8.80

Order Special Terms

Terms & Conditions

This Order Form is governed by the terms Master Services Agreement available online at: https://www.docusign.com/company/terms-and-conditions/msa and the applicable Service Schedule(s) and Attachments for the DocuSign Services described herein available online at https://www.docusign.com/company/terms-and-conditions/msa-service-schedules.

Billing Information

Prices shown above do not include any state and local taxes that may apply. Any such taxes are the responsibility of the Customer and will appear on the final Invoice.

Is the contracting entity exempt from sales tax?

Please select Yes or No:

If yes, please send the required tax exemption documents immediately to taxexempt@docusign.com.

Invoices for this order will be emailed automatically from invoicing@docusign.com. Please make sure this email is on an approved setting or safe senders list so notifications do not go to a junk folder or caught in a spam filter.

Purchase Order Information

Is a Purchase Order (PO) required for the purchase or payment of the products on this Order Form?

Please select Yes or No:

If yes, please complete the following:

PO Number:

PO Amount: \$

By signing this Agreement, I certify that I am authorized to sign on behalf of the Customer and agree to the Terms and Conditions of this Order Form and any documents incorporated herein.

Customer DocuSign, DocuSigned by: Inc. Signature: Signature: Beatriz Benjamin Name: Name: Senior Manager, Revenue Operations Job Title: Job Title: January 24, 2023 Date: Date: BC



DocuSign, Inc. 221 Main Street, Suite 1550 San Francisco, CA 94105 Offer Valid Through: Jan 31,

2023

Prepared By: Roosevelt Dillard Quote Number: Q-00715463

ORDER FORM

Address Information

Bill To: Ship To: City of Goleta City of Goleta

 130 Cremona Dr Ste B,
 130 Cremona Dr Ste B,

 Goleta, CA, 93117-5514
 Goleta, CA, 93117-5514

United States United States

Billing Contact Name: Shipping Contact Name:

Deborah Lopez Deborah Lopez

Billing Email Address:
dlopez@cityofgoleta.org
dlopez@cityofgoleta.org

Billing Phone: Shipping Phone: (805) 961-7505 (805) 961-7505

Order Details

Order Start Date: Feb 1, 2022 Payment Method: Check Order End Date: Jan 31, 2023 Payment Terms: Net 30

Billing Frequency: Annual Currency: USD

Products

Product Name	Start Date	End Date	Quantity	Net Price
eSignature Enterprise Pro Edition - Envelope Subs.	Feb 1, 2022	Jan 31, 2023	2,250	\$14,917.50
Enterprise Premier Support	Feb 1, 2022	Jan 31, 2023	1	\$3,281.85

Grand Total: \$18,199.35

Product Details

eSignature Envelope Allowance: 2,250

Overage/Usage Fees

eSignature Enterprise Pro Edition - Envelope Subs. (Per Transaction): \$8.80

Order Special Terms

Both parties hereby agree that the following Order Forms identified by their Order Start Dates will be terminated upon the Order Start Date of this Order Form:

April 1, 2021 (Q-00569189)

No credit will be provided for the above Order Form(s).

Terms & Conditions

This Order Form is governed by the terms Master Services Agreement available online at: https://www.docusign.com/company/terms-and-conditions/msa and the applicable Service Schedule(s) and Attachments for the DocuSign Services described herein available online at https://www.docusign.com/company/terms-and-conditions/msa-service-schedules.

Billing Information

Prices shown above do not include any state and local taxes that may apply. Any such taxes are the responsibility of the Customer and will appear on the final Invoice.

Is the contracting entity exempt from sales tax?

Please select Yes or No:

If yes, please send the required tax exemption documents immediately to taxexempt@docusign.com.

Invoices for this order will be emailed automatically from invoicing@docusign.com. Please make sure this email is on an approved setting or safe senders list so notifications do not go to a junk folder or caught in a spam filter.

Purchase Order Information

Is a Purchase Order (PO) required for the purchase or payment of the products on this Order Form?

Please select Yes or No:

If yes, please complete the following:

PO Number: 22SS026

PO Amount: \$ 18,199.35

By signing this Agreement, I certify that I am authorized to sign on behalf of the Customer and agree to the Terms and Conditions of this Order Form and any documents incorporated herein.

Customer

Signature:

—DocuSigned by:
Midulle Grune

Name: Michelle Greene

Job Title: City Manager

Date: 1/31/2022

DocuSign,

Inc.
Signature:

Koosewelt Dillard

**SFF5410B0AF842C...*

Roosevelt Dillard

Name:

Job Title: Docusign Sales

Date: 1/31/2022



DocuSign, Inc. 221 Main Street, Suite 1000 San Francisco, CA 94105 Offer Valid Through: Apr 30,

2020

Prepared By: Kaitlin Amedio Quote Number: Q-00430685

ORDER FORM

Address Information

Bill To:City of Goleta

130 Cremona Dr Ste B, Goleta, CA, 93117-5514

United States

Billing Contact Name:

Deborah Lopez

Billing Email Address: dlopez@cityofgoleta.org

Billing Phone: (805) 961-7505

Ship To:

City of Goleta 130 Cremona Dr Ste B,

Goleta, CA, 93117-5514

United States

Shipping Contact Name:

Deborah Lopez

Shipping Email Address: dlopez@cityofgoleta.org Shipping Phone:

(805) 961-7505

Order Details

Order Start Date: Apr 3, 2020 Order End Date: Apr 2, 2021 Billing Frequency: Annual Payment Method: Check Payment Terms: Net 30

Currency: USD

Products

Product Name	Start Date	End Date	Quantity	Net Price
eSignature Enterprise Pro Edition - Envelope Subs.	Apr 3, 2020	Apr 2, 2021	3,000	\$18,600.00
Enterprise Premier Support	Apr 3, 2020	Apr 2, 2021	1	\$4,092.00

Grand Total: \$22,692.00

Product Details

eSignature Envelope Allowance: 3,000

Overage/Usage Fees

eSignature Enterprise Pro Edition - Envelope Subs. (Per Transaction): \$8.80

Order Special Terms

Both parties hereby agree that: a) the Order Form with an Order Start Date of Mar 20, 2020 (Opp/Quote ID:865186/Q-00419776) will be terminated upon the Order Start Date of this Order Form, and b) a prorated credit for the prepaid portion of the remaining Term of the terminated Order Form will be applied toward payment for this Order Form.

At any time during the Term, Customer will have the option to purchase additional eSignature Enterprise Pro Edition - Envelope Subscriptions based on the volumes and prices defined below, exclusive of Premier Support, for use during the Order Term:

500 - 2,999: \$6.20 per Envelope 3,000-4,499: \$6.00 per Envelope 4,500+: \$5.80 per Envelope

Terms & Conditions

This Order Form is governed by the terms Master Services Agreement available online at: https://www.docusign.com/company/terms-and-conditions/msa and the applicable Service Schedule(s) and Attachments for the DocuSign Services described herein available online at https://www.docusign.com/company/terms-and-conditions/msa-service-schedules.

Billing Information

Prices shown above do not include any state and local taxes that may apply. Any such taxes are the responsibility of the Customer and will appear on the final Invoice.

Is the contracting entity exempt from sales tax?

Please select Yes or No:

If yes, please send the required tax exemption documents immediately to taxexempt@docusign.com.

Invoices for this order will be emailed automatically from invoicing@docusign.com. Please make sure this email is on an approved setting or safe senders list so notifications do not go to a junk folder or caught in a spam filter.

Purchase Order Information

Is a Purchase Order (PO) required for the purchase or payment of the products on this Order

Form?

Please select Yes or No: Yes

If yes, please complete the following:

PO Number: 20SS074

PO Amount: \$

By signing this Agreement, I certify that I am authorized to sign on behalf of the **Customer and agree to the Terms and Conditions of this Order Form and any** documents incorporated herein.

Customer

DocuSigned by:

michelle Signature: DE7CE466308944A...

Name: Michelle Greene Job Title:

City Manager Date: April 6, 2020 DocuSign,

DocuSigned by: Inc. Beatriz Benjamin Signature:

6B85A52A083E408..

Name: Beatriz Benjamin

Job Title: Revenue Operations Manager

Date: April 6, 2020

DS



Certificate Of Completion

Envelope Id: B56F212084B04DD4AAFB54866B3097FB

Subject: [DocuSign] Request for eSignatures: City of Goleta - Renewal

fcorgid: 00D30000000bS4EAI

Source Envelope:

Document Pages: 3 Signatures: 2
Certificate Pages: 5 Initials: 1

AutoNav: Disabled

Envelopeld Stamping: Enabled

Time Zone: (UTC-08:00) Pacific Time (US & Canada)

Kaitlin Amedio 221 Main Street Suite 1000

Envelope Originator:

Status: Completed

San Francisco, CA 94105 Kaitlin.Amedio@docusign.com IP Address: 13.108.254.8

Record Tracking

Status: Original Holder: Kaitlin Amedio

4/6/2020 9:02:30 AM Kaitlin.Amedio@docusign.com

Location: DocuSign

Signer Events

Michelle Greene mgreene@cityofgoleta.org

City Manager

Security Level: Email, Account Authentication

(None)

Signature Timestamp

Sent: 4/6/2020 9:04:55 AM Viewed: 4/6/2020 9:14:41 AM Signed: 4/6/2020 12:00:00 PM

Sent: 4/6/2020 12:00:04 PM

Viewed: 4/6/2020 3:33:04 PM

Signed: 4/6/2020 3:36:48 PM

Signed: 4/6/2020 4:02:28 PM

Electronic Record and Signature Disclosure:

Accepted: 4/6/2020 9:14:41 AM

ID: 0c7cc500-bd7a-4b2e-a436-17ce698357c8

Karen Bruce

Karen.Bruce@docusign.com

DocuSign, Inc. Signing Group: AOR

Security Level: Email, Account Authentication

(None)

Signature Adoption: Pre-selected Style Using IP Address: 73.158.101.77

michell & Pierce

Using IP Address: 70.185.149.164

Signature Adoption: Uploaded Signature Image

-DE7CE466308944A...

Electronic Record and Signature Disclosure:

Accepted: 1/16/2020 4:37:43 PM

ID: 92a517f4-cf2d-44a1-82ea-ec5649317673

Beatriz Benjamin

Beatriz.Benjamin@docusign.com Revenue Operations Manager

DocuSign, Inc.

Signing Group: AOA Security Level: Email, Account Authentication

(None)

Electronic Record and Signature Disclosure:

Accepted: 10/31/2019 8:13:51 PM

ID: 85bb52b3-3c10-4c12-86fb-9452d82abdc8

Docusigned by: Sent: 4/6/2020 3:36:51 PM Viewed: 4/6/2020 4:01:32 PM

Signature Adoption: Pre-selected Style Using IP Address: 12.202.171.35

In Person Signer Events	Signature	Timestamp
Editor Delivery Events	Status	Timestamp
Agent Delivery Events	Status	Timestamp
Intermediary Delivery Events	Status	Timestamp

Certified Delivery Events	Status	Timestamp
Carbon Copy Events	Status	Timestamp
Witness Events	Signature	Timestamp
Notary Events	Signature	Timestamp
Envelope Summary Events	Status	Timestamps
Envelope Summary Events Envelope Sent	Status Hashed/Encrypted	Timestamps 4/6/2020 3:36:55 PM
		•
Envelope Sent	Hashed/Encrypted	4/6/2020 3:36:55 PM
Envelope Sent Certified Delivered	Hashed/Encrypted Security Checked	4/6/2020 3:36:55 PM 4/6/2020 4:01:38 PM
Envelope Sent Certified Delivered Signing Complete	Hashed/Encrypted Security Checked Security Checked	4/6/2020 3:36:55 PM 4/6/2020 4:01:38 PM 4/6/2020 4:02:28 PM

ELECTRONIC RECORD AND SIGNATURE DISCLOSURE

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Withdrawing your consent

If you decide to receive notices and disclosures from us electronically, you may at any time change your mind and tell us that thereafter you want to receive required notices and disclosures only in paper format. How you must inform us of your decision to receive future notices and disclosure in paper format and withdraw your consent to receive notices and disclosures electronically is described below.

Consequences of changing your mind

If you elect to receive required notices and disclosures only in paper format, it will slow the speed at which we can complete certain steps in transactions with you and delivering services to you because we will need first to send the required notices or disclosures to you in paper format, and then wait until we receive back from you your acknowledgment of your receipt of such paper notices or disclosures. To indicate to us that you are changing your mind, you must withdraw your consent using the DocuSign 'Withdraw Consent' form on the signing page of a DocuSign envelope instead of signing it. This will indicate to us that you have withdrawn your consent to receive required notices and disclosures electronically from us and you will no longer be able to use the DocuSign system to receive required notices and consents electronically from us or to sign electronically documents from us.

All notices and disclosures will be sent to you electronically

Unless you tell us otherwise in accordance with the procedures described herein, we will provide electronically to you through the DocuSign system all required notices, disclosures, authorizations, acknowledgements, and other documents that are required to be provided or made available to you during the course of our relationship with you. To reduce the chance of you inadvertently not receiving any notice or disclosure, we prefer to provide all of the required notices and disclosures to you by the same method and to the same address that you have given us. Thus, you can receive all the disclosures and notices electronically or in paper format through the paper mail delivery system. If you do not agree with this process, please let us know as described below. Please also see the paragraph immediately above that describes the consequences of your electing not to receive delivery of the notices and disclosures electronically from us.

How to contact DocuSign, Inc.:

You may contact us to let us know of your changes as to how we may contact you electronically, to request paper copies of certain information from us, and to withdraw your prior consent to receive notices and disclosures electronically as follows:

To contact us by paper mail, please send correspondence to:

DocuSign, Inc.

221 Main St.,

Suite 1000

San Francisco, CA 94105

To advise DocuSign, Inc. of your new e-mail address

To let us know of a change in your e-mail address where we should send notices and disclosures electronically to you, you must send an email message to us at and in the body of such request you must state: your previous e-mail address, your new e-mail address. Please reach out to the sender of the envelope if you want to change your email address..

In addition, you must notify DocuSign, Inc. to arrange for your new email address to be reflected in your DocuSign account by following the process for changing e-mail in the DocuSign system.

To request paper copies from DocuSign, Inc.

To request delivery from us of paper copies of the notices and disclosures previously provided by us to you electronically, you must send us an e-mail to and in the body of such request you must state your e-mail address, full name, US Postal address, and telephone number. We will bill you for any fees at that time, if any. Please reach out to the sender of the envelope if you want to request paper copies.

To withdraw your consent with DocuSign, Inc.

To inform us that you no longer want to receive future notices and disclosures in electronic format you may:

i. decline to sign a document from within your DocuSign session, and on the subsequent page, select the check-box indicating you wish to withdraw your consent, or you may;

ii. send us an e-mail to and in the body of such request you must state your e-mail, full name, US Postal Address, and telephone number. Please reach out to the sender of the envelope if you want to withdraw your consent.. The consequences of your withdrawing consent for online documents will be that transactions may take a longer time to process..

Required hardware and software

Operating Systems:	Windows® 2000, Windows® XP, Windows Vista®; Mac OS® X
Browsers:	Final release versions of Internet Explorer® 6.0 or above (Windows only); Mozilla Firefox 2.0 or above (Windows and Mac); Safari TM 3.0 or above (Mac only)

PDF Reader:	Acrobat® or similar software may be required to view and print PDF files
Screen Resolution:	800 x 600 minimum
Enabled Security Settings:	Allow per session cookies

^{**} These minimum requirements are subject to change. If these requirements change, you will be asked to re-accept the disclosure. Pre-release (e.g. beta) versions of operating systems and browsers are not supported.

Acknowledging your access and consent to receive materials electronically

To confirm to us that you can access this information electronically, which will be similar to other electronic notices and disclosures that we will provide to you, please verify that you were able to read this electronic disclosure and that you also were able to print on paper or electronically save this page for your future reference and access or that you were able to e-mail this disclosure and consent to an address where you will be able to print on paper or save it for your future reference and access. Further, if you consent to receiving notices and disclosures exclusively in electronic format on the terms and conditions described above, please let us know by clicking the 'I agree' button below.

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Offer Valid Through: Nov 26,

2025

Prepared By: Colby Gilbert Quote Number: Q-01895675

ORDER FORM

Address Information

Bill To: Ship To: City of Goleta City of Goleta

130 Cremona Dr Ste B,
Goleta, CA, 93117-5514
United States

130 Cremona Dr Ste B,
Goleta, CA, 93117-5514
United States

Billing Contact Name: Shipping Contact Name:

Deborah Lopez Deborah Lopez

Billing Email Address:

dlopez@cityofgoleta.gov

dlopez@cityofgoleta.gov

Billing Phone: Shipping Phone: (805) 961-7505 (805) 961-7505

Order Details

Order Start Date: Nov 26, 2025
Order End Date: Jan 31, 2026
Billing Frequency: Annual
Payment Method: Check
Payment Terms: Net 30
Currency: USD

Products

Product Name	Subscription No.	Start Date	End Date	Quantity	Net Price
eSignature Enterprise Pro Edition - Envelope	SUB-2218850-1	Nov 26, 2025	Jan 31, 2026	500	\$ 3,750.24
Subs.					
Enterprise Premier Support - eSign	SUB-2218850-1	Nov 26, 2025	Jan 31, 2026	1	\$ 825.05

Grand Total: \$4,575.29

Product Details

eSignature Envelope Allowance: 500

Overage/Usage Fees

eSignature Enterprise Pro Edition - Envelope Subs. (Per Transaction): \$8.80

Order Special Terms

Terms & Conditions

This Order Form is governed by the terms Master Services Agreement available online at: https://www.docusign.com/legal/terms-and-conditions/msa and the applicable Service Schedule(s) and Attachments for the DocuSign Services described herein available online at https://www.docusign.com/legal/terms-and-conditions/msa-service-schedules.

Billing Information

Prices shown above do not include any sales, use, value added (VAT), goods and services (GST), and/or any other similar taxes, duties, levies and or charges of any nature that might be imposed or required to be collected (collectively "taxes") by Docusign. Any such taxes are the responsibility of the Customer and will appear on the final invoice(s), as applicable. Taxes are calculated based on the ship-to location listed on your order form.

Invoice(s) for this order will be emailed automatically from invoicing@erp.docusign.com.

Please make sure this email address is on an approved setting or safe senders list, so notifications do not go to a junk folder or get caught in a spam filter.

For U.S. Customers

Is the contracting entity exempt from sales tax?

Please select Yes or No:

Docusign, Inc. uses Avalara's CertExpress to securely collect digital exemption certificates. When selecting "Yes" for tax exemption, a link will be sent to the Bill-To contact listed on this order form to submit your tax exemption certificate through CertExpress.

For other tax exemption requests, please email the applicable tax exemption documentation to taxexempt@docusign.com.

Purchase Order Information

Is a Purchase Order (PO) required for the purchase or payment of the products on this Order Form?

Please select:

By marking "No", Customer agrees to process payment for any invoices issued pursuant to this Order Form without a PO Number.

If yes, please complete the following information, and attach your PO (if available), and the invoice will be issued referencing such PO Number:

PO Number:

Please attach PO Attachment here:

If "Yes" is marked, but a PO Number is not provided or a PO document is not attached, then Customer agrees to provide the PO information or PO document to Docusign at its earliest convenience by sending to POSubmission@docusign.com referencing this Quote Number, but agrees to still process payment per the agreed upon terms.

If Customer has attached a PO (or other document) to this Order Form, Customer acknowledges and agrees that any additional or conflicting terms appearing in such PO (or any other document) are invalid.

The below signatories are authorized, on behalf of their respective Parties, to execute this Order Form and to agree to the terms herein as of the Order Start Date.

Customer	Docusign, Inc.
Signature:	Signature:
Name:	Name:
Job Title:	Job Title:
Date:	Date: