

From: Kendall Allison <Kendall@wynmark.com>
Sent: Thursday, October 18, 2018 3:56 PM
To: Cindy Moore <cmoore@cityofgoleta.org>
Subject: Camino Real Statement on Bird Scooters

Hi Cindy!

I am Mark Ingalls' assistant at the Camino Real Marketplace, and he wanted me to provide you with a summary of our thoughts on the Bird scooters, and their impact on Goleta. Please see the following:

"The Camino Real Marketplace has absolutely observed an impact as a result of the Bird Scooters. We are hoping that the City will evaluate the situation with businesses, like our shopping center in mind. Our drive aisles are not a safe place for scooters, and our sidewalks and walkways are reserved for pedestrian use. Because we cannot provide a safe path of travel for these scooters, we are considering banning them from the property. The Camino Real Marketplace is a high-volume shopping center, and we want to continue to maintain a safe and secure environment for our patrons."

Thanks so much and please feel free to get back to either myself or Mark Ingalls with any questions you may have.

All the best,

Kendall Allison
Office and Marketing Manager
Camino Real Marketplace
7004 Marketplace Drive, Goleta, CA, 93117
Office: (805) 685-3458
Cell: (805) 403-6861
Email: Kendall@wynmark.com

From: Robert Ruppel <bob1700@aol.com>
Date: October 25, 2018 at 11:06:30 AM PDT
To: <pperotte@cityofgoleta.org>
Subject: Byrd scooters

What is the City of Goleta doing to control these scooters? Are they permitted? I think they are a menace!

Thank you for your forthcoming response.

Bob Ruppel

From: "Goleta, CA" <webmaster@cityofgoleta.org>

Date: October 26, 2018 at 3:24:56 PM PDT

To: "Perotte, Paula" <pperotte@cityofgoleta.org>

Subject: Motorized Scooters

Reply-To: Barbara Aubry <Baubry@cox.net>

Message submitted from the <Goleta, CA> website.

Site Visitor Name: Barbara Aubry

Site Visitor Email: Baubry@cox.net

"Madam Mayor"

I live in Storke Ranch opposite the UCSB dormitories and usually walk several time a week down to the Market Place shopping area. Over the past several weeks my walks have been made more dangerous, not withstanding the volume of traffic in the area, by the number of motorized scooters ridden by young people and parked all over the sidewalks in various locations.

I appreciate that younger people are attracted to this form of transportation but there appears to be no regulation regarding safety for the riders or the pedestrians where the scooters are in use. Does the city have any plans to regulate the use of these scooters, or preferably ban their use all together as other municipalities have done, for the safety of all concerned?

Thank you

Barbara Aubry

From: Irene Russo <irene_russo@yahoo.com>

Date: October 27, 2018 at 11:22:06 AM PDT

To: <pperotte@cityofgoleta.org>

Subject: Scooters are everywhere

Blocking sidewalks.

Sent from my iPhone

-----Original Message-----

From: Brian [<mailto:boisky7@cox.net>]

Sent: Tuesday, November 06, 2018 4:27 AM

To: City Council <citycouncil@cityofgoleta.org>

Subject: Sidewalk scooters

I was referred to you all regarding the newly displayed scooters on the side walks in Old Town. They are disgusting. I've been in Old Town for 18 years and the changes are hard enough without allowing more hazardous elements of growth to prosper. Who bears the liability when someone trips and gets hurt. I can't believe the city is temporary allowing these damn things on the sidewalk. They are personal property on a public sidewalk. So if I were to start setting signs advertising my business on Hollister street sidewalks the city would leave them alone ? I'm sure they would take action. I wish you decision makers would stop trying to accommodate everyone and be more strict preserving what's left of the small town feel we have. Brian Boisky, Old Town resident

Sent from my iPad

Marsha Johnson
5380 Queen Ann Ln
Santa Barbara, CA 93111

November 13, 2018

To Whom It May Concern:

The invasion of the scooters seems to be a big topic for discussion. Here's my idea for a solution. Fight fire with fire. I noticed that there are several job offerings on Craigslist for scooter retrieval with an advertised salary of possibly \$100 a night. It is probably based on the number of scooters rounded up. This seems like a great recycling opportunity. We have many folks helping us recycle plastic bottles and aluminum just to make some extra money. Why not create a recycling center run by the city?

Anyone can return a scooter to a city-run center and get money back. The city in return can sell back the scooters to the company responsible for them for an additional cost. Charge enough and the city can make a profit. Or.....just maybe, the scooter company will go away and find that it is not profitable to run their business here. Or, just maybe, the litter problem will be solved and the renters will be happy because they have access to cheap transportation.

Sounds like a win, win.

Sincerely,

Marsha Johnson
mjohnson@sbceo.org

From: [Stuart Kasdin](#)
To: [Michelle Greene](#); [Deborah Lopez](#)
Subject: Fwd: Electric Scooters
Date: Wednesday, November 14, 2018 11:07:33 AM

Sent from my iPhone

Begin forwarded message:

From: Bonnie Moore <bjgmoore@gmail.com>
Date: November 14, 2018 at 8:52:29 AM PST
To: <pperotte@cityofgoleta.org>, <skasdin@cityofgoleta.org>, <raceves@cityofgoleta.org>, <mbennett@cityofgoleta.org>, <krichards@cityofgoleta.org>
Subject: Electric Scooters

November 13, 2018

Letter of Concern regarding Electric Scooters:

We have noticed an abundance of electric scooters not only in Old Town but on Fairview Avenue and Calle Real. Today, November 13, we counted 14 scooters on a continuous block of Calle Real.

Here are some concerns regarding these modes of transportation:

1. Are they licensed by the City of Goleta?
2. Is the City of Goleta receiving revenue from the charge of \$1.00 per mile or \$100.00 per night?
3. Scooters occupy and function on the city property without paying rent or having to pay taxes.
4. The riders are riding these electric vehicles on the sidewalk; why are they not being ticketed?
5. Does the company: Bird, Lime, etc. have insurance? It is not if an accident happens but when an accident happens; either with a person walking, another scooter or a motor vehicle.
6. Is there a requirement to wear helmets?
7. We have seen riders run out of time and discard the scooter where it stops; on residential streets. 3 on Gato in the last day.
8. We have had restaurants push out their seating to accommodate more patrons and now we are bombarded with scooters that take up city sidewalk space making it difficult for pedestrians to walk on the city street.

Is there really a need for these modes of movability? Isla Vista more likely to use than Old Town Goleta.

Personally, we either walk within the Old Town area to do errands or just for exercise. Many people in the area use a bike, skateboard, or just walk

to where they need to go. Use of cars are not being used by residents unless they are getting groceries, water from the machines or something too heavy to carry home.

The scooters are new but in time they will be a nuisance unless there are controls on them.

Robert & Bonnie Moore
5747 Armitos Avenue
Goleta, CA 93117-3433
(905) 967-8064

From: [Stuart Kasdin](#)
To: [Michelle Greene](#); [Deborah Lopez](#)
Subject: FW: Scooters
Date: Thursday, November 15, 2018 7:42:37 AM

Stuart Kasdin, PhD

Mayor Pro Tempore

City of Goleta | 130 Cremona Drive, Suite B | Goleta, CA 93117

805-961-7539 | skasdin@cityofgoleta.org

From: Curtis Roads [clangtint@gmail.com]
Sent: Wednesday, November 14, 2018 11:54 PM
To: Stuart Kasdin
Subject: Scooters

Dear Mr. Kasdin,

Scooters are littering our streets and lawns.

It is all driven by short-term private greed.

These opportunistic parasite companies have no interest in engaging with communities to solve real environmental issues.

They are part of the problem, not the solution.

Thank you.

Best regards,

Curtis Roads
366 Cannon Green Drive
Goleta

From: [Stuart Kasdin](#)
To: [Deborah Lopez](#); [Michelle Greene](#)
Subject: Fwd: E-Scooters are like Q-Tips article
Date: Friday, November 16, 2018 10:27:28 AM

E-scooters are like Q-Tips

People ride dockless electric scooters along Venice Beach in Los Angeles in August. (Mario Tama/Getty Images)

By [Catherine Rampell](#)
Washington Post Columnist
November 15 at 7:09 PM

SANTA MONICA, CALIF.

Electric scooters are a little [like Q-Tips](#).

In both cases, the products are marketed with explicit warnings about how *not* to use them, even though everyone knows that's precisely the way pretty much every customer *will* use them.

For scooter riders here in Santa Monica, it means: Don't you dare ride on the sidewalk, which is against the law, even though it sometimes feels super unsafe to ride next to cars. Or: Wink-wink, always wear a helmet. Also, the beach bike path is verboten, even though it is the smoothest, most fun, most scenic ride possible. And definitely don't just dump your scooter in the middle of a busy path or sidewalk.

Aw shucks, well, we did warn you. Guess it's your fault if you land in the ER.

I get it. Electric scooters are hard to regulate. They're different from other popular modes of transit — skateboards, bicycles, motorcycles, cars — so there's no template for rules or best practices. And how do we retrofit both our laws and our car-centric infrastructure to accommodate such a promising new(ish) technology?

Compounding all this, public officials are also somewhat scarred by their experience in the ride-share wars.

Not so long ago, companies such as Uber and Lyft appeared and proceeded to ignore existing livery laws — some of which were sensible, some of which were stupid — to gain market share. In the process of turning themselves into billion-dollar-plus “unicorns,” the companies mounted aggressive public-relations campaigns. Persnickety politicians who tried to enforce the law were labeled puppets of Big Taxi, or — worse — Luddites.

Faced with this new alien e-species, regulators may fear earning another scarlet “L.” About a year ago, Santa Monica became the first city to fully grapple with the task of regulating scooters. It shows how difficult it is to get the regs right.

Developments here followed an arc that will sound familiar to the scores of other

cities that have since been inundated.

First came giddy media coverage about these whiz-bang devices. They're cheap and fast! They're super fun! And they can solve the "last mile" problem of commuting, relieving car congestion and carbon emissions! They might even solve climate change!

Second came the furious stories about tangled nests of discarded scooters and, more seriously, injuries to both riders or pedestrians. One gentleman, William Kairala, recalls waking up in the emergency room with a fractured skull and possibly permanent brain damage.

"They're very handy. The problem is: You find a scooter, but you don't find a helmet," he said during an interview for [a "PBS NewsHour" segment](#) I did on Santa Monica's experience. "And unfortunately I fell off of one. I wasn't even going fast."

Third, the backlash: scooters thrown [into the ocean](#) or [off buildings](#), set on [fire](#), or [desecrated by dogs](#). Brakes and batteries cut. Furious town halls. [Lawsuits](#).

Santa Monica initially fought with the scooter companies, even filing a [criminal complaint](#) against one, Bird. Ultimately the city launched a pilot program in September with tighter regulations governing when and where the devices could be used, which companies could operate, and so on. But after another PR campaign, Santa Monica appeared to [cave on](#) its [original criteria](#) for which firms could participate, and when I interviewed city officials more recently, they took on a more conciliatory tone.

So, strikingly, did the vendors themselves, perhaps wary of being banned altogether. Ride-sharing companies had an established, motivated customer base — people frustrated with their local taxi monopoly — willing to fight the regulators on their behalf. Scooter companies don't really have an equivalent.

Which perhaps explains why even Lyft emphasizes just how deferential it's being in rolling out its scooter business.

"Our goal here is to do what's right, and what's right in this context is to work closely with the cities, get permits and launch once we have permission," David Fairbank, Lyft's bikes and scooters market manager, told me.

Why does its scooter-sharing strategy seem so different from its car-sharing one? I asked. "I don't have a ton of context on that but, yeah, we're working closely with the governments this time," he said.

Meanwhile, the bad habits that riders developed during the Wild West days remain. Helmet use is still virtually nonexistent. (In January, California will actually stop requiring them following a successful lobbying effort by Bird, though the company still *recommends* [wearing helmets](#).) Scooters are still on sidewalks, beach paths and other places officially forbidden for safety reasons.

It is great that regulators and firms have turned the temperature down a little this

time and are trying to develop a workable, safety-minded set of regulations. But only if those regulations actually get enforced.

https://www.washingtonpost.com/opinions/e-scooters-are-like-q-tips/2018/11/15/432d8e60-e918-11e8-b8dc-66cca409c180_story.html?utm_term=.6052387ed363&wpisrc=nl_most&wpmm=1

From: Goleta, CA [<mailto:webmaster@cityofgoleta.org>]
Sent: Friday, November 16, 2018 9:39 AM
To: Winnie Cai <wcai@cityofgoleta.org>
Subject: Email contact from Goleta, CA

Message submitted from the <Goleta, CA> website.

Site Visitor Name: Stan Kocimski
Site Visitor Email: skocimski@verizon.net

Hello,

I am not sure that your office is the correct one to contact. If not, I would appreciate if you would forward it to the right office.

My issue is with the electric scooter company, I believe from Isla Vista, which just dumped number of their scooters in the residential area. Now, this Company has no permit to operate in Goleta, yet they did it because "it is easier to ask for forgiveness than to get a permit", as quoted in the Independent. Meanwhile, the scooters barricade the sidewalks, causing hazard and restricting the mobility of our wheelchair-bound neighbors. I believe that the City should seek some kind of restraining order stopping that unregulated activity, and order the removal of all illegally placed scooters.

Sincerely,
Stan Kocimski

From: tristan smith <tristansmith25@yahoo.com>

Date: November 18, 2018 at 3:05:01 PM PST

To: <citycouncil@cityofgoleta.org>

Subject: Scooters

Hello,

As a local homeowner, I wanted to express my opinion about the multitude of scooters all over our sidewalks and public areas. They are ugly and there are way too many of them. If a company wants to open up a storefront where you can rent them, or have some type of delivery service then that would be different. I don't feel that public property should be taken up with these eyesores. Not to mention, they constantly block sidewalks and impede people using strollers, wheelchairs etc. Thanks for your time,

Tristan Smith
805-801-1636

[Sent from Yahoo Mail for iPhone](#)

From: Bailey Miller <baileymiller182@gmail.com>

Date: November 20, 2018 at 9:03:23 AM PST

To: <dlopez@cityofgoleta.org>

Subject: re: Scooter ordinance

Regarding the proposed Ordinance No. 18 "...Prohibit Shared On-Demand Motorized Scooters ..."

This Goleta resident hopes the city can find a happy medium instead of an outright ban. I encourage the council not to adopt this ordinance.

Bailey Miller

From: Dylan Sherman <dylan.sherman96@yahoo.com>

Date: November 20, 2018 at 9:19:03 AM PST

To: <dlopez@cityofgoleta.org>

Subject: Scooters

Reply-To: Dylan Sherman <dylan.sherman96@yahoo.com>

Dear City Clerk,

I'm writing to express my extreme displeasure regarding the City Council's proposed ordinance prohibiting shared, on demand, motorized scooters in the city of Goleta. The scooters are a convenient, low-cost alternative form of transportation for people living on a fixed income like me. If the city is concerned about where the scooters are left after use, they should require the companies to provide docking stations or racks that the scooters must be parked in.

I strongly urge the City Council to allow these motorized scooters to be available for public use in the city of Goleta. Thank you for your consideration.

Thank you!

Dylan Sherman

281 Santa Barbara Shores Drive

Goleta, CA 93117

From: Sue Sadler-Pare' <slsp2@hotmail.com>

Date: November 20, 2018 at 9:26:31 AM PST

To: "dlopez@cityofgoleta.org" <dlopez@cityofgoleta.org>

Subject: Re: On 12/04/2018 the City Council will receive a report on an Urgency Ordinance Prohibiting Shared On-Demand Motorized Scooter Operations

I am in FULL support of this ordinance as written. These scooters could be very useful if management appropriately and within the City regulations.

The random placement of these scooters is not only dangerous for pedestrians and ADA people, it is plain blight. I want to knock them all over or dump them in a dumpster when I see them!

I encourage the City to reach out to the business owners and work together for a different kind of program that will be sustainable but not a hazard.

Thank you,

Sue Sadler
Goleta

From: Molora Vadnais <moloravadnais@gmail.com>

Date: November 20, 2018 at 9:57:25 AM PST

To: <dlopez@cityofgoleta.org>

Subject: Opposition to the proposed scooter ban.

I oppose the proposed ban on shared scooters. It's ridiculous to only ban shared scooters and not all scooters. Feel free to make parking rules, but not a total ban. This is the future and it is good for the planet. People will work out the problems. Give it a chance.

Molora Vadnais

From: Emma Parker <emmaparker116@gmail.com>

Date: November 20, 2018 at 11:46:31 AM PST

To: <dlopez@cityofgoleta.org>

Subject: Scooter Ordinances

Hello!

I just wanted to write in strong support of the ban on scooters. Although I see why this is an appealing option, it proposes a real safety hazard both to those riding the scooters (I almost never see anyone wearing a helmet) and those around them. I was driving home last night in Goleta and was almost in an accident as a result of the scooters. There was a pretty large group of people driving them down the sidewalk, but it was dark and there were no lights on the scooters, so they were very hard to see. A car in front of me stopped quickly to avoid hitting them as they crossed the street, and the person behind me had to stop quickly as well. Thankfully, nobody was harmed, but it was a near miss, and it's not the only time I've seen people operating these scooters after dark on busy streets.

Also, just a note that I'm a policy analyst at UCSB and our interim policy actually only allows the scooters on roads. The document the city posted on Facebook indicated that you could also ride them on bike paths, but that's not correct, and I've seen UCPD ticketing folks riding the scooters on the bike paths (although not as often as I'd like...). That part of the policy can be seen [here](#) on page 2 under section 2.a.

Thanks, again, for considering this issue -- I hope the ordinance banning scooters passes!

All the best,

Emma Parker
94 Brandon Dr., Goleta
805-272-0737

Site Visitor Name: James Carbone

Site Visitor Email: jamescarbone6@gmail.com

I would like to register my complaint regarding the new scooters. I live at the corner of Evergreen, Forest and Cathedral oaks. They have been dropping off up to five scooters at a time. Kids from Condos and Apartments behind and across Cathedral Oaks come over and hang out around scooters, riding and having a party. I didn't buy my house to have these scooters parked around it.

I asked the man dropping them off if he could put them across the street, he said he couldn't. he has some App that tells him where he needs to drop them off or does not get credit for them. I have seen kids riding double on them no helmets. Pleas consider banning the scooters. Thank you.

From: Cheryl Rogers <cherplan2@cox.net>
Date: November 20, 2018 at 1:57:30 PM PST
To: Deborah Lopez <dlopez@cityofgoleta.org>
Subject: scooters littering the sidewalks

Dear City Council:

I wish to let you know that I strongly object to the scooters which have been dumped on our city sidewalks in the public right of way. These scooters are likely to be used without compliance to State regulations regarding proper licensing and safety equipment by anyone of any age.

It seems unlikely that they would be used for shopping as there is no place to store a package and it is illegal to drive with only one hand on the handlebars.

As you are probably aware, the City of Santa Barbara has wisely outlawed them. I heard of a recent incident where a man used a scooter without a helmet and fell hitting his head, incurring a skull fracture.

I trust that you will consider all the ramifications of the dangers of these scooters blocking the sidewalks and traveling on the road without licensing. It appears that all the negatives greatly outweigh the positives of this matter.

Thank you for your service.

Cheryl Rogers
cherplan2@cox.net

From: k graham <rienme@gmail.com>
Date: November 20, 2018 at 10:15:43 PM PST
To: <dlopez@cityofgoleta.org>
Subject: Motorized scooters

Of the numerous encounters I've had with the scooters only two have been ridden legally and responsibly. Ive provided several examples below.

Five obviously under 18 riders were cruising back and forth on the sidewalks of Camino Real Marketplace.

Two riders zoomed off of Hollister and down Coronado Drive at high speeds without stopping or looking. This was in the dark and caused two cars to slam on brakes and barely miss them.

Ive observed numerous riders blowing through the stop sign on the walk/ride path at the corner of Hollister and Coronado Dr.

Until the safety of pedestrians can be assured and responsible riding can be enforced, the scooters should be banned. And I've not even addressed the disrespect and lack of concern for our community of the companies involved have exhibited.

K. Graham

From: [Vicki Diaz Pagenkopt, NP](#)
To: [Deborah Lopez](#)
Subject: City meeting regarding motorized scooter
Date: Tuesday, November 20, 2018 5:33:05 PM

Thank you, thank you for setting up this meeting.
These scooters are an annoyance and dangerous. Most scooter drivers are very young children without helmets going very fast on sidewalks.
I have seen many of these scooters in close encounters with car drivers due to not following the law. I almost hit a young kid a few days ago when he crossed the street out of nowhere.
I would like to know the time of the meeting so my husband and I can attend.
Thank you
Virginia Pagenkopf

Sent from my Verizon, Samsung Galaxy smartphone

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From: Goleta, CA [webmaster@cityofgoleta.org]
Sent: Tuesday, November 20, 2018 7:35 PM
To: Stuart Kasdin
Subject: Email contact from Goleta, CA

Message submitted from the <Goleta, CA> website.

Site Visitor Name: Carol Clark
Site Visitor Email: Carclark50@yahoo.com

E scooters

Please ban the e scooters. Dangerous, and so much distracting clutter when driving around town. I am thinking that a lot of the riders are out for a joy ride (I admit it looks fun) at the expense of public safety.

Thank you,
Carol

From: "Goleta, CA" <webmaster@cityofgoleta.org>

Date: November 20, 2018 at 7:06:46 PM PST

To: "Perotte, Paula" <pperotte@cityofgoleta.org>

Subject: Scooters in Goleta

Reply-To: John Marek <phitsanulok11@cox.net>

Message submitted from the <Goleta, CA> website.

Site Visitor Name: John Marek

Site Visitor Email: phitsanulok11@cox.net

I would like to add my name to those opposing allowing the use of scooters in Goleta. I frequently walk around the streets of Goleta. On several occasions, I have seen scooters left tipped over on the sidewalk and have had to walk around them. I frequently walk in the early morning before full light and fear tripping over a scooter. Also, as I was walking today, three young riders swerved past me on the sidewalk. These scooters pose a danger that I can well do without.

Thank you, John Marek

From: "Goleta, CA" <webmaster@cityofgoleta.org>

Date: November 20, 2018 at 4:37:28 PM PST

To: "Perotte, Paula" <pperotte@cityofgoleta.org>

Subject: Shared scooters are dangerous. I am glad you are considering banning them.
Please do.

Reply-To: Michael Scott <mas-scott@cox.net>

Message submitted from the <Goleta, CA> website.

Site Visitor Name: Michael Scott

Site Visitor Email: mas-scott@cox.net

My car was almost hit by a scooter zipping through parked cars in the parking lot near Lillies Tacos as I was driving by. The rider did not even look. I had to hit the breaks to avoid him.

We have been finding these scooters left blocking sidewalks throughout our neighborhood and in the camino real market place.

If UCSB can ban them then we should be able to do so as well.

From: karentogno@roadrunner.com
To: [Deborah Lopez](#)
Cc: mtogno@roadrunner.com
Subject: Please ban motorized scooters before someone gets killed
Date: Tuesday, November 20, 2018 5:21:13 PM

Hello,

My name is Karen Togno. My daughter and I just moved into Storke Ranch this past September. When we first arrived here we didn't notice the Bird and Lime Scooters - but now we can't leave the house without seeing them everywhere! They are not only a nuisance to drivers, bikers and walkers - but pose a serious threat to anyone out on the streets. Over the past month we have noticed the following:

- * Kids (as young as about 8 years old) are riding these scooters. I see them everyday. They do not know the rules of the road - they run traffic lights, stop signs, ride in the middle of the road and on the sidewalk - even at night.
- * Just this past week we saw 2 teens (about age 13 - nowhere near driving age) on Bird scooters whizzing through the Camino Real Marketplace - more specifically whizzing through the diners at Starbucks, Jersey Mikes, Kahuna Grill etc. with no regard to the people very close to them. If I had stuck my foot out - they would have run over it! They were also riding along the road/parking lot area right in front of the movie theatre/restaurants - jumping the scooters over the speed bumps like they were in some skateboard park - yelling and laughing as they caused havoc as stunned patrons looked on in disbelief.
- * While I do see a lot of college students using the scooters responsibly, there are those students, once again, who surely do not follow the rules of the road - riding through traffic lights and stop signs. About a week ago a group of 4 college boys were riding down Phelps road in front of me weaving back and forth across the road - creating a road block for me - then they would speed up - then stop - then rode right through the next 2 stop signs.
- * You really can't see these scooters at night - and since they are not riding in a part of the road where you would expect a vehicle to be - this is another accident waiting to happen. On the evening of November 10, my husband saw a female student riding a scooter along Ocean who obviously didn't know how to ride one - her foot came off the scooter and she took a header into the sidewalk - just glad she didn't take the fall into another car! Fortunately she was riding with someone else who was able to pick her up off the sidewalk. It will be a sad day when there is an accident and the driver of the car gets blamed for hitting someone on a scooter - even though the scooter plows right into them.

Please, ban these dangerous vehicles from our streets - someone is going to get killed - don't wait - ban them now before it gets any worse.

Thank you for your consideration.

Karen Togno

From: [Harry S. Rouse](#)
To: [Deborah Lopez](#)
Subject: Motorized Scooters
Date: Wednesday, November 21, 2018 9:24:23 PM

As a long-time resident of Goleta, I have the following comments to offer:

1. Rather than trying to dream up a complex set of local regulations, let's first see what, if anything, the California Vehicle Code has to say on the subject.
2. Bring the operator of the business in to the City for comments and recommendations. Learn how the operator deals with customers (smart phone contacts, use of credit cards, or whatever.) Charge the operator for any fees, taxes etc. rather than trying to catch elusive transient riders.
3. Set a policy regarding scooter use on established bike lanes, public streets and sidewalks.
4. What speeds can the scooters attain? Are they equipped with adequate braking?
5. A few scooter riders are traveling during night hours; some of them are using small headlamps and tail lamps, but not all are. Also, I've seen two riders on one scooter. Horrifying!
6. The City should do research into what other jurisdictions have done to date. It may not be necessary for Goleta to "reinvent the wheel".
7. Finally, I'd like to see some interest on the part of the Sheriff's Department. Moving violations must be dealt with. (If that agency's sorry record on local traffic enforcement in and around El Encanto Heights is any indication of how they would deal with the scooter issue, then we can expect little to no interest or action on this new matter.)

Sincerely,

Harry S. Rouse
27 Calaveras Avenue
Tel. 805-685-1785

From: "City Assist: Citizen Support Center" <goletaca@mycusthelp.com>
Date: November 21, 2018 at 6:22:42 AM PST
To: "vcantella@cityofgoleta.org" <vcantella@cityofgoleta.org>
Subject: Question Notification

You received a question through City Assist.

Question Topic: City Hall

Question Summary: I am providing feedback regarding the Bird electric scooter issue. I like the idea of there being alternative transportation modes for the residents of Goleta but believe there should be some strong oversight and policies in place. It seemed like overnight these scooters appeared and without any regard to how the residents of Goleta felt. The bottom line is it's a business and Bird is trying to make money. I live in a residential neighborhood that is comprised of families no college students and these scooters are all over my neighborhood and my street. I don't like the way they make our sidewalks look and want to see them regulated. They should be stored in a commercial area and with appropriate signage for rental use and not dumped in the neighborhood in hopes someone would rent them. They are being left laid on the ground and often times young children not adults not college students are riding them around my neighborhood. Please regulate this. Thank you, Sabrina Barajas

Click the link below to login to City Assist and respond to the question above:

<https://GOLETACA.mycusthelpadmin.com/webapp/zAdmin/ServiceRequests/Details.aspx?id=11273>

From: [Valerie Cantella](#)
To: [Deborah Lopez](#)
Subject: FW: Motorized Scooters
Date: Monday, November 26, 2018 9:09:17 AM

From: Patricia Bigoni <patriciabigoni@cox.net>
Sent: Wednesday, November 21, 2018 10:12 PM
To: Valerie Cantella <vcantella@cityofgoleta.org>
Subject: Motorized Scooters

Dear City Councill Members,

I cannot attend the meeting; however, I have been concerned on a number of accounts re: the scooter:

Three times (when walking with a friend on Berkely in the evening after dark, I have seen mooter scooters on 3 occassions going down the stree with no lights. If it were not for the street lights, I would have missed them. Furthermore, very little can be seen for cars going down the street.

Also, the scooters are left in any location, often near a traffic light which requires me to walk around them in able to cross the street.

Scooters left near DP, were able to be pushed by kids without an app and were being used to ride up and down a hill.

More citing which tell me that scooter riders have no sense of rules or regulations and appear to think that they have more privileges than bikes.

I hope that this scooters will be banned. Sincerely, Patricia Bigoni

From: [Susie Dougherty](#)
To: [Deborah Lopez](#)
Subject: Scooters
Date: Wednesday, November 21, 2018 4:06:00 PM

Please do whatever you can to ban these menaces! They are littering our sidewalks, being ridden without helmets, endangering older people and young kids, and a blight on our lovely city. The sooner we get rid of them the better!

Susan Dougherty
285 N Kellogg Ave.

[Sent from Yahoo Mail for iPhone](#)

From: [Valerie Cantella](#)
To: [Deborah Lopez](#)
Subject: FW: Email contact from Goleta, CA
Date: Monday, November 26, 2018 8:02:49 AM

Public comment for 12/4

From: Goleta, CA <webmaster@cityofgoleta.org>
Sent: Thursday, November 22, 2018 9:13 AM
To: Valerie Cantella <vcantella@cityofgoleta.org>
Subject: Email contact from Goleta, CA

Message submitted from the <Goleta, CA> website.

Site Visitor Name: Israel cohen
Site Visitor Email: Israelcohen805@gmail.com

Hi there,

As a citizen of Goleta born and raised I believe the Bird scooters should remain available, I'm sure an understanding can be made with the company to eliminate the issues people have with them. They provide schedule free income for students and mark goletas progression into the 21st century.

Thank you

-Israel Cohen

From: Goleta, CA [webmaster@cityofgoleta.org]
Sent: Wednesday, November 21, 2018 8:33 AM
To: Stuart Kasdin
Subject: Electric Scooters

Message submitted from the <Goleta, CA> website.

Site Visitor Name: Gary Hart
Site Visitor Email: eqfianalyst@gmail.com

Dear Mr. Stuart Kasdin,

I'm wanting to write to you to discuss the proposed ban on electric scooters. I am passionately advocating that you allow them to remain, and even encourage their adoption among our community.

While at first glance, they may seem unattractive or be viewed as impediments to pedestrian traffic. But these scooters enable mobility across town, bring life and vibrancy to 'dead' areas where people would otherwise not go, and enable people to forego using their cars while congesting the streets.

These scooters have greatly improved my daily life, giving me convenience, recreation, and mobility. I strongly encourage you to reconsider the ban, and instead look at these scooters as something we can accommodate to empower the community.

Very truly yours,

Gary

From: Gary Scott <gary@garyscott.net>

Date: November 21, 2018 at 9:43:07 AM PST

To: <dllopez@cityofgoleta.org>

Subject: Prohibiting Shared On-Demand Motorized Scooter Operations

My name is Gary Scott, I am a homeowner in Old Town, and a software developer at UCSB.

I applaud the HOPR bike share system at UCSB but have had mixed feelings about the scooter share systems lately. My opinion has changed over the last year. It went from disliking, to liking, to considering becoming a Charger/Juicer, and now back to disliking it.

These are my reason for dislike. The drawbacks outweigh the benefits.

- The scooters add to the roadside clutter, just like newsstands, business sandwich boards/flags, and real estate arrows. It just makes the town look more junky to have these devices littered everywhere. We need to make it less cluttered, not more.
- The “environmental” savings they might provide is offset by the army of people running around at night, parking illegally to pick them up, and then again parking illegally to redistribute the scooters. The scooters are staged mostly at bus stops. I would wager that every pick up and drop off is done in a red zone or lane of traffic. Just like Uber, Lyft, and people stopping to take cell phone calls, we need fewer excuses to block traffic, not more.
- These scooter share programs might be a good for places like Portland. Here in Goleta it is NOT about mobility, but about these companies using guerrilla tactics to make money. They are littering our streets and exploiting a “contract” workforce that basically plays hide and seek with others to collect the scooters at night.
- I am VERY displeased at what Lime did in Santa Barbara a few months ago. They were working on a permit process but “launched” before the process was complete. This is a horrible guerrilla business tactic that should NOT be rewarded. I have not heard anything bad about Bird, but this overall rideshare industry is a blight, not a blessing.
- If this is to be allowed, a single company should win a contract like other services like garbage collection. A pilot should be done and closely monitored. If it works and the citizens like it the contract could be extended or renewed with added terms if needed. The current process is unacceptable. We have permitting and rules for other services, this needs to be no different.
- Many users of the service do not consider others when they use it. They dump the scooters in bad places that create trip hazards. They ride where they should not, like sidewalks (many bicyclists do too) and bike lanes at UCSB. These for-profit companies are enabling bad, anti-social behavior.

I support the ordinance Prohibiting Shared On-Demand Motorized Scooter Operations.

-- Gary Scott

From: [Todd Bailey](#)
To: [Deborah Lopez](#)
Subject: Electric Scooter (BAN THEM PLEASE!)
Date: Sunday, November 25, 2018 1:10:33 PM
Attachments: [IMG_5993.PNG](#)

To whom it may concern,

The laws that are in place for the operation of a motorized scooter are simply not enforced and hardly abided by any user I have seen riding them. No helmets, riding on sidewalks and in the middle of streets recklessly. They are also left in odd areas and often scattered across the sidewalks blocking pedestrians from walking on what should be a clear pathway. Given the majority age group that rents the scooter it is difficult to imagine it will get better.

This scooter business is infesting residential neighborhoods placing their product on and near sidewalks. It is a complete eyesore and is not welcome near my home or anybody else's that I have spoke with. Please BAN the scooter and end this eyesore early and before anyone gets seriously injured!

Sincerely,

Todd Bailey

No Service

10:43 AM

51%

Done

1 of 6



From: [linda keating](#)
To: [Deborah Lopez](#)
Subject: please prohibit shared motorized scooters
Date: Wednesday, November 21, 2018 12:47:01 PM

Shared motorized scooter are dangerous and unsightly. they encourage unexperienced rider to ride without helmets. they take up a lot of sidewalk space making it difficult to walk around them .i have also seen someone stopped in unsafe place to in order to check(possible service ?)them. Please let's get them off our streets.

Thank you

Linda keating

413 f cannon green

Goleta,ca

Sent from [Mail](#) for Windows 10

From: [Nancy Silva](#)
To: [Deborah Lopez](#)
Subject: scooters
Date: Wednesday, November 21, 2018 4:15:46 PM

I am favor of a ban in Goleta of Bird scooters, our any form of this type of business! First off the way they have a " gorilla " style of business approach dropping off like litter, over 500 scooters is unacceptable. I live on Valdez ave and am a 4th generation Goleta local and find these scooters laying all over the place including my front yard! i have in this short time almost hit two people on my sidewalk when pulling out of my driveway! causing one girl two fall and skin herself up! scared the hell out of me.

danger
eyesore
no rules of use
bad business model
street clutter

Thank you
Steve Silva

From: [Kelly Metcalf](#)
To: [Deborah Lopez](#)
Subject: Ban scooters
Date: Wednesday, November 21, 2018 3:19:02 PM

Dear City Council,

I am writing to let my voice be heard about the influx our city has had with the Bird and Lime scooters. I am in favor of a **complete ban** on these and also any other shared usage companies that can just let users leave the items anywhere they want. I have seen dozens of scooters left in the middle of sidewalks, in front of friends houses and adjacent to Kellogg Elementary School. They are everywhere!

I have experience doing assisted walking with elderly people where you have to walk side by side with them and hold onto a waist strap to help them balance. I have seen many places in my own neighborhood where I would not be able to get around a scooter and walk next to a person side by side. It is VERY dangerous to have to steer an elderly person around such obstacles and not have the balanced grip you need on someone who will fall without support. It is not fair to the people who need to get out of their houses and walk assisted, to be put in a dangerous situation because of the scooters. My family and I witnessed a man in a wheelchair have to get off the sidewalk at a driveway, maneuver through the street in the gutter, and get back on the sidewalk in order to go around a scooter that was parked on the sidewalk.

They should not be in our neighborhoods or even on our city. We do not want to look like San Diego or LA. We are a small town, family oriented, and we don't need all of the big city type things here. I've heard people say that this is where the world is heading and we just need to accept it. No we do not! We all choose to live in this great city BECAUSE it is not like the rest of the world. We CAN just say no! We do not need to figure out a way to make it work.

I also have seen many 12 and 13 year old kids riding these with multiple people on one scooter. They zip through the paths in the parks, zoom down the sidewalks and ride the wrong way on the street, all without helmets a lot of the time.

When I drive or walk down the street, I don't want to see them littered all over town and on my corner. I liken it to leaving abandoned grocery carts all over the neighborhood. It's ugly and it shouldn't be allowed to disrupt our fine city. Kick them out and ban them!!!

Kelly Metcalf
Goleta resident

From: [Ann Kwarcinski](#)
To: [Deborah Lopez](#)
Subject: Ordinance Prohibiting Shared On-Demand Motorized Scooter
Date: Wednesday, November 21, 2018 4:59:55 PM

I am requesting that the City Council of Goleta IMMEDIATELY BAN the use of Shared On-Demand Motorized Scooters within the City of Goleta. No permits for use of these scooters within the City of Goleta should be considered or discussed. The only thing that is appropriate is AN IMMEDIATE TOTAL BAN.

My reasons for this action is listed below:

1. These Scooters are a very real SAFETY ISSUE:

A. These scooters are being left (dumped) throughout neighborhood streets (my neighborhood and other neighborhoods) blocking walkways and pose a real threat to pedestrian traffic.

B. I have observed these scooters laying all over the sidewalks in front of businesses on Hollister Ave. A number of these scooters have also been left laying in the gutters and also in the bike lanes (another very real safety hazard for cars and other bike riders).

C. The riders of these scoots ARE NOT wearing helmets (nor any other safety gear). Many of these riders are barefoot or only wearing flip-flops and they ARE NOT obeying riding laws. I have observed them riding on the sidewalks (weaving in and out of pedestrians traffic), riding outside the bike lanes (mixing in with car traffic).

D. Another HUGE SAFETY ISSUE IS: These scooters ARE NOT easily visible at night if the scooter riders are using either the sidewalks or the bike lanes because these reflectors are very sub-standard. THEY CAN NOT BE SEEN IN THE DARK.

2. If the City Council issues permits or condones the use of these "on-demand motorized scooters" within the City of Goleta in any way, shape or form OTHER THAN TO BAN THEM COMPLETELY, I fear that the City Council of the City of Goleta could possibly be setting the stage for a HUGE LIABILITY PROBLEM.

3. Whomever the "vendors" of these scooters are need to be told to remove them from the City of Goleta IMMEDIATELY. These scooters are a true eye-sore in our city, but most of all a true liability disaster just waiting to happen.

4. I am a retired Emergency Room Trauma Nurse. With all the trauma I have seen over the years these scooters pose a real danger to our neighbors and community.

From: [Carl Gwinn](#)
To: [Deborah Lopez](#)
Subject: Ordinance Prohibiting Shared On-Demand Motorized Scooter Operations
Date: Thursday, November 22, 2018 12:58:20 PM

Dear Goleta City Council,

I am writing to express my support for the proposed Ordinance Prohibiting Shared On-Demand Motorized Scooter Operations. I have recently seen a lot of scooters sitting on street corners and at bus stops in my neighborhood in north Goleta, as well as along Calle Real and Storke. I've seen people riding them in these areas, as well as on the campus at UCSB, often at speeds approaching 30 miles per hour.

I have NEVER seen anyone riding one of the rental scooters in a legal way. By a "legal way" I mean:

- wearing a helmet
- not on the sidewalk
- one person per scooter

In fact, I've seen just one person wearing a helmet while on a scooter: a child, riding tandem with a helmetless adult at night. I've seen plenty of scooters on the sidewalk, weaving around on the road, or driven by kids who appear to be younger than the legal driving age.

I've been a Goleta resident for 29 years. I'm definitely in favor of alternative transportation: I've commuted to work at UCSB via bicycle for 20 years. But, I wear a helmet and make sure to comply with traffic laws. I don't ride on the sidewalk. I brake for pedestrians.

Citizens of Goleta need this ordinance to regain control of their streets and sidewalks.

Thank you for taking my comments into account.

Sincerely,
Carl Gwinn
231 Fir Tree Pl
Goleta, CA 93117
carlgwinn@gmail.com

Sincerely,

**Ann Kwarcinski
7273 Evanston Place
Goleta CA. 93117
(805)968-4404**

From: [Carl Gwinn](#)
To: [Deborah Lopez](#)
Subject: Ordinance Prohibiting Shared On-Demand Motorized Scooter Operations
Date: Thursday, November 22, 2018 12:58:20 PM

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Thank you for taking my comments into account.

Sincerely,
Carl Gwinn
231 Fir Tree Pl
Goleta, CA 93117
carlgwinn@gmail.com

From: [Allen Paneral](#)
To: [Deborah Lopez](#)
Subject: Scooter
Date: Thursday, November 22, 2018 2:47:48 PM

Please ban the Scooter's. The people riding the scooter ride on the sidewalk and don't yield to cars. At night a bicycle has better lights then the scooter.

I asked two scooter riders from UCSB why they are riding on the sidewalk, "it's safer than the bike path". The two students were from Japan and commented they can rent a car because they don't have a drives license.

My opinion.

Allen Paneral

-Goleta-

From: [Diane Corey](#)
To: [Deborah Lopez](#)
Subject: Bird scooters
Date: Friday, November 23, 2018 12:09:05 PM

I object to a company putting scooters on our sidewalks without the approval of Goleta citizens.

I live in Stork Ranch and at least 3 Birds appeared in our tract the other day. Very few UCSB students live here.

They all have cars and some have bikes. Birds are banned at UCSB for obvious reasons.

The other day I saw a very young boy steering the bird with an older boy standing behind him. It was dark and they were on the 101 bridge heading toward Hollister! Behind these two boys were several other teenage boys having a blast and none had helmets on.

I see them all over with many on their sides blocking steps and sidewalks. I don't think a rule on where to park a bird once the rider is finished with it to help either. So, having official parking spots will likely be ignored by just enough people to still have the eyesore the birds are currently.

The Netherlands did a good job with designate parking/drop off sites. I don't see this happening here.

We already have a problem with bike riders biking the wrong way on Storke. I've almost it several as I turn right onto Storke!

Please ban them before someone is killed and it is only a matter of time before that happens.

Diane Woods
Storke Ranch

From: [Beth Gwinn](#)
To: [Deborah Lopez](#)
Subject: Urgency Ordinance Prohibiting Shared On-Demand Motorized Scooter Operations
Date: Friday, November 23, 2018 1:42:18 PM

Dear Goleta City Council,

Please approve the Urgency Ordinance Prohibiting Shared On-Demand Motorized Scooter Operations.

The companies responsible are taking over essential public space -- our sidewalks -- for a private, profit-generating enterprise. This is wrong and contrary to community values.

In addition, the scooters pose a significant threat to public safety and public health. I have seen many scooters operating on sidewalks. Sidewalks should be for pedestrians only. This includes anyone who wants to walk without fearing a collision with a scooter, such as elderly people with limited mobility. My 86 year old father was alarmed yesterday on the sidewalk next to Evergreen park when 2 men on scooters zoomed by on the sidewalk within inches of Dad.

I've yet to see anyone on a scooter obeying the "rules of the road": wearing a helmet, and not riding on the sidewalk. In addition to the threat posed to others who use sidewalks, the easy availability of these scooters misleadingly implies to users that scooter use is safe. It isn't. Falling off of a scooter going 20 mph could easily cause a life-ending head or spine injury. And it would ruin the life of any motorist who had the misfortune to run over a scooter driver who hit a rock and tumbled onto the road. This is an especially concerning issue for the congested Hollister corridor.

It would be irresponsible of the City of Goleta to permit continued operation of Shared On-Demand Motorized Scooter Operations within city limits. Please pass the Urgency Ordinance to ban them.

Respectfully yours,
Elisabeth Gwinn
29 year Goleta resident at 231 Fir Tree Place

From: ardis@umail.ucsb.edu
To: [Deborah Lopez](#)
Subject: Written testimony in favor of ordinance prohibiting shared on-demand motorized scooters
Date: Friday, November 23, 2018 10:48:48 PM

Hello!

I am in favor of the ordinance prohibiting motorized scooters for two main reasons: lack of lights and too slim.

One, the scooters don't have lights on them, so you can't see them as night. I almost hit a college kid two nights ago because I didn't see him until suddenly he was right in front of me.

Second, the scooters are so thin that they frequently are not visible even when you check your blind spot. The scooters are close by the side of the car and so thin that if they are in your blind spot, they can't be seen by the driver, even when you turn to physically check.

The scooters are unsafe by design and should not be on the road. I have had a few close calls and near-misses and scary surprises while driving.

Please pass this ordinance prohibiting these motorized scooters. It is extremely unsafe and makes driving more stressful.

Thank you!

From: "Goleta, CA" <webmaster@cityofgoleta.org>

Date: November 24, 2018 at 3:55:51 PM PST

To: "Perotte, Paula" <pperotte@cityofgoleta.org>

Subject: Stop the Madness!

Reply-To: Barbara Aubry <theaubrys@cox.net>

Message submitted from the <Goleta, CA> website.

Site Visitor Name: Barbara Aubry

Site Visitor Email: theaubrys@cox.net

Lady Mayoress

I live in Storke Ranch with direct access to Storke Rd. When Driving and entering the main road we have to be extremely vigilant to ensure we don't injure the ever increasing number of cyclists from the university dorm area racing down Storke Rd. Now, with the advent of the motorized scooter the risk of injuring a maniacal rider has risen drastically. As for walking down to Market Place, that has increasingly become an obstacle course with riders on sidewalks and cycle lanes expecting to have the right of way, numerous "Birds" parked , and blocking, sidewalk and crosswalks at intersections. As for making more rules I don't think these riders know there are existing rules, if they do they don't care about them. Yet to see a helmet on anyone and even witnessed two to a scoter. Please stop this madness and ban these scooters! Thank you for your consideration.

From: Goleta, CA [webmaster@cityofgoleta.org]

Sent: Sunday, November 25, 2018 7:59 PM

To: Stuart Kasdin

Subject: Email contact from Goleta, CA

Message submitted from the <Goleta, CA> website.

Site Visitor Name: Beverly Sheldon

Site Visitor Email: beverlysheldon@cox.net

Regarding scooters, everywhere! Please ban these scooters. I witnessed young boys, without helmets,

Using them on the sidewalk, jumping curbs and trying to run into each other. They were around 12-14 years of age. They are a nuisance to walk around and aesthetically contribute nothing to enhance our community. Tonight they were by Turnpike park, clearly not in Goleta. As council members, you are clearly responsible for this decision-and as a retired lawyer, a good lawyer could find you responsible in the event of a major disaster with these scooters.

From: "Goleta, CA" <webmaster@cityofgoleta.org>
Date: November 25, 2018 at 1:43:11 PM PST
To: "Perotte, Paula" <pperotte@cityofgoleta.org>
Subject: Scooter- Please Ban These
Reply-To: CHRISTIE BOYER <christieeddinger@hotmail.com>

Message submitted from the <Goleta, CA> website.

Site Visitor Name: CHRISTIE BOYER
Site Visitor Email: christieeddinger@hotmail.com

We have been a Goleta resident for the past 5 years and proudly own a home within the Crown Collection, off Cathedral Oaks and near Dos Pueblos High School. Recently we have been dismayed to see for-rent scooters littering what seems like every street corner in the Goodland. They are often knocked over on their sides, blocking sidewalks, or strewn about in bike lanes. They are a public eyesore and a nuisance and the companies that own these should not be allowed to deposit them all over cities without regard to the residents. Public spaces, street corners, sidewalks, etc. are exactly that, PUBLIC SPACES, and are not to be used for private industry at the expense of local residents and visitors. These for-rent scooter businesses should be required to create, pay for and maintain docking stations that keep the scooters in designated areas. We respectfully request that you follow Santa Barbara's lead and ban the for-rent scooters within the city limits unless the companies can effectively regulate their products and keep them from being stored/marketed on public property. Thank You.

The Boyer Family

From: [Lee Ann Palmer](#)
To: [Deborah Lopez](#)
Subject: Bird electric scooters comment for 12/4/2018 meeting
Date: Sunday, November 25, 2018 2:14:20 PM

Dear Goleta City Council.

I am opposed to the Bird or any other brand of scooter being allowed to park in the City of Goleta for the following reasons:

- 1) They are virtually invisible at night - no headlights that can be seen by motorists, no tail lights either
- 2) Currently there are 3 parked in front of my home on the parkway, this means no one can park on the street and open the passenger door where the scooters are
- 3) Only users I have seen are 14-16 year olds without helmets, no one carries a helmet on the odd chance they will ride a scooter
- 4) I have seen them parked in right of way on sidewalks (Calle Real near Maravilla, bus stop at Valdez and Cathedral Oaks, etc), outside Stow Park, Lake Los Carneros etc.
- 5) There is often no space for a disabled scooter or wheelchair to pass them when parked as our sidewalks are wide enough
- 6) Currently they are parked within 25 feet of La Patera School, Kellogg School, Mountain View school and Goleta Valley Junior high - again see above re helmets

I understand that it is a business but I could not suddenly place a newspaper stand or other item on a public sidewalk without permission.

Please do the responsible thing and ban these scooters as Santa Barbar and UCSB have wisely done. They are nothing but a safety hazard.

Sincerely,
Lee Ann Palmer
132 N. La Patera Lane
Goleta, CA 93117
805-683-3024

From: [George Poe](#)
To: [Deborah Lopez](#)
Subject: Scooter ordinance
Date: Sunday, November 25, 2018 11:34:51 AM

To whom it may concern,

I want to make a comment about the recent influx of Bird and Lime scooters. I agree with many of the comment I have heard about how they are carelessly left on sidewalks potentially blocking access by persons with disabilities. I am also alarmed at how many riders choose not to wear helmets.

I am in favor of some sort of regulation to control the large number of scooters but I also ask the City council to carefully consider any proposed ordinance limiting the use of scooters. I think it is fair to say that most folks are concerned about the rental scooters. There are many of us who ride alternative forms of transportation like scooters to work. I suggest that any proposed ordinance be directed at the rental scooters and not those privately owned.

Thanks for your consideration,

George Poe

-----Original Message-----

From: Jordan Pinsker <pinskerj@yahoo.com>

Sent: Sunday, November 25, 2018 12:07 PM

To: Dawn Christensen <dchristensen@cityofgoleta.org>

Subject: Re: please ban these scooters

Dear Dawn,

I hope you had a good thanksgiving.

I am writing to see if the city of Goleta will consider banning these bird and all other scooters that have suddenly appeared all over, blocking the sidewalks (a big accessibility issue for those of us who walk with children or need additional space) and making the neighborhood look terrible.

I fully support this ordinance banning the scooters:

https://www.cityofgoleta.org/home/showdocument?id=21359&fbclid=IwAR1PEiVoO1Zn1gRKZNvS2_LJLcngqY7R5ynF2CmOqfXIK_2iOxnDNSous70

Thank you and happy holidays.

Jordan Pinsker
737 Cathedral Pointe Ln

From: [Barbara Chehami](#)
To: [Deborah Lopez](#)
Subject: Prohibiting Motorized Scooter Operation
Date: Sunday, November 25, 2018 2:53:50 PM

Good morning

In the past 3 days I have personally witness numerous dangerous operations of scooters in the Calle Real, Fairview, and Turnpike/Hollister areas. ALL were of junior high school age or younger. The worse seen was coming over the Fairview bridge to N Fairview and the on/off freeway intersection. The kids operating the scooters rode zig zagging across 3 lanes as you make the turn onto N Fairview (Car Wash on your right and Shell Station on your left) with cars honking and swerving to miss each other. They hold up traffic riding in groups down the center of streets or wildly on sidewalks. I also experienced dangerous scooter riders on Hollister in Old Town Goleta which as you know is already a narrow, dangerous street. Encina Royal is a retirement community and as I was driving down Encina Rd after dropping my friend these 3 kids scared an elderly women with her walker on the sidewalk. **THESE SCOOTERS NEED TO BE BANDED. PLEASE GET RID OF THEM.** I can see a benefit on the UCSB campus but not on the public streets.

Thank you for your time,

Barbara Chehami
(805) 692-1878

From: [Beth Vaughan](#)
To: [Deborah Lopez](#)
Subject: Motorized on-demand scooters
Date: Monday, November 26, 2018 10:04:30 AM

I am writing to add my voice to those opposed to the Bird and Lime motorized scooters that are littering Goleta. I am a daily walker in and around the Girsh Park area, and many, many times I have encountered discarded scooters on the sidewalks and curb cutouts for handicapped citizens. They are a serious tripping hazard at the very least and a nuisance at best.

Additionally, even with notices on Facebook and the SB Newsspress about the requirements necessary to legally operate them, I continuously see children riding them, without helmets and on the sidewalks. Additionally, there are many adults riding them on the sidewalks, with little regard for the pedestrians, and even those riding double. They appear to be re-distributed around Goleta in the early morning hours, for the most part, but there are always some left around the neighborhoods. They are a nuisance, hazardous, a tripping hazard and don't seem to be adequately 'policed.'

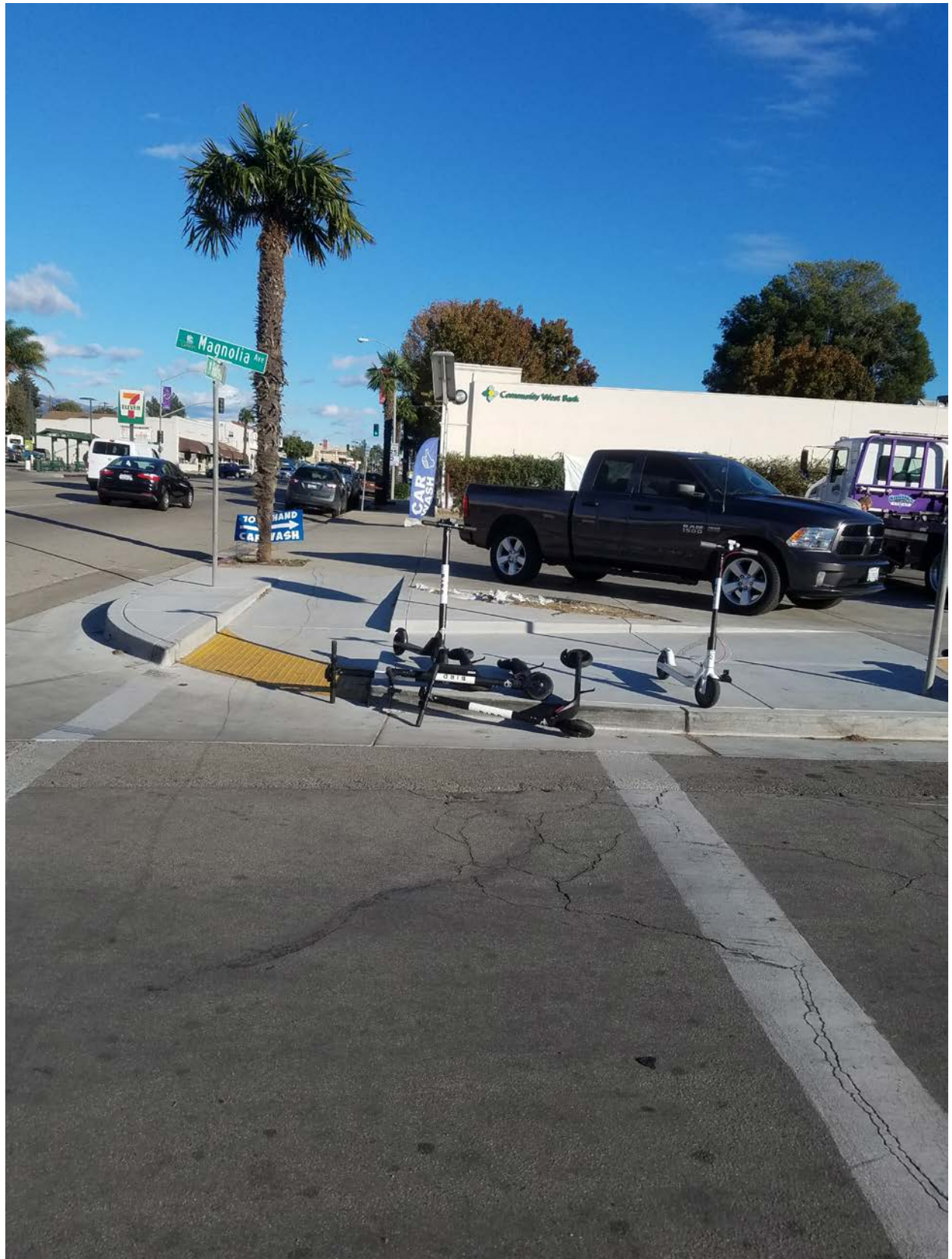
Please pass your urgency ban on this hazards to our city.

Thank you,
Beth Vaughan

From: [l8dauto](#)
To: [Valerie Cantella](#)
Subject: Fwd: Scooters
Date: Monday, November 26, 2018 6:36:29 AM

Hi Valerie. I Know the city is aware of this problem, but this was Friday PM when the wind was blowing. The down scooters were a hazard to pedestrians and traffic turning right. I thought these might be of use to you.

Phil Unander





From: Goleta, CA [webmaster@cityofgoleta.org]
Sent: Tuesday, November 27, 2018 10:10 AM
To: Stuart Kasdin
Subject: Electric Scooters

Message submitted from the <Goleta, CA> website.

Site Visitor Name: Jody Rundle
Site Visitor Email: Jodyshome@cox.net

I am respectfully submitting a request that scooters in Goleta be banned until there is better management in place. I live in a small complex that does not allow bikes, toys, etc. to be stored out front and yet suddenly we have scooters everywhere - in the plantings, across sidewalks, etc. In addition, I have seen them throughout Goleta blocking sidewalks, creating an eyesore, etc. I have seen people riding them dangerously on sidewalks at fast speeds and these are accidents waiting to happen. I understand they could be useful to some, but there needs to be better regulations in place - where they can be used, returned, and left; how many there are; etc. Thank you for your consideration.

rned, and left; how many there are; etc. Thank you for your consideration.

From: [Kellie Burrey](#)
To: [Deborah Lopez](#)
Subject: BIRD Scooters
Date: Tuesday, November 27, 2018 10:46:45 AM

I would like to voice my disapproval regarding the above. These are located everywhere, and it is a complete nuisance. In our neighborhood alone, I have witnessed these being ridden by children without helmets, two on a scooter at once, left wherever with no concern for neighbors, riding on sidewalks, laying on their sides directly in front of fire hydrants, even laying in the middle of the street. Children ring the bell repeatedly and scream and yell to each other while riding. If parents want their children to have a scooter, let them buy one.

In fact, in and around Goleta, whether it be a residential neighborhood or a commercial area, I have not seen one adult riding them. Good luck to the parents who are going to see a huge bill on their credit card.

These scooters are a bad idea on all counts.

Thank you.

Kellie Burrey

From: [Pauline Chalfant](#)
To: [Deborah Lopez](#)
Subject: BIRD Scooters
Date: Tuesday, November 27, 2018 11:20:41 AM

Greetings,

I understand that you are collecting public opinion on the recent invasion of scooters in our beloved city and county. I first saw these scooters downtown a couple months ago, they were hard to miss in that they were grouped in prime locations, often blocking the flow of traffic by foot or just lying in the street. The folks riding these bikes are not wearing helmets, do not obey local laws with respect to sidewalk pedestrian traffic and these motorized scooters are fast and hard to avoid. The scooter drivers themselves are not familiar enough with them to maneuver around pedestrians, pedestrians must watch out and avoid THEM. Many of those operating the scooters were children who have no business riding motorized scooters in densely populated areas.

Needless to say I was thrilled when the city quickly outlawed them and they disappeared. Not only are they a nuisance, but an eyesore.

Imagine my horror when I saw them cropping up in my neighborhood - at the places I shop, near and around my HOME. On SEVERAL occasions I have seen the scooters completely BLOCKING the sidewalks near and around bus benches, having been carefully placed in these locations by the Bird collectors/owners. This causes a major issue for handicapped pedestrians using walkers or wheelchairs, not to mention parents with strollers. These contraptions are heavy and not easily moved out of the way.

I have seen these scooters left on private property, in streets, blocking private driveways, etc.... The brief flash in the pan novelty this represents will subside soon and we'll be left with a bunch of junk cluttering our streets and neighborhoods - pretty much like the shopping cart issues we currently deal with.

Our public transportation system is fantastic and more than adequate - WE DON'T NEED SCOOTERS IN OUR TOWN. They are a threat to our public health and safety.

Kind regards,
Pauline Chalfant

Kathleen M. Wieland-Ventura
329 Vereda Del Ciervo
Goleta, CA 93117
805-845-6154



November 23, 2018

City of Goleta Administrative Office
130 Cremona Drive, Suite "B"
Goleta, CA 93117

Re: Motorized Scooters, Bird Scooters

Dear Sir:

I was driving down Encina Road, the Fairview area approximately a week ago. While travelling, three "Bird Scooter's" were traveling the other direction. I noticed as I was driving, that all three of the riders were teenagers, approximately thirteen years old. As I approached these three teenagers, one of them veered over the center yellow line, onto my side of the road. I was forced to pull over to the curb to avoid hitting him. This situation was extremely dangerous, an accident could have happened, but he also was using his cell phone while driving, which made things much worse.

Since then, I have investigated the policies that "Bird Scooter" has established for the use of their scooters. Apparently, they require only licensed drivers and specific operating rules while using their scooters.

I have included this information with my letter, see attached. I wish to bring to the attention of the City of Goleta, the risk and implied liability you take, by not enforcing the rules of the attachment. This is a very dangerous activity occurring throughout Goleta, both on private and public property. Obviously, based on the "Terms of Service," irresponsible parents are attaching their driver's license and paying for their children to operate these vehicles.

I hope this letter with the attached "Terms of Service" for "The Bird Scooter Company" will force The City of Goleta, to pass and Ordinance, prohibiting the use of these vehicles in the city limits. There are so many potential safety issues and the ensuing accidents and property damage that will occur.

Very truly yours,


Kathleen M. Wieland-Ventura

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Last Changes to Terms of Service: July 31, 2018

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From: [Deborah Lopez](#)
To: [Liana Campos](#); [David Cutaia](#)
Subject: FW: scooters
Date: Wednesday, November 28, 2018 1:39:11 PM

From: Ken Chalfant [mailto:ken@cahobbiesb.com]
Sent: Wednesday, November 28, 2018 12:39 PM
To: Deborah Lopez <dlopez@cityofgoleta.org>
Subject: scooters

Hello,

Just wanted to add my 2 cents about the new scooter arrivals in the Goleta area. I'm surprised how this company can just drop their stuff off anywhere they want and clutter up our sidewalks and streets, yes streets I've seen them laying in the street in our neighborhood. It's not great when it comes to the elderly and the handicapped citizens, in fact it's quite a hazard! I run a small business in Goleta/Santa Barbara and I think it's terrible that these are allowed to clutter up our city.

I believe there is a place for them and that might be Isla Vista seems how the only people that are using them are the youth. Maybe UCSB will allow them, I suppose they could be helpful there as well.

Just my thoughts,

Ken Chalfant
California Hobbies

From: [Deborah Lopez](#)
To: [Liana Campos](#); [David Cutaia](#)
Subject: FW: Ordinance Prohibiting Shared On-Demand Motorized Scooter Operations
Date: Wednesday, November 28, 2018 1:39:27 PM

-----Original Message-----

From: Tim Montague [<mailto:tim.montague@gmail.com>]
Sent: Wednesday, November 28, 2018 12:04 PM
To: Deborah Lopez <dlopez@cityofgoleta.org>
Subject: RE: Ordinance Prohibiting Shared On-Demand Motorized Scooter Operations

Hello Goleta City Council and City Clerk,

I am writing to strongly object to the proposed ordinance to ban shared motorized scooters in Goleta. They are a quick and easy way to get around town, and will help to revitalize downtown Goleta. It is true that there is a problem with people riding them dangerously and irresponsibly, but that should be fixed with education and enforcement rather than a full ban on scooters.

I would like to note that the City of Goleta's Strategic Plan includes "supporting projects which will enhance the efficiency of travel, accommodating multi-modal transportation which takes into consideration the various modes of transportation such as transit, rail, walking, bicycling, and the connections among all modes". I believe that the motorized scooters can be an important part of the multi-modal transportation network that Goleta is trying to support.

Please try a riding scooter before voting on whether they should be banned. When I first saw the scooters I was opposed to them, but after renting one and riding it around I have changed my mind. I truly believe that shared on-demand motorized scooters are a net benefit to our community.

Thank you,
Tim

From: [Deborah Lopez](#)
To: [Liana Campos](#); [David Cutaia](#)
Subject: FW: Scooters
Date: Wednesday, November 28, 2018 1:41:45 PM

From: Todd Mitchell
Sent: Wednesday, November 28, 2018 11:37 AM
To: Valerie Cantella <vcantella@cityofgoleta.org>; Deborah Lopez <dlopez@cityofgoleta.org>
Subject: FW: Scooters

This came to Karen for some reason.

Thank you.

Todd Mitchell
HR / Risk Manager
805.961.7525 | tmitchell@cityofgoleta.org

From: Karen Corcoran
Sent: Wednesday, November 28, 2018 11:33 AM
To: Todd Mitchell <tmitchell@cityofgoleta.org>
Subject: FW: Scooters

Not sure why this came to me.....

Karen
X-7523

From: Goleta, CA [<mailto:webmaster@cityofgoleta.org>]
Sent: Wednesday, November 28, 2018 11:28 AM
To: Karen Corcoran <kdorfman@cityofgoleta.org>
Subject: Scooters

Message submitted from the <Goleta, CA> website.

Site Visitor Name: Jesus
Site Visitor Email: jesusdelfin48@yahoo.com

I dint mind the scooters. But every corner i see tons and in neighborhoods. Its just tired of seeing them. I saw one at the entrance of Tajiguas landfill. Just a couple only please.

From: [Deborah Lopez](#)
To: [Liana Campos](#); [David Outala](#)
Subject: FW: Electric scooters are now disrupting wrists, elbows and heads
Date: Wednesday, November 28, 2018 1:44:00 PM
Attachments: [@7070194757E5C7F43048F0A457818AC08E4.png](#)
[C30F9F871C49478DB162F82316B6A4D.png](#)
[Screenshot.png](#)

From: Ann Kwarcinski [mailto:mamaski@yahoo.com]
Sent: Wednesday, November 28, 2018 11:30 AM
To: Deborah Lopez <dlopez@cityofgoleta.org>
Subject: Electric scooters are now disrupting wrists, elbows and heads

City of Goleta must Ban Electric Scooters Use in our City. This is a MUST READ for mayor and every council member.
Thank you.

Electric scooters are now disrupting wrists, elbows and heads

www.cnet.com

11 mins read

Injured scooter riders are flooding US emergency rooms. Accident rates could be as high as 1,000 per month.



What started out as a typical sunny day in San Diego for Pat Brogan ended with a trip to the emergency room. She was visiting the seaside city with her husband in August, and they thought it would be fun to rent two of [Lime's electric scooters](#). A San Francisco Bay Area local and an avid cyclist and skier, Brogan liked the idea of zipping around town without using a car. After cruising along for about a mile, the couple started to descend a steep hill. Brogan, 63, eased on the brakes as her scooter gained speed -- only to discover they didn't work. "I blew through three intersections and luckily didn't get hit," she said. "I'm now going 25 mph heading toward six lanes of traffic." By the end of the day she'd be in the hospital. And she's not the only one. Starting in March, a handful of tech companies [dropped thousands of e-scooters](#) across nearly 100 US cities, and injuries have surged. Two people [have been killed](#) in electric scooter accidents. And trauma surgeons are reporting daily occurrences in hospitals from San Diego to Denver to Austin. Some of these injuries have been life-threatening; others have left people permanently disabled.



AdChoices

ADVERTISING

Silicon Valley is known for "disruption" -- the idea of changing a service or product with technology to make it better. But, over the past few years, many of these innovations have produced unintended consequences. Facebook, originally conceived to "connect" people, is being blamed for undermining political elections around the world. [Uber](#), devised to provide rides at the "touch of a button," is said to exacerbate traffic problems and clog city streets.

Now electric scooters -- first seen as a fun way to solve the last-mile puzzle -- are leading to deadly situations.

"This is disruptive technology," said Dr. Christopher Ziebell, emergency room medical director at Austin's Dell Seton Medical Center. "But this time the disruption is disrupting forearms, elbows and heads."

Scooter accidents happen for a lot of reasons. Sometimes the rider doesn't have control and runs into a curb or wall. Sometimes a car crashes into the rider. And sometimes, the scooter is the problem. Doctors and lawyers report instances when riders say a scooter's throttle got stuck or the brakes failed -- like what happened to Brogan.

As she sped down that hill in San Diego, her husband yelled to Brogan to crash into him in order to break her fall. But she didn't want to send him flying. So moments before careening into the busy intersection, she held her arms up against her chest and slid the scooter out sideways.

"I went about 10 feet skidding on the pavement," Brogan said. "If I didn't crash when I did, I would've been killed. I'm sure of that."

Two surgeries later, Brogan ended up with a broken metacarpal held together with two metal pins in her right hand, along with a cracked knuckle joint, road rash and a hematoma down her entire right leg. Her left hand was so badly swollen, doctors had to cut off her rings.

Some might consider her lucky.

The gory details

Brogan's injury is just one of what looks to be thousands across the US, according to CNET's calculations. Because rentable electric scooters are so new, federal and local officials haven't started tracking accidents, and the companies have declined to release any stats. But some numbers are beginning to appear.

A quick sweep of local news stories brought up at least 50 incidents in the last six months. The tales are often gruesome. Like in San Antonio when a tourist accidentally turned into oncoming traffic and was [hit head-on by a pickup truck](#). Or when an Oklahoma City man, traveling at full speed, [clipped a metal drainpipe](#) and was thrown over the handlebars -- breaking both arms. Or when a rider in Cincinnati ran a red light and [crashed into two pedestrians](#), sending them both to urgent care.

Injuries listed in these news reports range from broken ribs, collarbones, scapulas, ankles and femurs to collapsed lungs, ruptured spleens, multiple stitches, black eyes and head fractures.



This 31-year-old woman was in a scooter accident in Santa Monica, California, in October and broke three bones in her ankle that required surgery, a metal plate and screws.

McGee, Lerer and Associates

CNET spoke to trauma centers in Denver, San Diego, San Francisco and Austin. All reported an uptick in injuries from scooter accidents. It's been just a few months since the vehicles were unleashed onto city streets, so emergency room doctors say they're only beginning to collect data.

"We are seeing some scary injuries," said Dr. Chris Colwell, chief of emergency medicine for Zuckerberg San Francisco General Hospital and Trauma Center. "There's still a lack of recognition of how serious this can be."

Colwell said his emergency room is logging about 10 injuries a week. They range from extensive bruising to severe head trauma. Given the hills in San Francisco, he also sees a lot of road rash.

"We saw a guy who fell over on his back this week," Colwell said. "He ended up going through so many layers of skin, we had to essentially put him to sleep to clean out the gravel embedded in his back."

San Francisco General Hospital is in the unique position of being the only Level 1 trauma center in the city, which means all significant injuries pass through its emergency room. Colwell, along with other doctors and public health specialists, decided in August to conduct an official study on scooter injuries. The idea: to track accidents and identify patterns.

"We'll collect data over the next six months, just to get a snapshot of what's happening," said Dr. Catherine Juillard, trauma surgeon at the hospital and one of the study leads. "We have to remember this is a public health issue. We have to make sure people are safe and that lives are saved."

Scripps Mercy Hospital in San Diego began tracking injuries in late summer. Dr. Vishal Bansal, medical director of trauma at Scripps, said they've documented more than 30 cases, for an average of about 10 a month. These cases only involve scooter riders, not pedestrians hit by the vehicles.

In Austin, the rate of accidents appears to be even higher. Doctors in Dell Seton's emergency room say they're seeing about 10 injuries a day.

"The vast majority end up getting discharged with cuts and scrapes, maybe a broken bone," said Ziebell. "But some injuries are significant."

The hospital has seen 37 severe traumas since April: eight head injuries, 23 orthopedic injuries, four facial injuries and two "other" injuries. In October alone, doctors say 18 people were admitted to either the intensive care unit or surgeries with overnight hospital stays.

"The folks that had severe head injuries, they're in for a long course of rehab," Ziebell said. "Some people may need lifelong care, like a nursing home."

"If you hit the ground at 20 miles per hour [on a scooter] or a baseball bat hits your head at 20 miles per hour, that's about the same thing," he added.

Do's and don'ts

With every disastrous accident, the scooter companies repeat the same mantra: "Safety is our very top priority," a Bird spokeswoman said.

"We strongly recommend reporting any damaged [scooters](#) or incidents that Bird scooters are involved in, as we have a support team dedicated to safety that is available around the clock to address questions and reports we receive," she added.

A Lime spokesman said, "Safety is incredibly important to Lime, and we're constantly educating our riders and developing new tools to promote safety and prevent accidents on our platform."

Other scooter companies have vehicles on city streets, too, including Scoot, Skip, Spin, Lyft and Uber's Jump. But Bird and Lime have more scooters in more cities than their rivals do. Lime said it's given more than 20 million rides around the world, and Bird's latest numbers show it's [given more than 10 million](#). The scooters cost \$1 to rent plus 15 cents for every minute of riding time.

Nearly 100 US cities now have dockless electric scooters for rent.

James Martin

Bird and Lime are in the process of rolling out [their own in-house scooter models](#), but for now they still use vehicles made by third-party manufacturers, including [Xiaomi](#) and Segway.

When someone buys one of these \$500 scooters off the shelf, they get a user manual on vehicle maintenance and the do's and don'ts of riding. Recommendations include "wear a helmet," "avoid contacting obstacles with the tire" and be aware of speed because "the faster the scooter is, the longer it takes to stop." They say a rider should weigh no more than 220 pounds.

Xiaomi and Segway say scooters should be checked before every use and stored in a "cool, dry place." They also say not to ride in the rain or keep scooters outdoors for extended periods, adding that exposure to sunlight and extreme temperatures can "accelerate aging and compromise the scooter."

These recommendations aren't necessarily being followed with rentable scooters.

Bird and Lime warn riders only about hills and obstacles in online video tutorials, which aren't mandatory to watch. You'll see people of all sizes zooming along and even riding double. And the vehicles are usually kept outdoors all day and likely aren't being checked before each use. That doesn't even include what happens to scooters that are [also being vandalized](#).

The fine print of Bird and Lime's user agreements tells riders not to exceed weight limits and to do a basic safety check beforehand. This inspection includes examining the brakes, lights, condition of the frame and trueness of the wheels. It's unclear if most riders know how to do this.

Lime had to [recall one of its scooter models](#), made by the manufacturer Okai, earlier this month after a pattern emerged in which the vehicles' handlebars detached from the baseboard during rides. Company mechanics reportedly tested the scooters and found that some of them broke in half after only a few small hops, according to the [Washington Post](#). More than 40 people reported being thrown from the scooters after the vehicles snapped midride.

"We are actively looking into reports that scooters manufactured by Okai may break," the Lime spokesman said. "As a precaution, we immediately decommissioned all Okai scooters in the global fleet."

Doctors say the fact that very few people wear helmets is also contributing to the rise in serious injuries.

Bird and Lime do have small stickers affixed to their scooters telling people to wear helmets, but the vehicles don't actually come with helmets. Colwell said only about 30 percent of scooter riders wear helmets, while around 72 percent of cyclists wear them.

Lime [launched a \\$3 million safety campaign](#) earlier this month called "Respect the Ride" that promotes safe riding behavior and gives out free helmets. And Bird says it'll also [send a free helmet](#) to anyone who uses its scooters. So far, Bird said it's given away more than 50,000 helmets.

But Bird was also instrumental in [repealing California's helmet law for electric scooters](#). Under current state law, people must wear helmets while riding these vehicles, which can travel at 15 mph. Bird sponsored a bill in February to get rid of that law, which passed in September. Starting January, helmets will no longer be required for scooter riders in California.

Bird said its goal in sponsoring the legislation was to create "consistent ridership rules" between e-scooters and e-bikes since helmets aren't required with e-bikes.

You assume all responsibility

When you sign up to rent a scooter, you must click a button that says you agree to the app's terms of service.

This lengthy multiscreen agreement basically says users take on all responsibility for what happens during rides. Even when it may "result in injury or death to you or others," as Lime's [agreement](#) states.

That means if a car hits you, it's your responsibility. You hit a pedestrian? You're liable. What if the scooter's brakes fail? Still your fault.

"Rider agrees that Vehicles are machines that may malfunction," reads Bird's [agreement](#). "Rider assumes full and complete responsibility for all related risks, dangers, and hazards."

Enlarge Image

Bird scooters are affixed with stickers that say "Ride Safely."

Dara Kerr/CNET

These terms of service are similar to what people agree to when they sign up for apps like Uber and Lyft. The Lime spokesman said its agreement is "designed to be user friendly, and is written in plain language so that our riders are properly informed."

"Sometimes accidents do happen," he added, "which is why we have insurance policies and processes in place to support our riders and investigate all incidents."

Despite the user agreements, lawyers across the country say they're still getting dozens of calls from people hurt in scooter accidents.

"No one has ever read that user agreement," said Catherine Lerer, attorney for Santa Monica-based firm [McGee, Lerer and Associates](#).

Lerer said she gets three to four calls a day. It got to be so much that she decided to file a class-action lawsuit against Bird, Lime, Xiaomi and Segway in October. The suit was filed on behalf of nine clients and lists 15 counts against the companies, including aiding and abetting assaults and gross negligence.

"Over and over, it's the same malfunctions that I'm hearing -- the brakes failing, the throttle sticks and the scooter dies midride," Lerer said. "Something is not right."

The scooter companies like to say safety is their number one priority, but prove it," she added.

Xiaomi and Segway didn't return requests for comment.

When asked to comment on the lawsuit, the Bird spokeswoman said, "Class-action attorneys with a real interest in improving transportation safety should be focused on reducing the 40,000 deaths caused by cars every year in the U.S."

Bryant Greening, attorney for the firm [LegalRideshare](#) in Chicago, said he's also gotten calls from scooter riders. The most common injuries he's hearing about involve user error, like when someone hits a pothole or runs into a curb and can't control the vehicle.

With their smaller wheels, scooters tend to be wobblier than bicycles and more susceptible to bumps in the road and uneven surfaces.

"If you hit a pothole on a bicycle with a big wheel, you could have a problem," forensic kinesiologist James Kent [told CNET in an interview](#) in July. "You hit a pothole on this little thing, you're going to go down."

Greening said such cases are difficult to litigate because it's hard to point to anything other than user error.

"You see these images of people bloody and broken and often there's no obvious recourse," Greening said. "These cases are so new and these companies are so new, they have not had the opportunity to make their way through the courts yet. It's still an evolving world."

Hospital bills

After Brogan's crash, her husband rushed her to the local urgent care. While waiting to be seen by doctors, she got several in-app messages from Lime saying she hadn't ended her ride and was still accruing charges.

"Scooter unsafe no brakes now in emergency room multiple fractures," Brogan wrote back.

Once out of the hospital, she emailed Lime to fully recount what happened. They had a brief back-and-forth in which Lime told her to file a claim for review. Brogan wrote back saying her out-of-pocket expenses totaled about \$8,000 and asked if Lime would repay those losses. She said she never heard from the company again. Lime's spokesman declined to comment on Brogan's specific claim.

Now, three months later, the pins are out of her knuckles and her bruises have faded. She's still going through therapy to get movement and grip back in both of her hands. Even after everything, Brogan still appreciates the idea of electric scooters -- with some reservations.

"It's a great concept," she said. "But it's not ready for prime time."

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Sent from [Mail](#) for Windows 10

From: [Leanne Friedrich](#)
To: [Deborah Lopez](#)
Subject: urgency ordinance
Date: Wednesday, November 28, 2018 1:53:35 PM

Dear Goleta city council,

I find it remarkable that you consider electric scooters to be a matter of urgent importance. You cite in your ordinance that the scooters are a danger to riders, but are they any more of a hazard than cars which roll past stop signs into the bike lane while waiting to turn? Are they more of a hazard than cars that clearly don't meet emissions standards and spew pungent fumes directly into the noses of bikers? Are they more of a hazard than the broken glass littering the bike lanes on Fairview and the debris and buckled pavement filling the bike lanes on Hollister? Are they more of a hazard than the dearth of lighting on Hollister? Are they more of a hazard than the impossibly short and sometimes untriggerable left turn lights scattered throughout Goleta? Are they more of a hazard than the potholes, missing bike lanes, and weave lane that's visually obstructed to approaching cars on the Fairview overpass? Are they more of a hazard than children skateboarding through drainage pipes to avoid said overpass? You have allowed these infrastructural safety hazards to pile up over the years, but a few scooters on the side walk, to you, comprise an urgent problem!

In the report, you also cite obstruction of right-of-way by parked scooters. This, too, is an infrastructural problem you have brought upon yourself. Although it would make sense to pull the scooters away from busy curbs and into wider sidewalks, you have allowed the sidewalks in Old Town to remain uneven, shattered, and narrow. Of course there is no place to leave the scooters! There isn't even a place to leave bikes! Are you going to create another "urgency ordinance" to stop bicyclists from locking their bikes to fences and trees, which are the only places you could possibly leave them? Are bicyclists also a nuisance because you don't care to create an infrastructure that supports them? Or do you not care to create the infrastructure because you already considered bicycles a nuisance?

You also cite the "visual clutter" of scooters. I quite like seeing them around Old Town. It makes the area seem like somebody is actually trying to boost business in Old Town. I find parked cars to be far uglier.

Honestly, my life will be the same whether the scooters are here or not, but it really seems like you're only attacking them because they challenge our local car hegemony and because young people can't come to your mid-day city council meetings to defend them.

Leanne Friedrich
Old Town resident

From: [Deborah Lopez](#)
To: [Liana Campos](#); [David Cutaia](#)
Subject: FW: Scooters In Goleta- Lime and Ride
Date: Wednesday, November 28, 2018 2:58:12 PM

From: Stuart Kasdin
Sent: Wednesday, November 28, 2018 2:50 PM
To: Deborah Lopez <dlopez@cityofgoleta.org>; Michelle Greene <mgreene@cityofgoleta.org>
Subject: FW: Scooters In Goleta- Lime and Ride

Stuart Kasdin, PhD
Mayor Pro Tempore
City of Goleta | 130 Cremona Drive, Suite B | Goleta, CA 93117
805-961-7539 | skasdin@cityofgoleta.org

From: Ron Garber [garberark@gmail.com]
Sent: Wednesday, November 28, 2018 2:42 PM
To: Dawn Christensen; Paula Perotte; Stuart Kasdin; Roger Aceves; Michael Bennett; Kyle Richards
Cc: Adam Garber; rebecca garbett; Scott Kaufman
Subject: Scooters In Goleta- Lime and Ride

Dear City Council,

I understand the concerns and feel that there are many considerations when a new mode of transportation is introduced. As I recall cars were quite a menace to horses, and people, when they first came out. It is always difficult to change the status Quo. My only objection is the notice I saw on the Goleta Council meeting agenda that an emergency council referendum was being introduced to shut down all of these operations until some unknown future time when the council could study the issues appropriately. Unfortunately I will be out of town for this meeting on December 4th or I would attend. It seems that the City Councils mandate is to provide solutions to situations like these, make rules to insure safe operation that protects the public and not to shut down new and novel businesses that they do not understand. These systems are effectively in use all over Europe and China with great success and a little research would probably reveal how other jurisdictions have resolved the issues which may concern the public.

I am 65, a long time local business person, now retired, that sees these new modes of transportation as a way to get cars off the street, reduce pollution open up parking spaces thereby making Goleta a better place to live and do business. I wonder how many of the City council members have actually used these scooters or talked to people who use them daily either because they can't afford a car or because they want to reduce their global footprint or just because they are fun.

Yesterday I rode my bike from Los Caneros down Hollister, past Home Depot to the big path to UCSB and took these photos trying to capture every scooter that could be a menace. I have not included all of them that are parked very appropriately. I was struck that the menace caused by shopping carts was way bigger than the threat caused by scooters. Most of these carts have been there for several days so maybe we need an emergency referendum to close down Costco and Home Depot, just until we find a resolution.

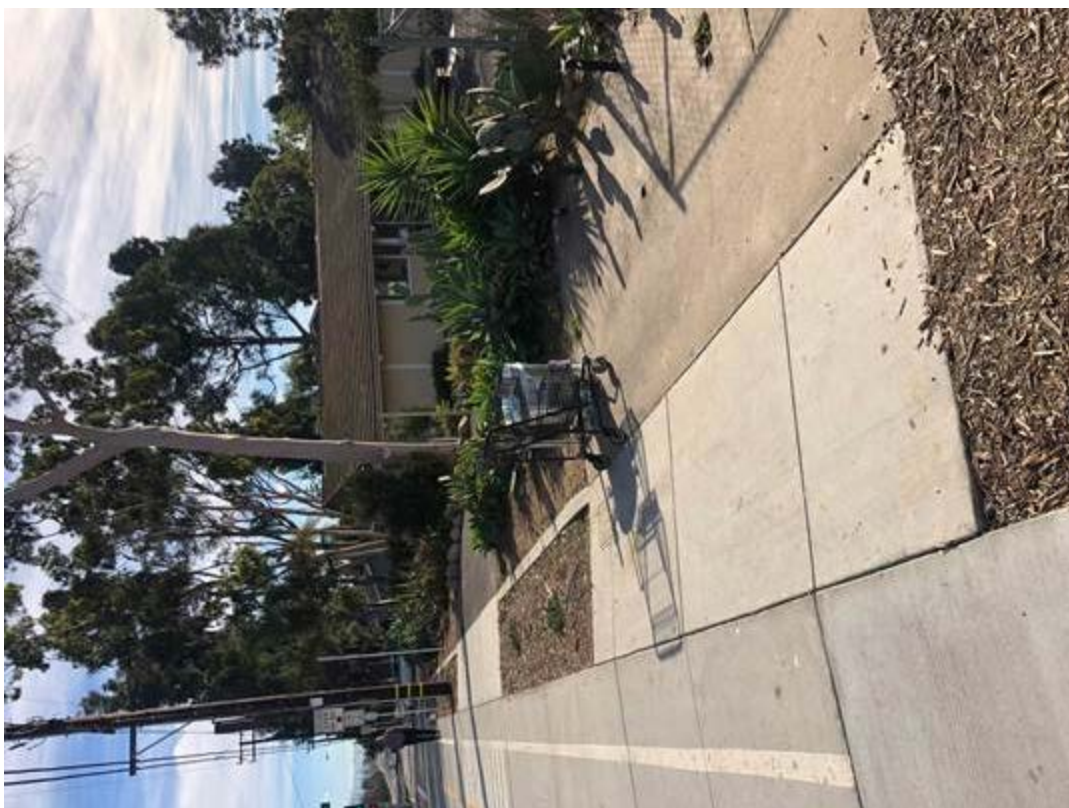
The exact location of every scooter can be seen on the Phone App one uses to rent them and the company knows who used it last, should it be left in the middle of the sidewalk. Once designated drop off locations are established, and maybe marked off physically or even electronically, it seems that this becomes more of a policing situation as a few tickets would get the word out and resolve most of the issues you cited, as well as the shopping cart problem. It might even be possible to automatically fine a person via the APP if they leave it outside a designated zone.

Please review enclosed photos. Sorry if some of them have unusual orientations.
Thanks for your time
Ron Garber

--

Ron Garber
160 North Fairview Avenue















Goleta CA 93117
805 451-2170 cell
Garberark@gmail.com

-----Original Message-----

From: Paula Perotte
Sent: Tuesday, November 27, 2018 3:49 PM
To: Deborah Lopez <dlopez@cityofgoleta.org>
Subject: FW: Electric Scooters in Goleta

FYI
Paula ~

Paula Perotte
Mayor
City of Goleta | 130 Cremona Drive, Suite B | Goleta, CA 93117
805-961-7536 | pperotte@cityofgoleta.org

-----Original Message-----

From: Lou Izzo [<mailto:lizzo5@cox.net>]
Sent: Tuesday, November 27, 2018 10:27 AM
To: Paula Perotte <pperotte@cityofgoleta.org>
Subject: Electric Scooters in Goleta

Hi Mayor Perotte,

Congratulations on being elected mayor. I'm glad you won. The reason I'm writing is to voice my objection to the Bird and Lime electric scooters that have taken over the city. These must be banned! I have come across these things blocking the sidewalk and other walkways. They are a tripping hazard. The riders don't respect any traffic laws. In fact, I don't know what laws cover them. Can they ride in bike lanes, on sidewalks, in traffic? I just asked someone to keep it off the sidewalk in my neighborhood and he said he could ride it anywhere he wants! They are a hazard no matter where they are used. I've had to move them out of the way many times and other people have thanked me.

These things are not necessary. There are buses and rideshare vehicles and their own feet. You need an account and payment method for these things so they are not an option for low income residents.

What they are is an attractive nuisance that needs to be regulated or preferably banned. This needs prompt attention from the city council.

Thanks for you attention on this. Say hi to Peter. I used to work with him at ITC back in the day.

Regards,

Lou

Sent from my iPad

From: [Deborah Lopez](#)
To: [Liana Campos](#); [David Cutaia](#)
Subject: FW: Ordinance prohibiting On-Demand Motorized Scooters
Date: Wednesday, November 28, 2018 4:00:15 PM

From: Chris Kroes [mailto:chris@mccarthykroes.com]
Sent: Wednesday, November 28, 2018 4:00 PM
To: Deborah Lopez <dlopez@cityofgoleta.org>
Subject: Ordinance prohibiting On-Demand Motorized Scooters

I am writing this letter in support of the Emergency Ordinance prohibiting the shared on-demand Scooters. I am a local attorney, a homeowner and a 50-year resident of our community. The Scooters may well have their place in Isla Vista, however, they have taken over like a plague of locusts in Goleta. These scooters are placed in front of our homes, usually in groups of three, and blocking the sidewalk. These homes are in quiet, million-dollar plus neighborhoods, and the scooters are a blight. They have no place in my neighborhood. I strongly urge the Council to ban them from Goleta. Thank you. Chris Kroes.

From: [Deborah Lopez](#)
To: [David Cutaia](#); [Liana Campos](#)
Subject: FW: E-Scooters in Goleta
Date: Wednesday, November 28, 2018 4:21:50 PM

From: Paula Perotte
Sent: Wednesday, November 28, 2018 4:14 PM
To: Deborah Lopez <dlopez@cityofgoleta.org>
Subject: Fwd: E-Scooters in Goleta

FYI
Paula ~

Sent from my iPhone

Begin forwarded message:

From: Brian Godlis <brian@certicon.com>
Date: November 28, 2018 at 4:12:20 PM PST
To: "pperotte@cityofgoleta.org" <pperotte@cityofgoleta.org>
Subject: E-Scooters in Goleta

To Whom it May Concern:

I have an e-scooter bird account. I have ridden the scooters, and while I think they are a reasonable and forward thinking mode of short range transport, they are also not without issues that our community needs to address.

Just the other day I had to think fast and dodge out of the way of a high school or college age male driver, piloting the Bird e-scooter on the sidewalk, and at a speed that was commensurate to a bicycle. He was followed by several other male riders laughing and weaving on the sidewalk and into and out of driveways and parking areas. This riding of e-scooters on sidewalks is now becoming common and I have witnessed it numerous times daily.

While the riding of any wheeled device on a sidewalk comes at a risk to both rider and pedestrian, the e-scooters have significantly increased that sort of traffic. The Bird APP signup makes it clear to not ride the e-scooter on the sidewalks, but I am witnessing a significant amount of non-compliance.

I am uncertain as to the laws regarding riding wheeled devices on a sidewalk, but if it is illegal, then enforcement is going to be necessary. A stiff fine will go a long way to deter that sort of issue, and while that will not completely eliminate the trespass, it will mitigate it to some extent. Otherwise, I would urge the council to consider the threat to safety that these devices present.

Second to this issue is the locations that the e-scooters are 'nested' at, in the lingo of Bird. These would be where they are parked either after a recharge/placement, or

after a rider finished riding them. There are and will continue to be instances where the e-scooter is parked in such a way as to block or interfere with various types of traffic. One possible solution is to impound the e-scooter, recoverable via paying a fine. This would likely cause the cost of riding to go up, and possibly make the business model unprofitable. However, something will need to be done to enforce both responsible riding, and responsible parking of these devices.

Again, they do represent a forward thinking means of short range transportation, and they deserve to be considered for integration with Goleta's traffic and mass transit plans, but as usual, this creates certain growing pains and must be done responsibly, and equitably.

Please share this with the City Council and consider when appropriate.

Sincerely,

Brian Godlis

From: [Deborah Lopez](#)
To: [David Cutaia](#); [Liana Campos](#)
Subject: FW: scooters
Date: Wednesday, November 28, 2018 4:23:13 PM

From: Paula Perotte
Sent: Wednesday, November 28, 2018 4:10 PM
To: Deborah Lopez <dlopez@cityofgoleta.org>
Subject: Fwd: scooters

FYI
Paula ~

Sent from my iPhone

Begin forwarded message:

From: "Goleta, CA" <webmaster@cityofgoleta.org>
Date: November 28, 2018 at 4:03:05 PM PST
To: "Perotte, Paula" <pperotte@cityofgoleta.org>
Subject: scooters
Reply-To: Patricia Totton <ceztom@cox.net>

Message submitted from the <Goleta, CA> website.

Site Visitor Name: Patricia Totton
Site Visitor Email: ceztom@cox.net

Dear Councilmember Perotte,
Dear Councilmember Aceves,

I'm writing as a Goleta City resident to ask you to vote for the ban of scooters. While scooters may be fun and convenient, I believe they are a serious hazard to the community. Teens are riding the scooters in our neighborhood in greater numbers. Many of them ride at night without helmets or sufficient lighting. Some of the riders swerve in front of cars and ride in the middle of the street. It's scary.

Thank you,
Patricia Totton
7242 Del Norte Dr.

From: [Deborah Lopez](#)
To: [Liana Campos](#); [David Cutaia](#)
Subject: FW: Ask a Question :: W011326-112818
Date: Wednesday, November 28, 2018 4:24:12 PM

From: City Assist: Citizen Support Center [mailto:goletaca@mycusthelp.com]
Sent: Wednesday, November 28, 2018 4:23 PM
To: edinsb@gmail.com
Cc: Deborah Lopez <dlopez@cityofgoleta.org>
Subject: Ask a Question :: W011326-112818



Dear Mr. Adams,

Thank you for your feedback. I have copied the City Clerk on your input so she can include it in the City Council's packet for the December 4th Council meeting where they will discuss the item.

Please do not hesitate to contact me if you have any other comments or concerns.

Best regards,
Valerie Cantella
Community Relations Manager
vcantella@cityofgoleta.org

Request/Concern Type: **Ask a Question**

Request Summary: **Not sure where to send this so .. On the matter of all electric scooters around Goleta these days. Here are my thoughts. First try to work something out but right now they represent a huge liability as the only people I have seen using them in the Fairview - Cathedral Oaks area have been children under 18 on the sidewalks without protective gear. Since it requires a credit card on an account to use them I feel the parents should be liable in this case at least for bad parenting or worse.**



From: [Paula Perotte](#)
To: [Deborah Lopez](#)
Subject: Fwd: Please work with Bird to keep sustainable transportation options in Goleta
Date: Wednesday, November 28, 2018 5:03:18 PM

FYI
Paula ~

Sent from my iPhone

Begin forwarded message:

From: Ignacio Gallardo <Ignacio.Gallardo.135993893@p2a.co>
Date: November 28, 2018 at 5:01:15 PM PST
To: Paula Perotte <pperotte@cityofgoleta.org>
Subject: Please work with Bird to keep sustainable transportation options in Goleta
Reply-To: <ignacio.gallardo@yahoo.com>

Dear Mayor Perotte and City Council,

Thank you for taking the time to read this email. I am disappointed about the potential ban of Bird scooters. I have used these scooters on several occasions. They provide easy, safe, reliable transportation around town and provide jobs for local residents and college students. I hope you find a mutually beneficial solution as opposed to outright ban.

Thank you for your leadership in striving to make our community more sustainable and livable. Please say no to the proposed ban on shared electric scooters. I hope you will find a way to work with Bird to let this affordable, environmentally-friendly alternative to traffic become part of our city.

Thank you,
Ignacio Gallardo

From: [Paula Perotte](#)
To: [Deborah Lopez](#)
Subject: Fwd: Please work with Bird to keep sustainable transportation options in Goleta
Date: Wednesday, November 28, 2018 5:06:34 PM

FYI
Paula ~

Sent from my iPhone

Begin forwarded message:

From: Eric Gordon <Eric.Gordon.135991598@p2a.co>
Date: November 28, 2018 at 5:01:14 PM PST
To: Paula Perotte <pperotte@cityofgoleta.org>
Subject: Please work with Bird to keep sustainable transportation options in Goleta
Reply-To: <eric@eprepservices.com>

Dear Mayor Perotte and City Council,

I like eScooters and think they are a great option to the usual clutter of cars and buses. My family uses them and I really resent all the "banning" of everything that is misunderstood.

Thank you for your leadership in striving to make our community more sustainable and livable. Please say no to the proposed ban on shared electric scooters. I hope you will find a way to work with Bird to let this affordable, environmentally-friendly alternative to traffic become part of our city.

Thank you,
Eric Gordon

From: [Stuart Kasdin](#)
To: [Deborah Lopez](#); [Michelle Greene](#)
Subject: FW: Please work with Bird to keep sustainable transportation options in Goleta
Date: Wednesday, November 28, 2018 6:29:10 PM

Stuart Kasdin, PhD

Mayor Pro Tempore

City of Goleta | 130 Cremona Drive, Suite B | Goleta, CA 93117

805-961-7539 | skasdin@cityofgoleta.org

From: Tommy Kay [Tommy.Kay.135991750@p2a.co]

Sent: Wednesday, November 28, 2018 5:01 PM

To: Stuart Kasdin

Subject: Please work with Bird to keep sustainable transportation options in Goleta

Dear Mayor Perotte and City Council,

Hi my names Tommy I'm a bird mechanic in the town of Goleta, as a college student my schedule is always busy and changing. I can't keep a steady job with my schedule and so bird is my main source of income. There a great company and I think we should keep them around.

Thank you for your leadership in striving to make our community more sustainable and livable. Please say no to the proposed ban on shared electric scooters. I hope you will find a way to work with Bird to let this affordable, environmentally-friendly alternative to traffic become part of our city.

Thank you,
Tommy Kay

From: [Stuart Kasdin](#)
To: [Michelle Greene](#); [Deborah Lopez](#)
Subject: FW: Please work with Bird to keep sustainable transportation options in Goleta
Date: Wednesday, November 28, 2018 6:29:31 PM

Stuart Kasdin, PhD

Mayor Pro Tempore

City of Goleta | 130 Cremona Drive, Suite B | Goleta, CA 93117

805-961-7539 | skasdin@cityofgoleta.org

From: Michael Morgenstern [Michael.Morgenstern.135990878@p2a.co]
Sent: Wednesday, November 28, 2018 5:01 PM
To: Stuart Kasdin
Subject: Please work with Bird to keep sustainable transportation options in Goleta

Dear Mayor Perotte and City Council,

I love Bird because its easy and energy efficient. The dream of scooting to the bluffs and then to UCSB and to Costco would be huge!

Thank you for your leadership in striving to make our community more sustainable and livable. Please say no to the proposed ban on shared electric scooters. I hope you will find a way to work with Bird to let this affordable, environmentally-friendly alternative to traffic become part of our city.

Thank you,
Michael Morgenstern

From: [Stuart Kasdin](#)
To: [Michelle Greene](#); [Deborah Lopez](#)
Subject: FW: Please work with Bird to keep sustainable transportation options in Goleta
Date: Wednesday, November 28, 2018 6:29:51 PM

Stuart Kasdin, PhD

Mayor Pro Tempore

City of Goleta | 130 Cremona Drive, Suite B | Goleta, CA 93117

805-961-7539 | skasdin@cityofgoleta.org

From: Juan Manuel [Juan.Manuel.135993037@p2a.co]
Sent: Wednesday, November 28, 2018 5:01 PM
To: Stuart Kasdin
Subject: Please work with Bird to keep sustainable transportation options in Goleta

Dear Mayor Perotte and City Council,

i love the bird scooters and help me pass traffic, and also make my transportation faster around the town. they are good transportation and easy to use! there a good addition to the town's transportation options.

Thank you,
Juan Manuel

From: [Stuart Kasdin](#)
To: [Michelle Greene](#); [Deborah Lopez](#)
Subject: FW: Please work with Bird to keep sustainable transportation options in Goleta
Date: Wednesday, November 28, 2018 6:31:02 PM

Stuart Kasdin, PhD

Mayor Pro Tempore

City of Goleta | 130 Cremona Drive, Suite B | Goleta, CA 93117

805-961-7539 | skasdin@cityofgoleta.org

From: Allan Roldan [Allan.Roldan.95531269@p2a.co]
Sent: Wednesday, November 28, 2018 5:01 PM
To: Stuart Kasdin
Subject: Please work with Bird to keep sustainable transportation options in Goleta

Dear Mayor Perotte and City Council,

Bird helped me and a lot of commuters in Goleta. It's very affordable and easy access. Please consider for keeping the Bird scooters operating in our community as it's helping a lot of people in need of a fast and economical transportation. Thank you

Thank you for your leadership in striving to make our community more sustainable and livable. Please say no to the proposed ban on shared electric scooters. I hope you will find a way to work with Bird to let this affordable, environmentally-friendly alternative to traffic become part of our city.

Thank you,
Allan Roldan

From: [Stuart Kasdin](#)
To: [Michelle Greene](#); [Deborah Lopez](#)
Subject: FW: Please work with Bird to keep sustainable transportation options in Goleta
Date: Wednesday, November 28, 2018 6:31:45 PM

Stuart Kasdin, PhD

Mayor Pro Tempore

City of Goleta | 130 Cremona Drive, Suite B | Goleta, CA 93117

805-961-7539 | skasdin@cityofgoleta.org

From: Alfonso de leon [Alfonso.deleon.135992146@p2a.co]

Sent: Wednesday, November 28, 2018 5:01 PM

To: Stuart Kasdin

Subject: Please work with Bird to keep sustainable transportation options in Goleta

Dear Mayor Perotte and City Council,

bird helps me run quick Daily task and get to work at times . I really love bird and how convenient it is . Please help us fun a resolution to have bird not be banned.

Thank you for your leadership in striving to make our community more sustainable and livable. Please say no to the proposed ban on shared electric scooters. I hope you will find a way to work with Bird to let this affordable, environmentally-friendly alternative to traffic become part of our city.

Thank you,
Alfonso de leon

From: [Stuart Kasdin](#)
To: [Deborah Lopez](#)
Subject: FW: Please work with Bird to keep sustainable transportation options in Goleta
Date: Wednesday, November 28, 2018 6:32:05 PM

Stuart Kasdin, PhD

Mayor Pro Tempore

City of Goleta | 130 Cremona Drive, Suite B | Goleta, CA 93117

805-961-7539 | skasdin@cityofgoleta.org

From: Alan Fitch [Alan.Fitch.135990652@p2a.co]

Sent: Wednesday, November 28, 2018 5:01 PM

To: Stuart Kasdin

Subject: Please work with Bird to keep sustainable transportation options in Goleta

Dear Mayor Perotte and City Council,

I am a private night nurse and frequently have day time hours off and I enjoy the ease of use and quick access for my periodic trips to the bank or just to hope over to the grocery store (Albertsons) to pick up a couple items without losing my parking spot.

Thank you for your leadership in striving to make our community more sustainable and livable. Please say no to the proposed ban on shared electric scooters. I hope you will find a way to work with Bird to let this affordable, environmentally-friendly alternative to traffic become part of our city.

Thank you,
Alan Fitch

From: [Stuart Kasdin](#)
To: [Deborah Lopez](#)
Subject: FW: Please work with Bird to keep sustainable transportation options in Goleta
Date: Wednesday, November 28, 2018 6:32:23 PM

Stuart Kasdin, PhD

Mayor Pro Tempore

City of Goleta | 130 Cremona Drive, Suite B | Goleta, CA 93117

805-961-7539 | skasdin@cityofgoleta.org

From: Mark Tollefson [Mark.Tollefson.135992740@p2a.co]
Sent: Wednesday, November 28, 2018 5:01 PM
To: Stuart Kasdin
Subject: Please work with Bird to keep sustainable transportation options in Goleta

Dear Mayor Perotte and City Council,

I love the Bird scooters. I'm 51 and use the scooters weekly. They are great for short trips and I LOVE not having to drive my car. Please keep the scooters!

Thank you for your leadership in striving to make our community more sustainable and livable. Please say no to the proposed ban on shared electric scooters. I hope you will find a way to work with Bird to let this affordable, environmentally-friendly alternative to traffic become part of our city.

Thank you,
Mark Tollefson

From: [Peter Moran](#)
To: [Deborah Lopez](#)
Subject: banning scooters
Date: Wednesday, November 28, 2018 9:54:41 PM

Hello,

I am writing in support of the ban. Why should venture capitalist-funded companies, which are not headquartered locally, get to clog the public ways with their vehicles? Why would Goleta residents allow even more of their transportation capital to be drained away by already rich guys who don't live here? What are the benefits to Goleta?

Let's talk about it:

Scooters are helpful for short to medium distance travel. We can use last mile transportation when it comes to public transit, and scooters take up less space on the road, reducing traffic. But they are no panacea. They can only accommodate able-bodied (younger) residents safely. They have toxic batteries. They are dumped in ditches and water bodies, and have caught on fire. Long term, they may encourage negative health effects as people opt to walk less, and there's been a big spike in scooter-related injuries and associated healthcare costs.

The solution:

Banning corporate scooters sends a strong message to parasitic companies. It immediately stops the sidewalk clogs and visual pollution (and literal pollution, like all the broken scooters in Venice).

The stronger solution:

I am proposing that Goleta itself secures funding for similar public transportation and keeps the money to support Goleta public programs and its residents. Goleta gets to set the rules and reap the financial rewards of the program.

Yours,
Peter Moran

From: [Paul Costales](#)
To: [Deborah Lopez](#)
Subject: Please Keep the Scooters
Date: Wednesday, November 28, 2018 9:57:20 PM

I am writing to oppose the proposed banning of ridesharing scooters in the city of Goleta. Although a middle aged father of two whom you wouldn't think is the target demographic for this service, I have found them useful on several occasions (such as recently to get to Girsh to coach AYSO) which has reduced my car dependency as I seek transportation flexibility.

I realize the current model for ride sharing scooters might have issues, but the concept of giving people access to mobility options that they can use in short term situations will go a long way to reducing congestion and bringing a vibrancy to the community. The easy thing to do is to ban them, but if you want to be a forward looking council that doesn't think everyone should be constrained in a 2,000 lb piece of metal at Storke and Hollister, find a way to keep these in the community.

Thanks for taking the time to consider my opinion.
Paul Costales

-----Original Message-----

From: Justin Russak <jussak@me.com>

Sent: Wednesday, November 28, 2018 9:34 PM

To: Valerie Cantella <vcantella@cityofgoleta.org>

Subject: Electric Scooter Opinion

Dear Valerie,

Can you see that this makes its way to whom is concerned. I plan on attending the Dec 4 meeting.

I've been charging Bird and Lime scooters for a couple months. While there are definite pros and cons, I suggest we look at this from a perspective of a vehicle or a bicycle.

There are designated places where scooters are to be dropped off by chargers. Simple riders are the usual problem. Scooters are required to be dropped off by chargers within 16ft of a release point, organized and non obstructing walkways. I've done this for a couple months with no problem. Simple riders should have some standards of where they drop of their scooter and I will advocate for that, but I urge against a knee jerk response by older residents that simple don't understand. This is a very positive thing for our community, especially in Goleta where many people are trying to make ends meet and avoid being gentrified to Lompoc or elsewhere. Just like Lyft and Uber, it can be met in the middle with cooperative planning.

Let's not make this a big deal. Let's implement simple rules that apply to bikes already. Impound scooters that are in violation just like a car or bike would be.

I will be at the Dec 4th meeting and would like to present my view.

Cheers,

Justin Russak
805-720-0007

Cheers,

Justin

From: Darlene Craviotto [darlenecraviotto@gmail.com]
Sent: Thursday, November 29, 2018 3:11 PM
To: Stuart Kasdin; Roger Aceves; Michael Bennett; Kyle Richards
Subject: Banning the Scooters

Dear Council,

Just wanted to add my voice to those opposing the scooters that we now see littering our yards, sidewalks, and storefronts. I have yet to see anyone riding these vehicles and doing it legally. This is what I've seen so far: Kids well under the age of 18, young people not wearing helmets, people riding scooters on the wrong side of the street - heading towards opposing traffic, more than two people on a scooter (I actually saw a father with his helmeted three or four year old on one together), scooters being ridden on sidewalks - last night I saw a teen speeding on a sidewalk, with earbuds, and holding what looked like a spear in his hands, horizontally and NOT vertically. Goleta has become like the Wild West where anyone can do anything on these scooters; no rules seem to apply.

Please do something before somebody gets hurt.

Thanks!

Darlene Craviotto Levien
6230 Marlborough Dr, Goleta, CA 93117
(805) 681-3173

From: [Shannon Krahn](#)
To: [Deborah Lopez](#)
Subject: Bird Scooters
Date: Thursday, November 29, 2018 11:08:27 AM

Hello,

I wanted to share my thoughts on the scooters (Lime and Bird) that have appeared in town recently. I have lived in Isla Vista and Goleta for the past 8 years. I came here for college and graduated in 2014. Shortly after I gained a job at UCSB and have been able to continue building my future here, and have grown to have a deep appreciation for Goleta as a community.

As a former college student, I remember arriving to college with no car, and limited public transportation options. To travel back home to Fresno, I would have to lug my suitcase to the bus stop, load up onto the bus from IV to downtown, then walk my suitcase up state street to the Amtrak station. Taking a taxi at \$60 or above per direction was not an option on my college student budget. I also remember loading up all my groceries on public busses and walking with bags of groceries from the bus stop back to my house. Simple errands to drop off rent checks or pick up medication from a pharmacy were also difficult because of timing of buses and location of routes. I did have a bike, but I would often run into problems with my bike not being in working order with limited time to get it fixed.

Don't get me wrong, being able to utilize the bus system was huge, and my bike got me around most places, but they didn't always meet my needs. My last year of college, Uber came to town and finally I could take affordable rides as I needed. I could imagine that these scooters would have also made some of those errands and trips so much more accessible.

I largely think these are a POSITIVE addition to our community. They provide an affordable, convenience, and accessible option for transportation. The combination of scooters, ride share companies, and public busses mean that various needs can be met for residents.

I have read many complaints on Nextdoor.com, about scooters blocking sidewalks and unsafe usage. I think it is important that folks understand how the bird scooters are intended to operate, and how folks may be misusing them.

First, I would like to say that the large majority of scooters I encounter do not block sidewalks. Chargers have to drop birds in designated "nests" which are vetted by bird employees to ensure they do NOT block walkways, driveways, etc. if a charger encounters a nest that does any of these things, they can report it. While users are able to park scooters nearly anywhere (a major part of their convenience), they are also advised that they must park their scooter so that it adheres to the above guidelines. I find that most do respect these guidelines.

Second, there have been many complaints regarding their unsafe use. I agree, that I have seen children riding the scooters and not adhering to the laws, and it is troublesome. However, bird requires riders to be 18 or older, and you have to scan your drivers license and add a debit or credit card. Riders are also advised to drive in bike lanes on the street and NOT on sidewalks. These align with the actual laws regarding motorized scooters. I feel that if adults are scanning their information into the app for children that is a issue that needs to be addressed, but I do not think justifies the banning of the scooters for responsible, adult users. Perhaps this specific issue can be addressed at the meeting, and a solution to this one aspect can be developed, as I think it would mitigate the majority of folks concerns (I know it would address my primary concern).

Despite the concerns, I strongly feel the scooters are overall positive. I live and work in Goleta, and the addition of the scooters have already incentivized me to go out more to go out to eat, meet with friends, go shopping, and more. I have been able to go from my remote office to campus easily, instead of worrying about Isla Vista or campus parking. That has been huge for me as I am often deterred from driving in these areas as traffic and parking can be problematic. They've also been extremely useful to run quick errands that are too far to walk to in a timely manner, but almost excessive to drive to.

As with any new addition to our city, there will be kinks to work out, but I do feel an outright ban, even if allegedly

temporary, will only hinder our community. It is no secret that Goleta is growing rapidly, and that understandably concerns folks. I think the scooters are one way we can address some of the more frustrating results of change (i.e. increased traffic) rather than becoming another frustrating change. I do not think it is wrong that folks raise concerns about troubling use, but just like with any other form of transpiration, we don't ban them because they present problems, we work to find solutions to those problems so that the vast majority of responsible users can continue to benefit. I do agree that bird as a company is equally responsible to help achieve this goal, and I feel it would be important to determine what they can also do to help address these concerns.

Thank you very much for reading my comments.

Warm regards,

Shannon Krahn

From: Lucas Dewey <Lucas.Dewey.136020819@p2a.co>

Date: November 29, 2018 at 11:00:29 AM PST

To: Paula Perotte <pperotte@cityofgoleta.org>

Subject: Please work with Bird to keep sustainable transportation options in Goleta

Reply-To: <ladooee@gmail.com>

Dear Mayor Perotte and City Council,

I personally have used Bird many times in the last couple months. It has become such a useful tool in my daily life. Please don't take away a necessary alternative in one of the most traffic congested areas of Goleta.

Thank you for your leadership in striving to make our community more sustainable and livable. Please say no to the proposed ban on shared electric scooters. I hope you will find a way to work with Bird to let this affordable, environmentally-friendly alternative to traffic become part of our city.

Thank you,
Lucas Dewey

From: Cyrus Tabar <Cyrus.Tabar.136020071@p2a.co>

Date: November 29, 2018 at 10:42:29 AM PST

To: Paula Perotte <pperotte@cityofgoleta.org>

Subject: Please work with Bird to keep sustainable transportation options in Goleta

Reply-To: <cyrustabar@gmail.com>

Dear Mayor Perotte and City Council,

Bird has been a great help in getting to and from my home and locations close to me without using a car. It also helps get me to bus stops, and to locations from bus stops. It's extremely convenient and has changed the way I get to and from places. I fully support e-scooters in Goleta.

Thank you for your leadership in striving to make our community more sustainable and livable. Please say no to the proposed ban on shared electric scooters. I hope you will find a way to work with Bird to let this affordable, environmentally-friendly alternative to traffic become part of our city.

Thank you,
Cyrus Tabar

From: Michael Larson <Michael.Larson.136020585@p2a.co>

Date: November 29, 2018 at 10:54:29 AM PST

To: Paula Perotte <pperotte@cityofgoleta.org>

Subject: Please work with Bird to keep sustainable transportation options in Goleta

Reply-To: <mikeayscough1248@gmail.com>

Dear Mayor Perotte and City Council,

bird has helped me in lots of ways most importantly getting to and from work. I can get to work faster by avoiding traffic. Bird also is very environmentally friendly. Bird has also saved me lots of money.

Thank you,
Michael Larson

From: Raymond Rangel <Raymond.Rangel.136052643@p2a.co>

Date: November 29, 2018 at 11:12:29 AM PST

To: Paula Perotte <pperotte@cityofgoleta.org>

Subject: Please work with Bird to keep sustainable transportation options in Goleta

Reply-To: <cufpkg@gmail.com>

Dear Mayor Perotte and City Council,

I think it's great having easily and readily accessible, not to mention very inexpensive, mozu transportation to cover short distance travels. Whether it's getting home those last several blocks from the bus stop, we're jumping over to the store to grab a couple quick things, cutting down on traffic is awesome. Banning them wouldn't solve the problem, regulating where they are positioned and how they are written by individuals is the solution

Thank you for your leadership in striving to make our community more sustainable and livable. Please say no to the proposed ban on shared electric scooters. I hope you will find a way to work with Bird to let this affordable, environmentally-friendly alternative to traffic become part of our city.

Thank you,
Raymond Rangel

From: [Barbara Tzur](#)
To: [Deborah Lopez](#)
Subject: Scooters
Date: Thursday, November 29, 2018 2:24:54 PM

Hello,

I am not sure of the time protocol to speak but I would like to address the City Council on what I have experienced with the use of scooters in my neighborhood. Young people who choose to use them are not familiar with the rules, i.e. stopping for pedestrians at crosswalk and younger children riding them without helmets.

A scooter was parked in front of my gate which seemed sort of bizarre. Also, they are everywhere, sometimes as many as six or seven in a row at a corner in a residential community.

I would like the council to vote yes on the ordinance to have them removed from our City.

Thank you.

Barbara Tzur

--

Barbara Tzur
President/Owner
Brylen Technologies, Inc.
ISO/IEC 17025 Accredited
275 Orange Ave. #A
Santa Barbara, CA 93117
805-692-9300 F 805-692-1966
barbara.tzur@brylen.com
www.brylen.com

From: [Tony Elowsky](#)
To: [Deborah Lopez](#)
Subject: Urgency Ordinance Prohibiting Shared On-Demand Motorized Scooter Operations - Staff Report
Date: Thursday, November 29, 2018 10:27:19 AM

To whom it may concern,

I am writing to oppose the ban on motorized scooters in Goleta. I am a resident of Goleta, 728 Kroeber Walk #103, Goleta, CA 93117. I do not believe that the scooters present a public nuisance or that scooter riders should be punished because automobile drivers fear running them over, the drivers of this area should instead be more conscientious of non-automobile traffic in general, which includes bicycles and other non-motorized devices.

Large areas of Goleta are neither pedestrian friendly nor accessible to non-drivers due to distance between locations. Scooter ride-shares fill the current gap in public transportation services in the area. The "public" outcry against this mode of transportation seems to be driven by cranky, rich, old people, who have nothing better to do then complain about the kids today.

Some arguments are faithlessly positioned as being against corporate greed. If this was a legitimate concern of Goleta residents, it follows that ride-share services such as Uber and Lyft would also come under public scrutiny, however, no such ordinance has been put forward, even though Uber drivers have been actually involved in fatal crashes in the area. <https://www.vcstar.com/story/news/2018/03/30/ventura-uber-driver-involved-fatal-crash-goleta/474654002/>

The whole argument strikes me as an attempt to keep poor people from accessing public spaces in Goleta, or "Not In My Back Yard." This is consistent with Goleta's treatment of the homeless population in the area, mostly based on hiding them from view rather than dealing with the complex situation. <https://www.independent.com/news/2018/aug/13/political-season-homelessness/>

Having originally moved to the area from Los Angeles, I can remember the opposition to building an underground railway through Beverly Hills being met with similar complaints.

For

example: <https://web.archive.org/web/20081205045049/http://www.laweekly.com:80/2005-08-18/news/the-subway-mayor/2> or <https://www.lamag.com/driver/beverly-hills-finally-loses-crazy-stupid-subway-battle/>

Having a low-cost transportation option for the residents of Goleta should be paramount to City officials, however, the proposed ban stymies attempts to provide just that. If concerns of corporate use of public space truly drive protest to the scooters in the area, then rather than ban the scooters outright, the City should consider phasing out private scooter companies by providing a publicly controlled version of the scooter ride-share service.

Sincerely,
Anthony Elowsky
323-206-7302

From: Tomas Salinas <Tomas.Salinas.136021007@p2a.co>
Date: November 29, 2018 at 11:06:29 AM PST
To: Paula Perotte <pperotte@cityofgoleta.org>
Subject: Please work with Bird to keep sustainable transportation options in Goleta
Reply-To: <lt_salinas@yahoo.com>

Dear Mayor Perotte and City Council,

I would like for the e-scooters to stay in Goleta. It's helping me and my roommates pay rent by charging them, and they are fun to ride around for a cheap transportation alternative.

Thank you,
Tomas Salinas

From: Alexis Catalan <Alexis.Catalan.136019631@p2a.co>
Date: November 29, 2018 at 10:36:29 AM PST
To: Paula Perotte <pperotte@cityofgoleta.org>
Subject: Please work with Bird to keep sustainable transportation options in Goleta
Reply-To: <alexisc.853@gmail.com>

Dear Mayor Perotte and City Council,

I love bird. It's an easy way to get from point a to point b for low income students who struggle to make ends meet and can't afford a car. Thank you for your leadership in striving to make our community more sustainable and livable. Please say no to the proposed ban on shared electric scooters. I hope you will find a way to work with Bird to let this affordable, environmentally-friendly alternative to traffic become part of our city.

Thank you,
Alexis Catalan

From: Amelia Miller <Amelia.Miller.136020107@p2a.co>

Date: November 29, 2018 at 10:48:29 AM PST

To: Paula Perotte <pperotte@cityofgoleta.org>

Subject: Please work with Bird to keep sustainable transportation options in Goleta

Reply-To: <ameliamiller.sb2@gmail.com>

Dear Mayor Perotte and City Council,

Hello!

I am not in favor of the proposed ban of birds. I have found birds to be nothing but helpful. They are simply easily accessible by being centrally located around Goleta and help me get to work and school efficiently at a low cost. I have found myself relying on birds in order to get to school and work. There is no bus route for me to take, so when birds came to Goleta, I found that my transportation needs had been fulfilled in an economically sufficient and environmentally friendly way. In addition, I have many fellow peers that are using these birds in the same ways. They will be emailing in addition.

Thank you for your leadership in striving to make our community more sustainable and livable. Please say no to the proposed ban on shared electric scooters. I hope you will find a way to work with Bird to let this affordable, environmentally-friendly alternative to traffic become part of our city.

Thank you,
Amelia Miller

From: Travis Frecker <Travis.Frecker.136002783@p2a.co>
Date: November 29, 2018 at 9:54:29 AM PST
To: Paula Perotte <pperotte@cityofgoleta.org>
Subject: Please work with Bird to keep sustainable transportation options in Goleta
Reply-To: <tfrecker@gmail.com>

Dear Mayor Perotte and City Council,

I visited Amsterdam not too long ago and was overjoyed by how many people rode bikes or other forms of alternative transportation. When I tell people about my visit I always mention this as one of the highlights - it was a much better environment to be in with less polluting cars and traffic jams. Don't you want people to say the same after visiting our town?

Thank you for your leadership in striving to make our community more sustainable and livable. Please say no to the proposed ban on shared electric scooters. I hope you will find a way to work with Bird to let this affordable, environmentally-friendly alternative to traffic become part of our city.

Thank you,
Travis Frecker

From: [glen burns](#)
To: [Deborah Lopez](#)
Date: Thursday, November 29, 2018 12:48:20 PM

Scooters serve a good purpose. FAIR regulation would be nice, Total elimination is NOT the answer, they serve a good purpose. . Looks like the negative nannies seem to be screaming louder but it doesn't make it right or the majorities opinion.

Sent via:
Blue Compass Medical LLC
Glen Burns
805-637-8671

From: coyote@west.net
To: [Deborah Lopez](#)
Subject: Rental Scooters
Date: Thursday, November 29, 2018 1:46:05 PM

Rental scooters are placed in large numbers on our streets by companies who show no consideration for working with the Cities/areas where they placed these machines (well documented). A large contingent of observed users use and ride outside of the stated agreement rules they signed on for when doing the rental. Compounding this are many observed under-age users. A large number of observed renter/users are oblivious to their surroundings and the people in them. This is downright dangerous. The companies show great efforts in divorcing themselves from any 'liability' or cooperation with communities. The scooters clutter the sidewalks and bus stops, which makes it difficult for those using walkers or wheelchairs to navigate the sidewalks. The scooters can go up to 30mph and are allowed on the bicycle paths, presenting another danger to cyclists. Users, especially children wearing dark clothing, dart out of driveways at night into oncoming traffic. The scooters clutter public spaces and look terrible. They should be banned. They are dangerous. People do not realize how unstable they are and how serious the injuries are that they can suffer.

Jim Powell
7162 Marymount Way
Goleta, CA 93117

From: [Bob Balch](#)
To: [Deborah Lopez](#)
Subject: Scooter ban
Date: Thursday, November 29, 2018 3:57:13 PM

A few thoughts on scooters:

During our Thanksgiving visit to San Diego, we got a glimpse of the future...and it wasn't pretty.

There were literally thousands of scooters littering the streets....there seems to be no organization. If we allow scooters, how many is enough?

How many scooter firms are we will to allow?...San Diego has at least 4; Bird, Lime, Razor and Wind....not to mention the shared bike that also litter the sidewalks.

People of all ages are riding the scooters, as much for entertainment as transportation....I don't believe the claims about taking cars off the road....people would otherwise be walking, skateboarding or riding a bike...or using already available public transportation.

People ride them EVERYWHERE....sidewalks, bike paths, roadways, even through the train station....there is seemingly no enforcement of any regulations.

There is no way we will be able to police the scooter riders without diverting valuable police resources from higher priorities, so they will effectively be unregulated.

It is stressful walking down the sidewalk....scooters coming up behind you, weaving around you...even coming straight toward you expecting you to move and swerving at the last minute....so much for a relaxing walk.

One observation from our hotel room that overlooked a peninsula park....in the morning there were people walking and jogging....as soon as the scooters started zipping through the park, all the walkers and joggers were gone...they don't seem to coexist.

I am opposed to allowing scooters in Goleta.

Thank you.

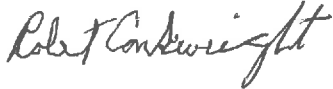
Bob Balch

ELECTRIC SCOOTERS COMPLAINT

I take a short walk around my neighborhood every morning and i have to navigate around parked electric scooters, some are completely blocking the sidewalk. I have also seen them being ridden on the sidewalk multiple times. This is a potential hazard to pedestrians and also against CA law. They also ignore stop signs, posing a danger to other vehicles. Obviously no one can or wants to enforce these violations of the law. On Monday 10/19 I counted 40 electric scooters parked within a four block radius of my house these scooters are an eyesore and are a hindrance and a possible danger to pedestrians. They should be banned by the city.

Who approved these devices and why?

Sincerely: R. Conkwright



From: "Goleta, CA" <webmaster@cityofgoleta.org>
Date: November 29, 2018 at 7:39:41 PM PST
To: "Perotte, Paula" <pperotte@cityofgoleta.org>
Subject: Bird Scooters
Reply-To: Hope Hernandez <hopeandharry@gmail.com>

Message submitted from the <Goleta, CA> website.

Site Visitor Name: Hope Hernandez
Site Visitor Email: hopeandharry@gmail.com

Wondering about those popular scooters and how they are presented to the public in our city. I believe the City of Goleta will be banning this company from making the scooters available to customers. But I might have a solution.

I do notice the scooters are simply thrown on the ground/sidewalk and can be a deterrent to pedestrian traffic. But I also have witnessed that the young people love to ride the scooters around town.

Perhaps the company can be persuaded to provide a large based stand that could house the scooters vertically so they would take up less space? Or have them create a wrought iron box in which the parked scooters could be attractively displayed. Said box could be pushed up against the wall of a building, affixed to a fence or placed within shrubbery to make for a more pleasing display. The City could charge a fee for them to use space near traffic light equipment or a City bus stop.

I just thought I'd make a suggestion. Thank you for you time.

Sincerely,

From: KAREN NOLLAU <akakln@yahoo.com>

Date: November 29, 2018 at 5:52:52 PM PST

To: "mwhit@newspess.com" <mwhit@newspess.com>, "csneddo@cosbpw.net" <csneddo@cosbpw.net>

Cc: "dmv4120@sbsherrif.org" <dmv4120@sbsherrif.org>, Paula Perotte <pperotte@cityofgoleta.org>

Subject: Scooter problems!

Regarding your article in the News Press dated 11/23/18, I am contacting you both because I have no idea who Chris is or who he is affiliated with.

Note those I have cc'd.

I am a Goleta resident that works in the Fairview Shopping Center. There are scooters everywhere. They start out neatly parked "everywhere", but still cause reduced passage on sidewalks, in front of establishments, etc. In this area we have a lot of elderly in their mobility scooters, motorized wheel chairs and pedestrians being assisted by their working guide dogs. They are a hindrance!

On top of that, the Junior High School students seem to have adopted them as their newest, latest fun. They are driving them all over, on the side walks in packs, dashing across streets and driveways without caution, stopping to hang out with them (completely blocking sidewalks) and I haven't seen one helmet on any of them.

I think this needs to be addressed with much more urgency than this article suggests.

Thank you,

Karen L Nollau

From: Catherine Macaulay [cmacaulay@dbntm.com]
Sent: Friday, November 30, 2018 7:50 AM
To: Paula Perotte; Stuart Kasdin; Roger Aceves; Michael Bennett; Kyle Richards
Subject: Scooter issue feedback and more

Good morning all –

I am unable to attend City Council meetings but wanted to give you feedback on the scooters. And before you ask, yes I grew up, vote and live in Goleta.

I see no issue with them being placed around the city. Much better than cars clogging the intersections all the time.

BUT

I do see an issue with the users of the scooters and where they discard them when they are done. Perhaps citations can be issued for “improperly parked” scooters and the scooter company can pass the citation fees on to the user that left it. Sometimes extra money out of the user’s pocket is more of a behavior modifier than anything else.

And if the county doesn’t coordinate their policy with Goleta’s policy then there will still be a problem because of the proximity of IV and the scooters being driven into Goleta and left.

ALSO: The policy crafted now for scooters can be used as a model for electric cars which will be the next thing left around on our streets. I saw them all over in Seattle and it won’t be long before we have them here.

I look forward to seeing the results of your meeting. But I truly hope we will work something out to keep the scooters in use. Change isn’t always easy but it’s the way of the future!

Catherine H. Macaulay, CPA

Damitz, Brooks, Nightingale,
Turner & Morrisset
200 E Carrillo St, Suite 303
Santa Barbara, CA 93101
Phone: 805.963.1837
Fax: 805.564.2150
cmacaulay@dbntm.com

From: Hugo Santos-Gomez <hugo.santos1@gmail.com>

Date: November 30, 2018 at 11:59:59 AM PST

To: <pperotte@cityofgoleta.org>, <skasdin@cityofgoleta.org>, <raceves@cityofgoleta.org>, <mbennett@cityofgoleta.org>, <krichards@cityofgoleta.org>

Subject: Upcoming discussion scooter rental city policies

11/30/2018

Honorable Mayor and City Councilmembers

Paula Perotte, Mayor

Stuart Kasdin, Mayor Pro Tempore

Roger S. Aceves, Councilmember

Michael T. Bennett, Councilmember

Kyle Richards, Councilmember

Dear Mayor and Council,

I, Hugo Santos-Gomez resident in the city of Goleta since 2000, am concerned about the decisions the city council will be taking soon regarding the use and rental of electric scooters in our city's streets and public spaces. I will be grateful if you include in such discussion the following considerations:

1) Unregulated and unmonitored rental electric scooters are hazard to the public. It is becoming a common sight to see scooter riders improperly using these devices on pedestrian paths, sidewalks, or going the wrong way on streets with heavy traffic. In addition to this, it is also common to see scooters wrongly parked blocking the movement of strollers, wheelchair users, blind walkers and people with special needs. I am not including other kind of unsafe conditions. Just recently, while driving one these vehicles with the proper precautions required, without any sign or warning it came to a complete stop all a the sudden throwing me to the floor. Fortunately, I did not suffer any major injuries and washed away with only minor injuries. I was hurt, confused and frustrated at the device's malfunction.

2) Many of the users are not ready to use these vehicles in a safe manner. Sadly, both users and potential users-- are not responsible enough to make a safe and proper use of these kinds of scooters, posing a real hazard to the public in general. As previously stated, it is common to see scooters wrongly parked, users ignoring traffic laws, as well as people resorting to physical means of expressing frustrations (including throwing scooters on the ground in attempts to destroy them). It is also important to mention that minors, even children, are using the scooters regardless of the requirements of being older than eighteen years old or having a driver's license.

3) These hazards –brought on by the great number of scooters circulating throughout the city, as well as by minimal monitoring and regulation carried out by the scooter rental companies—may force the city to take certain actions in order to enforce traffic laws and keep riders in check. If the companies do not introduce measures to assure the proper use of the scooters, they are in fact transferring a significant part of the cost of their business upon the police department, the city, and ultimately upon us taxpayers, who might be subsidizing a private business at the expense of the public. I think, these companies should be responsible and held accountable for the proper use of the vehicles they are renting within the limits of our city.

Finally, I would like to add that I am aware of the need of having green, flexible and diversified means of transportation, and the scooters when properly managed can be a good

contribution to that end. But the way this has been done is unsafe, and unfair to those who must share the streets, sidewalks and city with them.

Sincerely

Hugo Santos-Gomez
450 Whitman St. apt. 63
Goleta, CA
hugo.santos1@gmail.com
805 252 4448

--

Hugo Santos-Gómez

From: [Robin L. Nabi](#)
To: [Deborah Lopez](#)
Subject: please support the ban on public electric scooters
Date: Friday, November 30, 2018 9:59:56 AM

Dear City Council Members,

As a resident and an employee at UCSB, I strongly urge you to pass the ordinance banning public electric scooters until a time (if ever) when reasonable protections and regulations can be developed.

In short, they pose a public health risk to our community. There are innumerable example of serious injury and deaths to both riders and innocent bystanders from these scooters, which are largely attributed to unsafe riding practices, faulty equipment/failures, and lack of the companies' ability to enforce their own rules. A quick search reveals news stories from around the world of the dangers this new practice (e.g., <https://www.cnn.com/2018/09/29/health/scooter-injuries/index.html>)

I have seen these risks in our own community. Numerous anecdotes of actual collisions and near misses proliferate, which do not make it into the news. For example, I have a student who broke his jaw and had emergency surgery because he hit a pothole while riding a Lime scooter with no helmet as helmets are not readily available to those who rent scooters. His jaw is wired shut for a month. I know of a colleague in Michigan who was hit by a scooter and broke her arm as she was walking on a sidewalk. It is only a matter of time before that happens here, if it hasn't already.

At this point, it is evident that many riders are either unaware of the rules or flagrantly disregard them. Bird and Lime do not seem to have enough protections to ensure their policies are followed, and the Police have far more important jobs to do in our community than to enforce the growing number of legal violations.

Though the scooters are not to be ridden on sidewalks, the majority of riders I have seen have been on sidewalks.

Although riders are to be 18 and over, I've seen children as young as 10 on them.

Although only one rider is allowed per vehicle, I've seen examples of 2.

Although they are banned from the UCSB campus, they are routinely ridden on sidewalks and litter the walkways posing multiple hazards.

I have witnessed scooters blocking the sidewalk on both Patterson and Fairview so those with disabilities could not pass.

The most flagrant offense that I have witnessed to date is a young man riding the scooter through Pieology. Yes – THROUGH the restaurant – in one door and out another. I was so shocked and it happened so fast, I had no time to react. All I could imagine was "what if my daughter had chosen that moment to refill her drink?" No person should have to worry about their own physical safety while in a restaurant or walking to their car or simply walking down the street on a sidewalk.

I support green initiatives. However, there is no evidence that they are positively impacting the environment at this point, especially given those who are using them might otherwise ride a

bicycle or are just using them for fun rather than transportation per se. Yet there are innumerable examples of the hazards they pose.

In sum, dropping these scooters around the neighborhoods poses a hazard to both riders and innocent bystanders. Please don't wait for even more significant injuries or a death before taking action.

I urge you – please – to protect our citizenry – both riders and innocent bystanders alike, please support the ban on public electric scooters until more complete assessments of risk and safety can be implemented.

Thank you for your time and service to our community.

Professor Robin Nabi

From: Adriana chaco <Adriana.chaco.136129521@p2a.co>
Date: November 30, 2018 at 9:51:36 AM PST
To: Paula Perotte <pperotte@cityofgoleta.org>
Subject: Please work with Bird to keep sustainable transportation options in Goleta
Reply-To: <maclua15@gmail.com>

Dear Mayor Perotte and City Council,

I think the scooters are a great way to get around with out needing a car.

Thank you for your leadership in striving to make our community more sustainable and livable. Please say no to the proposed ban on shared electric scooters. I hope you will find a way to work with Bird to let this affordable, environmentally-friendly alternative to traffic become part of our city.

Thank you,
Adriana chaco

From: [G. Reginald Daniel](#)
To: [Deborah Lopez](#)
Subject: RIDE-SHARE MOTOR SCOOTERS
Date: Friday, November 30, 2018 6:24:12 AM

Greetings,

I fully support the current ordinance banning ride-share motor scooters. They are not only a menace but also a danger to public safety, particularly given that they can travel up to speeds of 30 miles an hour. On several occasions, I have just barely avoided being hit by those scooters as a pedestrian in downtown Goleta and on UCSB campus as well as a bicyclist in Goleta and Isla Vista.

Sincerely,

G. Reginald Daniel

=====
G. Reginald Daniel, PhD
Professor and Director of Graduate Studies
Editor in Chief, *Journal of Critical Mixed Race Studies*
Department of Sociology
Social Sciences and Media Studies 3005
University of California, Santa Barbara
Santa Barbara, CA 93106-9430
=====

From: [Desiree Neri](#)
To: [Deborah Lopez](#)
Subject: Please work with Bird to keep sustainable transportation options in Goleta
Date: Friday, November 30, 2018 10:08:39 AM

Dear Mayor Perotte and City Council,

Bird scooters have become a fun new way to make some disposable money and i know im being environmentally friendly!

Thank you for your leadership in striving to make our community more sustainable and livable. Please say no to the proposed ban on shared electric scooters. I hope you will find a way to work with Bird to let this affordable, environmentally-friendly alternative to traffic become part of our city.

Thank you,
Desiree Neri

From: Noel Voorheis <Noel.Voorheis.136136262@p2a.co>
Date: November 30, 2018 at 10:09:36 AM PST
To: Paula Perotte <pperotte@cityofgoleta.org>
Subject: Please work with Bird to keep sustainable transportation options in Goleta
Reply-To: <nvoorheis@gmail.com>

Dear Mayor Perotte and City Council,

I use birds to commute to work. I'm planning on using them more in the future. I would appreciate them to be available in Goleta, Ca. Thank you.

Thank you for your leadership in striving to make our community more sustainable and livable. Please say no to the proposed ban on shared electric scooters. I hope you will find a way to work with Bird to let this affordable, environmentally-friendly alternative to traffic become part of our city.

Thank you,
Noel Voorheis

From: [Linda Wilder](#)
To: [Deborah Lopez](#)
Subject: Scooter Hazards & Nuisance
Date: Friday, November 30, 2018 1:26:00 PM

Walking around town and driving almost everywhere is getting more hazardous with the scooter rentals. The very nature of the “open rental” is a problem: people unfamiliar with regulations drive as they wish, and those wishing just a convenient one-way transport dump them wherever they want. Part of the appeal of these rentals is the freedom — that is, irresponsibility — with which they can be used.

Licensing stands for scooter parking and ticketing scooters left elsewhere would help. So would some necessary on-line or other training and signature concurrence with rules for use and driving. This could be done by linking such training and concurrence to a user's credit card, and not accepting any cards not preregistered.

Until good regulations are established, LET'S BAN THESE NUISANCE/HAZARD SCOOTERS.

William H Wellman, a concerned homeowner and area resident. (formerly Goleta, currently Goleta)

From: [Don McDermott](#)
To: [Deborah Lopez](#)
Subject: Item 18-499; Motorized Scooter Ordinance
Date: Friday, November 30, 2018 10:20:44 AM

Honorable Mayor and Council Members,

Please adopt 18-499s recommendations (all.)

The shared scooter business plan and implementation model needs to be checked. Not only is the idea absurd it could be precedent setting.

Yourselves, staff, the community should not be provoked in such a manner. Some of you may be inclined to entertain an approval process that may be lengthy and expensive for our community. So please consider putting the burden back on the promoters.

Please make this business and future business with novel ideals approach the community **first** and with a broad desirous and workable idea. To be honest I don't see a path for these operators that are greatly accepted in the community and that will also be profitable for the companies. Regardless the effort should be on the promoters, not the community.

Thank You,
Don McDermott
484 Cole Pl
Goleta, 93117
8056806309

From: Chris Messner <cmessnersb@gmail.com>
Date: December 1, 2018 at 11:23:58 AM PST
To: Deborah Lopez <dlopez@cityofgoleta.org>
Subject: Dec 4th Council meeting

Dear Mayor and council members,

We have an invasion of scooters in Goleta. It seems like just overnight, these scooters have appeared. While I admit that the scooters offer a good form of alternative transportation, there needs to be some sort of regulation and oversight to prevent the sort of chaos Goleta is now experiencing because of these scooters. You don't have to look far to see scooters just strewn about the sidewalks, commercial and residential properties like litter. The scooters are even blocking entrances to people's business. I have seen people in wheelchairs that can't even get around them. People are zipping around on sidewalks. This is a safety hazard. UCSB has reported a significant amount of injuries attributable to scooters.

According to state vehicle codes:

- Scooters are not to be used on sidewalks.
- It is also against the law to leave a scooter lying on its side on any sidewalk or park a scooter on a sidewalk where it is an obstruction.

These scooter companies are a **For-Profit-Business**. These are For-Profit-Businesses that just came into town, set up shop and are distributing their scooters rent-FREE on City property all over Goleta.

- Did they even talk to the City about this?
- Did they even file for a City business license that every other business in Goleta is required to have?
- Who is going to police all this? Our policemen do not have time for this.
- Who pays for a designated Goleta enforcement officer for ticketing and impounding scooters?
- These scooter companies offer franchising of their scooters... meaning, many different people can claim or stake random street corners, residential neighborhoods, etc. (like vending machines).
- How will the City regulate not just the scooter company but all the many individual people that have franchised however many number of scooters? ie; identifying what scooter belongs to who.
- Who is going to be responsible for the liability for all this? In the end, the City of Goleta (with the deeper pockets) will ultimately be held responsible if something is not done about this situation.

During my many years on the City Design Review Board, one of mine and my fellow board members big concerns was with effective ingress and egress in the City along with esthetics, public health and safety.

Kind regards,
Chris Messner

RE: Urgency Ordinance Prohibiting Shared On-Demand Motorized Scooters

Hello, my name is Frank Arredondo. I have been doing charging for both BIRD and LIME since Nov 1st 2018. I have spent countless hours driving around all over Goleta collecting shared motorized scooters to charge over night and to place back on the streets at designated assigned locations. I have invested over 350 hours this month on the streets and I have been witnessed to all the various activities associated with this new industry. I can tell you from my direct detailed experience that the majority of community members have it all wrong.

I oppose any banning of the scooter industry at this point in time not because I profit from it, but rather because it does nothing to solve what the real problem is, this community. Posing a Ban on scooters would be trading in your responsibility to govern over the community for the prospect of financial gains while hiding behind this flimsy claim of this being a Health and safety and nuisance issue caused by the scooter industry.

The shared motorized scooter industry has now become a billion-dollar industry and this ban only says the City wishes to get a piece of the action(money). Posing a ban would only lead to the shared scooter companies violating the law by leaving the scooters on the streets and eventually being subject to penalty fines in excess of 300 to 500 thousand dollars which is what other Cities have imposed. In addition, if the City does anything like other Cities and impound the scooters, they stand to collect up to 1,000 per scooter in fines for each one collected. While this takes place, it does not address the real problem, the community behavior. The City needs to Govern and address the problem at hand, its own people.

I have provided for you the specific causes for the problem, offered several solutions and a few common-sense avenues for the City to use to Govern. The City will not make the money it wants to get like from it but hopefully will help direct this community to be a safe and more respectful place to live.

I have read all the comments posted online as of Sunday December 2, 2018. The bulk of the comments come from individuals that are making general statements and, in my view, clearly do not have the relevant information to express the specific issue at hand. They mix match terms and issues are generalized and end with placing the blame on the wrong source. A few comments identify the specific problem but fall short of solutions.

The problem with the scooters is this community. Not the scooters, not some wealthy business company from out of the area but the people who live here and use the scooters. Currently there are three types of situations relating to the scooters.

- The first - Scooters found in rivers, off the beach bluffs and found damaged on the roadways. These are typically the acts of some malicious individual that basically has no respect for property. Not many of the over all scooters on the roads end up in this situation. Less than a handful of scooters a month are trashed this way. This situation is over-exaggerated by the public.
- The second is more common, whereas the scooters have been 'tipped' over at one of the placement locations. This can be due to faulty 'kickstand' of the scooter models with BIRD. Some

have rounded 'feet' that have a low ratio of contact with the ground, and or, kick stand angle is faulty or even missing. The surface also plays a significant role on this 'tipping' action. An inspection of the scooters in this situation would be in a 'domino' position with the 'kick stand' in 'out' position. An alternative cause to 'tipping' by way of faulty equipment can be from malicious acts of the community. I spoke with a MTD patron at a bus stop that said "an old man comes around and pushed the scooters over cause he hates them, every morning." This becomes more and more likely given the strong opposition from folks who reside in the NIMBY camp.

- The last and most obvious is Children/teen use. Currently in numerous comment letters the same issue is talked about. individuals under the age of 18 using the scooters with reckless abandon and without helmets and leaving the scooters any place they choose. Currently there are several groups that reside in different neighborhoods. From San Marcos rd. & Hollister, Patterson & Hollister, Pacific Oaks rd. & Hollister, West of Dos Pueblos HS, Storke & Phelps rd. The make up of these individuals are from the age of 13 to 17 years of age. Like many other teens across the nation where shared motorized scooters are located, they have found out how to 'hack' the scooters. They 'hack' the scooter and then ride them till the battery dies out. They like any teen at that age they have no sense of surroundings or care for the hazard of leaving a scooter laid on the ground blocking the right away. Any parent of a teen knows this. The way the scooters are found give indication as to this activity. Typically, you find the scooters in some type of circle, as if they were just 'hanging out' then walked away, the kick stands are not deployed and most of the front wheels are pointed facing each other, but not always. Three ways teenage kids can gain access to the scooters, the first is by way per parental permission and the parents give out the Drivers license information and Credit card. The second is where the user inputs a fake Drivers License Identification number and they uses Apple Pay that is not attached to any Credit card, so when the ride is done the scooter does not have the ability to collect a fee. The last is using legitimate information, capturing a scooter ride then cancelling the ride in the app while keeping the scooters wheels moving. This only works on specific scooter models and stops working when the wheel stops. The hack is found easily on you tube. The majority of poorly placed scooters that are causing the public discomfort arise from this specific activity. Addressing this one specific situation should reduce the over all blight of scooters left haphazardly on the sidewalks.

The first step to Governing is to direct the Police force to first address underage users of the scooters. Issue tickets for underage use and no helmet compliance. This is in accordance with California Vehicle Code Section 27803. I suspect the only reason this is not currently being enforced is that the expense to enforce this law is deemed not feasible due to the low financial return. Do your duty and enforce the law. This act alone should reduce the problem significantly.

A public outreach to educate the community of the issues at hand. Hold briefings at the schools with all the kids in attendance to announce that violations of the law will not be tolerated. Encourage the community to help pick up a scooter to put in safe place and to not destroy or damage them. Brainstorm with community members how to solve the helmet issue.

The next would be to work with the scooter companies to also focus on the Rider Responsibility. Require the scooter companies to enact a 'compliance for safety' for users. That at the end of a riders use of a

scooter, they are required to place the scooter in a safe position away from obstruction, then required to take a photo of the finished scooter. Failure of a user to do this would invoke a penalty fee of 20\$ added to the ride. All charger workers are required to take a photo after placing a scooter on the streets, so this is entirely possible and can be GPS verified. After a two-minute time period the rider user would no longer be held accountable. This creates the situation where the user is required to be accountable for the use of the scooter or face the financial penalty. The monies obtained from this penalty should be then issued to the City to cover the cost of policing the use. It will not fund it all but the scooter company can be asked to subsidize for the policing or public out-reach cost.

The City should create an enforcement officer position that is tasked to target no helmet use, sidewalk violations as well all other safety concerns that arise from this new industry. They should be given the ability to develop what is needed for a smooth transition to full use in the city limits.

Several comment letters pointed out the wish to have no scooters in front of the home or business. The scooter companies can remove 'nesting' & 'serve' spots from the mapping system. I have seen in the last two weeks several being removed. It would require the City to create a committee or assign staff to do an outreach to those parties that wish to have the space in question removed. This would only affect the 'placement' of scooters by 'chargers'. This would not impact the user of the scooter unless further work is done in conjunction with the scooter companies to limit riders use in prohibited areas. It can be done. For example, More Mesa properties.

I know this area is not in the City of Goleta but the topic is useful for areas within the City boundaries. I have spoken with a property owner next to More mesa properties and they expressed the wish to have the scooters banned from entering the property. This can only be done by using the Scooters GPS system to over ride the power system when entering the area. This can be done by creating an attribute table that contains the GPS coordinates that cover the perimeter of a parcel. The city zoning department and GIS representative should already have this information and it would be a quick easy task to convert it into an Excel spreadsheet. A query done on the attribute table can sort out the specific information needed. This can be done in a matter of minutes.

This is then shared with the scooter companies with the direction to add the GPS areas in question to its system. The GPS coordinates can cover a complete parcel or even just the sidewalk in front of a property or store front. Simple coding string that says...if this...than that...could be deployed. For example, if Scooter XYZ, enters GPS coordinate 123 to 456, then turn on alarm, start timer and run for 2 minutes. If after 2 minutes, then power down and charge last account user 20\$ penalty fee.

The actions outlined in this letter are all possible and able to be achieved in a short time, less than two weeks. These actions lead to positive governing. Governing over the true perpetrators of this blight, the local community. As previously stated, if you just flat out ban the scooters then you are not governing and just allowing the community to get away with the bad behavior and the City collect money from the billion-dollar industry.

I hope you will do the responsible thing for the Goleta Community.

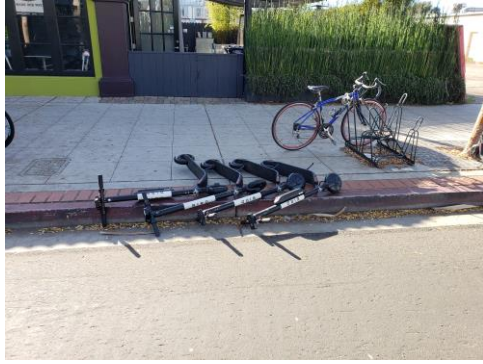
Listed below are photos taken Sunday December 2, 2018 showing the different types of scooter displacement.



Orange & Hollister - Two sets of scooters. One set standing upright out of the walk path way. 2nd set on the ground potentially blocking access. The Scooters on the ground are facing each other with kick stand not deployed. This is USER/Rider fault!



Hollister & Storke rd. – Scooters fallen in domino fashion. Kick stand deployed, soil is uneven and soft. 50/50 cause --location instability or malicious activity.



Pardall rd—Scooters fallen domino fashion. Kick stand deployed. Ground tiles uneven, one scooter kick stand unstable. Likely cause- Multiple blame, Placement location, manufacture defect, poor sidewalk condition.



Storke rd- scooters Domino fall
Cause...likely malicious activity



Scooter missing kick stand.



Storke rd bus stop. Mixed fall, two domino, kick stand open. Per eye witness, “pushed over by old man”
Cause – Malicious intent.

From: Erik Hollstien [e.hollstien1@gmail.com]

Sent: Sunday, December 02, 2018 8:42 PM

To: Paula Perotte; Stuart Kasdin; Roger Aceves; Michael Bennett; Kyle Richards

Subject: E-Scooters ban

Dear Paula Perotte and anyone whom it may concern,

Please do not vote this Tuesday to ban E-Scooters. They provide an easy and fun method of transportation, especially to lower income citizens of our town who cannot afford cars, that should not be taken away. The Santa Barbara County has already published regulations for the scooters, instead of a ban and there is no reason Goleta should not follow in the counties footsteps. Thank you for your leadership in striving to make our community more sustainable and livable. Please say no to the proposed ban on shared electric scooters. I hope you will find a way to work with Bird to let this affordable, environmentally-friendly alternative to traffic become part of our city.

Sincerely, Erik Hollstien

From: Bob Kennedy <rkennedy@linguistics.ucsb.edu>

Date: December 2, 2018 at 11:07:55 PM PST

To: <dlopez@cityofgoleta.org>

Subject: Input regarding Shared On-Demand Motorized Scooter Operations

Dear Ms Lopez,

The following is a letter I have written to share with members of Goleta City Council regarding their discussion of shared motorized scooter operations, currently planned for Dec 4.

Thank you,
Bob Kennedy

Dear Goleta City Council members,

Thank you for the opportunity for residents to share their thoughts regarding the recent emergence in our region of shared electric scooters operated by Bird and similar companies. I believe the use of such scooters should be suspended, pending a much more thorough review of their impacts. These vehicles require much more oversight and safeguard than is currently in place, and the corporations that operate them should assume financial responsibility for their effects on communities and users.

My own primary concern about these vehicles regards their safety for users and others. I recently queried an online community of UCSB students asking for stories of injuries – 39 respondents reported having a friend who had been injured in a scooter crash, and 6 additional individuals shared details of incidents: 1 tripped over a parked scooter in darkness, 1 scraped knees and wrists, 2 fell, 1 fractured a tibia, 1 was hit by a rider, and 1 saw an injured rider bleeding profusely.

While some of the accidents result from irresponsible use, others occur when a rider using the vehicle in good faith loses control because of pebbles or potholes. I believe Bird and similar corporations should be held accountable for personal injury and property damage, as they have unleashed a technology on the public with a feeble claim of “users assume all risks” without clarifying how severe these risks may be.

In addition, many users are not respectful of their responsibilities. As a pedestrian, I have nearly been hit by riders on sidewalks, and I frequently see them ridden on bike paths, despite such behavior being forbidden by existing code. I also see riders playing on them in parking lots instead of for their intended use of commuting.

Municipalities currently have no infrastructure to absorb these vehicles. As motorized vehicles, scooters should not be ridden on sidewalks or bikepaths, but the rider is otherwise vulnerable on city streets. In addition, there are few appropriate sites to park available scooters, and as a result, they often make paths intended for pedestrians and wheelchairs impassable.

One of the biggest selling points of the shared scooter system is its claims of reducing carbon

emission. While the concept of a commuter using an electric-powered vehicle suggests a reduction of their carbon footprint, these claims need more rigorous testing, because (a) the vehicles are distributed and collected with gasoline-burning trucks and (b) it is questionable whether scooter riders would otherwise opt to commute gasoline-burning vehicles.

It is not clear that Bird and similar companies are providing a valuable service. While this in theory may be the the company's frame, there is no evidence of this yet in practice, yet there is much clearer evidence of substantial health and safety risks.

Thank you again for this opportunity to hear from residents, and I look forward to hearing of your decision regarding these vehicles.

Best regards,
Robert Kennedy

From: "Goleta, CA" <webmaster@cityofgoleta.org>
Date: December 1, 2018 at 8:34:44 AM PST
To: "Perotte, Paula" <pperotte@cityofgoleta.org>
Subject: electric scotters
Reply-To: Richard Van Hoorn <Westcoastvh@gmail.com>

Message submitted from the <Goleta, CA> website.

Site Visitor Name: Richard Van Hoorn
Site Visitor Email: Westcoastvh@gmail.com

Dear Mayor Perotte,

I have been a Goleta resident since 1997.

I want to let you know that I am dismayed by the way Bird and Lime electric scotter companies have invaded our neighborhoods. The scotters Bird placed across the street have been intrusive at best. Here are a few examples:

1. The scotters are left on mine and neighbors front yards and lawns.
2. The scotters are left in on and clutter sidewalk ramps making it difficult for wheelchair users, visually impaired and seniors to use those ramps. I witnessed a wheelchair user have to move scoters that were blocking the sidewalk.
3. These scotters are used by children..
4. Scotters beep when their charge is low, thus me and our neighbors get to listen to them day and night.
5. The people that service the scotters across the steet have woken me up at 4:30am not showing any concern about even trying to be quiet.
6. The scotters are an eye sore for our City...almost like litter.

I am appalled by the way Bird and Lime moved in to Goleta. They are not good respectful or considerate neighbors.

I hope you and or City Council vote to remove these companies from the city of Goleta.

Thank You,

Rick Van Hoorn
200 Placer Drive
Goleta
805-451-5061

From: Dan Brennan [<mailto:drbruin@hotmail.com>]

Sent: Sunday, December 02, 2018 8:01 AM

To: Deborah Lopez <dlopez@cityofgoleta.org>; Dan Brennan <drbruin@hotmail.com>

Subject: Concerns about Electric Scooters

Dear City of Goleta

I write this letter to you as a long time resident, parent and pediatrician.

As you are aware, electric scooters have taken over much of Goleta and Santa Barbara County and I would like to share my safety concerns with you.

On a daily basis, I have seen scooters scattered on random sidewalks and street corners, often extending into pedestrian walkways and impeding the ability to safely walk down a sidewalk without tripping over a scooter. It is not hard to find scooters extending so far into sidewalks or handicap ramps so that they prevent a person with disabilities to move freely in a wheelchair or on crutches.

It is common to see people in Goleta operating electric scooters on sidewalks, in the middle of the street or going against traffic in a bike lane. In busy areas traffic areas such as Glen Annie/Hollister and Fairview/Calle Real this poses a significant hazard to drivers, pedestrians and cyclists.

I have yet to see someone operating an electric scooter on a road with a safety helmet. This poses a significant risk to the user.

These scooters do not have appropriate lighting to safely operate in the dark. Night time operation is a hazard to the operator, pedestrians and people driving cars.

Finally, I see many underage children riding around on these scooters through neighborhoods, often in the middle of roads and doing jumps off of curbs.

I am not against electric scooters, but I do believe that they need significant oversight and enforcement in order to protect our public safety.

My hope is that the City of Goleta and County of Santa Barbara temporarily ban the use of electric scooters until reasonable safety regulations can be researched and implemented.

Scooters should not be allowed to be parked just anywhere. Scooter owners, such as Bird and Lime, should be required to lease designated spaces from the City of Goleta or private property owners in order to park the scooters for use. These areas should be large enough to accommodate the full size of a scooter so that they do not stick out into a public sidewalk, crosswalk, handicap ramp, etc. ADA regulations must be fully protected. Furthermore, these

designated areas should be confined to commercial areas. Residential neighborhood sidewalks should be off limits to placement of these scooters.

We also need law enforcement to step up education and enforcement, so that we can discourage improper riding of scooters by minors, on sidewalks, at night and without the use of safety helmets.

Thank you for considering my concerns. I know that many communities are dealing with similar issues and I hope the City of Goleta will put safety first when considering how to embrace electric scooters.

Thank you,
Dr. Dan Brennan

From: "Goleta, CA" <webmaster@cityofgoleta.org>
Date: December 2, 2018 at 11:44:07 AM PST
To: "Kasdin, Stuart" <skasdin@cityofgoleta.org>
Subject: Electric Scooters
Reply-To: Scott Garnick <scottgarnick@gmail.com>

Message submitted from the <Goleta, CA> website.

Site Visitor Name: Scott Garnick
Site Visitor Email: scottgarnick@gmail.com

Town council members of Goleta,

I am writing to express my support for the bird, lime, and other electric scooter companies. My wife and I are Goleta residents and have recently began using the scooters to go to the camino real farmers market, the grocery store, and other local businesses. Using the scooters has encouraged us to go out more, quite simply because they are fun and convenient.

I am disappointed about the negative backlash and the seemingly inevitable ban coming on Tuesday the 4th. I encourage every council member to download the app and ride a scooter just once before you vote. I believe most of the negative comments have come from residents who have never used the scooters.

I do agree that there could be some regulation, such as designated drop off spots for the scooters, and banning them after sundown. Safety should be the main priority for any regulations.

I absolutely do not understand the point people make about “visual clutter” or “eyesore in public areas”- I could argue that everyone who drives a car on public roads or parks cars in public spaces are making a greater eyesore than small scooters do.

The scooters are small and usually placed to the side of a sidewalk or out of the way. Do the council members know that riders are required to take a picture of where they placed the scooter after a ride? The city might be able to leverage that data from the companies to impose fines on riders who leave them in the middle of sidewalks or other areas that impede pedestrian traffic or violate ADA.

I will be at the town council meeting on the 6th, and I hope that our town council members make a decision that is a compromise for all interested parties.

Scott Garnick

From: kim bish [<mailto:kimbishrealtor@gmail.com>]

Sent: Sunday, December 02, 2018 3:38 PM

To: Deborah Lopez <dlopez@cityofgoleta.org>

Subject: Please outlaw the donor cycles...Kim Bish

before some naive young kid proves the hospital nurses who coined the phrase donor cycle to be right. Kim Bish

From: rkroes [rkroes@cox.net]

Sent: Sunday, December 02, 2018 1:18 PM

To: Stuart Kasdin

Subject: Scooters

They should be banned and impounded if the scooter people do not comply with strict regulation.

They are being placed in front of my house each morning in a strictly residential area. Repeated requested to stop are ignored.

Robert J Kroes

December 2, 2018

Re: e-scooters

Dear Mayor Perotte and Goleta City Council Members,

After seeing the way e-scooters are unsafely ridden and left abandoned on sidewalks, we are opposed to them being allowed in Goleta. The way these venture capital-backed corporations have gone about dropping them into our city, as well as many others, without permission or compensation is an attempt to force their vehicles on us as a fait accompli. These corporations avoid responsibility for the safe use and disposition after use by putting all of the blame on the riders, knowing full well that safety requirements will more often than not be ignored. There are also concerns about the inherent safety of the scooters which have developed mechanical problems placing the rider and those around them at risk of injury. The user agreements also shield these corporations from liability and require forced arbitration to settle disputes and prohibit class-action lawsuits. The claim that their use will reduce automobile driving, and therefore pollution, is not supported by the fact that most rides are little more than a mile, which means that they are more likely replacing walking rather than driving. Also, they are picked up nightly and driven to a charging station and then driven to be deployed in the morning which also negates any pollution reducing claims. Enforcement of traffic safety laws regarding scooter use will add to the cost of public safety resources.

Sincerely,
Ravid and Arlene Raphael
Goleta

From: Matthew Greathouse <mattmgreathouse@gmail.com>

Date: December 2, 2018 at 7:24:32 PM PST

To: <pperotte@cityofgoleta.org>

Subject: E-Scooters

Dear Paula Perotte and anyone whom it may concern,

Please do not vote this Tuesday to ban E-Scooters. They provide an easy and fun method of transportation, especially to lower income citizens of our town who cannot afford cars, that should not be taken away. The Santa Barbara County has already published regulations for the scooters, instead of a ban and there is no reason Goleta should not follow in the counties footsteps. Thank you for your leadership in striving to make our community more sustainable and livable. Please say no to the proposed ban on shared electric scooters. I hope you will find a way to work with Bird to let this affordable, environmentally-friendly alternative to traffic become part of our city.

Sincerely,

Matthew Greathouse

From: Jacob Kaminsky <jacobrkaminsky@gmail.com>

Date: December 2, 2018 at 7:15:07 PM PST

To: <pperotte@cityofgoleta.org>

Subject: Bird Scooters

Dear Paula Perotte and anyone whom it may concern,

Please do not vote this Tuesday to ban E-Scooters. They provide an easy and fun method of transportation, especially to lower income citizens of our town who cannot afford cars, that should not be taken away. The Santa Barbara County has already published regulations for the scooters, instead of a ban and there is no reason Goleta should not follow in the counties footsteps. Thank you for your leadership in striving to make our community more sustainable and livable. Please say no to the proposed ban on shared electric scooters. I hope you will find a way to work with Bird to let this affordable, environmentally-friendly alternative to traffic become part of our city.

Sincerely,

Jacob Kaminsky

From: lucas etzi <lucasetzi@gmail.com>

Date: December 2, 2018 at 7:21:29 PM PST

To: "krichards@cityofgoleta.org" <krichards@cityofgoleta.org>, "mbennett@cityofgoleta.org" <mbennett@cityofgoleta.org>, "pperotte@cityofgoleta.org" <pperotte@cityofgoleta.org>, "skasdin@cityofgoleta.org" <skasdin@cityofgoleta.org>

Subject: E scooter ban

Dear Paula Perotte and anyone whom it may concern,

Please do not vote this Tuesday to ban E-Scooters. They provide an easy and fun method of transportation, especially to lower income citizens of our town who cannot afford cars, that should not be taken away. The Santa Barbara County has already published regulations for the scooters, instead of a ban and there is no reason Goleta should not follow in the counties footsteps. Thank you for your leadership in striving to make our community more sustainable and livable. Please say no to the proposed ban on shared electric scooters. I hope you will find a way to work with Bird to let this affordable, environmentally-friendly alternative to traffic become part of our city.

Sincerely,
Lucas Etzi

From: Dylan Taylor <Dylan.Taylor.136233930@p2a.co>

Date: December 2, 2018 at 8:08:40 PM PST

To: Paula Perotte <pperotte@cityofgoleta.org>

Subject: Please work with Bird to keep sustainable transportation options in Goleta

Reply-To: <dylan.taylor1@me.com>

Dear Mayor Perotte and City Council,

Thank you for your leadership in striving to make our community more sustainable and livable.

I have been charging Bird's electric scooters for the past several months and it has become an integral part of my life. As a student who is often strapped for cash, Bird's charging program has allowed me to easily make extra money on top of other jobs that help fund my college education and pay my bills. I ask that you please say no to the proposed ban on shared electric scooters.

I hope you will find a way to work with Bird to let this affordable, environmentally-friendly alternative to traffic become part of our city.

Sincerely,

Dylan Taylor

Thank you,
Dylan Taylor

From: Jacob Rosenberg <Jacob.Rosenberg.52165407@p2a.co>

Date: December 2, 2018 at 8:08:40 PM PST

To: Paula Perotte <pperotte@cityofgoleta.org>

Subject: Please work with Bird to keep sustainable transportation options in Goleta

Reply-To: <izzyrosenberg@gmail.com>

Dear Mayor Perotte and City Council,

Bird is another source o income for me as I charge them overnight and now semi depend on that \$ it'd be a disaster if they were banned.

Thank you for your leadership in striving to make our community more sustainable and livable. Please say no to the proposed ban on shared electric scooters. I hope you will find a way to work with Bird to let this affordable, environmentally-friendly alternative to traffic become part of our city.

Thank you,
Jacob Rosenberg

From: Keyvan Safinya <Keyvan.Safinya.136331526@p2a.co>

Date: December 2, 2018 at 8:08:41 PM PST

To: Paula Perotte <pperotte@cityofgoleta.org>

Subject: Please work with Bird to keep sustainable transportation options in Goleta

Reply-To: <ksafinya@antioch.edu>

Dear Mayor Perotte and City Council,

Electric scooters are just as dangerous as having bikes around, but we do not ban bikes.

Thank you for your leadership in striving to make our community more sustainable and livable. Please say no to the proposed ban on shared electric scooters. I hope you will find a way to work with Bird to let this affordable, environmentally-friendly alternative to traffic become part of our city.

Thank you,
Keyvan Safinya

From: Phong Do <Phong.Do.136349473@p2a.co>

Date: December 2, 2018 at 8:08:41 PM PST

To: Paula Perotte <pperotte@cityofgoleta.org>

Subject: Please work with Bird to keep sustainable transportation options in Goleta

Reply-To: <snowboardsb@gmail.com>

Dear Mayor Perotte and City Council,

My family LOVES the bird scooter. We first used BIRD in Atlanta GEORGIA. I had knee replacement surgery and the BIRD scooters were a fantastic method of personal transportation for me around the city. It was very hard for me to walk even short distances.

When they came to my neighborhood in Goleta, we were extremely excited. We have been using BIRD everyday and do not have to drive our cars down to Calle Real shopping centers anymore. There are soooo many cars there now, with dangerous traffic issues especially around the Trader Joe's area.

I've found that these ride share scooters are a great alternative to driving and it helps the environment. I used to ride my bicycle but car drivers in Santa Barbara don't have great road sharing sentiment.

Please work with BIRD on a sensible solution like other cities around the nation.

Thank you for your leadership in striving to make our community more sustainable and livable. Please say NO to the proposed ban on shared electric scooters. I hope you will find a way to work with Bird to let this affordable, environmentally-friendly alternative to traffic become part of our city.

Thank you,
Phong Do

From: Stacey Hansen <Stacey.Hansen.136352217@p2a.co>
Date: December 2, 2018 at 8:08:41 PM PST
To: Paula Perotte <pperotte@cityofgoleta.org>
Subject: Please work with Bird to keep sustainable transportation options in Goleta
Reply-To: <sehans805@gmail.com>

Dear Mayor Perotte and City Council,

I use Bird scooters to ride from bus stops to my home. I think they have a use on Cathedral Oaks where there can be a long distance between bus stops and home. I have also used Bird from my home to shopping. I have a mobility disability so Bird allows me to go places where I would regularly have to drive a car. With proper regulation for safety I think Birds can be a useful low pollution solution for short distance travel where public transportation is not available.

Thank you for your leadership in striving to make our community more sustainable and livable. Please say no to the proposed ban on shared electric scooters. I hope you will find a way to work with Bird to let this affordable, environmentally-friendly alternative to traffic become part of our city.

Thank you,
Stacey Hansen

From: Jasmine Neri <Jasmine.Neri.125156316@p2a.co>

Date: December 2, 2018 at 8:08:40 PM PST

To: Paula Perotte <pperotte@cityofgoleta.org>

Subject: Please work with Bird to keep sustainable transportation options in Goleta

Reply-To: <jasmine_neri@yahoo.com>

Dear Mayor Perotte and City Council,

Bird has been an eco-friendly alternative for me and my sister to get around. We have also become chargers and the money that we earn is used in this neighborhood. Instead of banning the electric scooters, I would recommend you speak with the companies and discuss specific docking stations for riders.

Thank you for your leadership in striving to make our community more sustainable and livable. Please say no to the proposed ban on shared electric scooters. I hope you will find a way to work with Bird to let this affordable, environmentally-friendly alternative to traffic become part of our city.

Thank you,
Jasmine Neri

From: Joey Gonzales <Joey.Gonzales.136232265@p2a.co>

Date: December 2, 2018 at 8:08:40 PM PST

To: Paula Perotte <pperotte@cityofgoleta.org>

Subject: Please work with Bird to keep sustainable transportation options in Goleta

Reply-To: <jcarpinteria21@gmail.com>

Dear Mayor Perotte and City Council,

Please say no to banning scooters, this is an incredible opportunity for us to move towards a greener less polluted, healthier California, not too long ago people thought public bus stops were unattractive and a hazard to people walking on the side walk or the trash that accumulates by the seats that people wait at. Now we have beautiful bus stops with trash cans to keep the area clean. We didnt ban buses to get to this point, we adapted the city to them, if scooters dont have a place to park, let's build designated parking let's work with store owners so their business will thrive with less parking lot traffic, one car parking spot can fit 15 cars worth of people if we simply designated it for scooters. People outside riding electric scooters is a good thing! It's not perfect but they are a move in the right direction. I want a future where I can go outside and hop on a scooter or electric bike to get where I need to go.

Thank you for your leadership in striving to make our community more sustainable and livable. Please say no to the proposed ban on shared electric scooters. I hope you will find a way to work with bird to ensure a greener future for california.

Thank you,
Joey Gonzales

From: Sebastian Ziolkowski <Sebastian.Ziolkowski.136301394@p2a.co>
Date: December 2, 2018 at 8:08:40 PM PST
To: Paula Perotte <pperotte@cityofgoleta.org>
Subject: Please work with Bird to keep sustainable transportation options in Goleta
Reply-To: <ziolkowski43@gmail.com>

Dear Mayor Perotte and City Council,

Bird has provided me with financial stability and has helped me avoid going homeless.

Thank you for your leadership in striving to make our community more sustainable and livable. Please say no to the proposed ban on shared electric scooters. I hope you will find a way to work with Bird to let this affordable, environmentally-friendly alternative to traffic become part of our city.

Thank you,
Sebastian Ziolkowski

From: Ian Grose <ian@thatsgrose.com>
Date: December 2, 2018 at 7:10:52 PM PST
To: <pperotte@cityofgoleta.org>
Subject: Bird Scooters

Dear Paula Perotte and anyone whom it may concern,

Please do not vote this Tuesday to ban E-Scooters. They provide an easy and fun method of transportation, especially to lower income citizens of our town who cannot afford cars, that should not be taken away. The Santa Barbara County has already published regulations for the scooters, instead of a ban and there is no reason Goleta should not follow in the counties footsteps. Thank you for your leadership in striving to make our community more sustainable and livable. Please say no to the proposed ban on shared electric scooters. I hope you will find a way to work with Bird to let this affordable, environmentally-friendly alternative to traffic become part of our city.

Sincerely,
Ian Grose

From: Goleta, CA [<mailto:webmaster@cityofgoleta.org>]
Sent: Sunday, December 02, 2018 8:08 PM
To: Deborah Lopez <dlopez@cityofgoleta.org>
Subject: nicktingle@gmail.com

Message submitted from the <Goleta, CA> website.

Site Visitor Name: Nick Tingle
Site Visitor Email: nicktingle@gmail.com

Hi Deborah, I was told, perhaps mistakenly, that you are the person to contact about the "scooter" issue. In any case, my two cents. I think they should be banned completely, that they should be impounded, and the company that poured them on our streets should be fined. I don't understand how a private, for profit company, can command the use of our public roads and sidewalks and bike paths. These companies are acting irresponsibility and I would argue unethically. I walk the area around Girsh park daily and have seen scooters on the road, off the curb, blocking driveways and on their sides in the grass of the park. At night, they produce a flickering light, and an occasionally an annoying beeping sound. I find it amazing that they were ever allowed in the community. Somebody was asleep at the wheel. Thank you for your time.

From: Sam Reichel <samgaviota123@gmail.com>

Date: December 2, 2018 at 7:14:40 PM PST

To: "pperotte@cityofgoleta.org" <pperotte@cityofgoleta.org>, "raceves@cityofgoleta.org" <raceves@cityofgoleta.org>, "skasdin@cityofgoleta.org" <skasdin@cityofgoleta.org>

Subject: E-Scooter Ban

Dear Paula Perotte and anyone whom it may concern,

Please do not vote this Tuesday to ban E-Scooters. They provide an easy and fun method of transportation, especially to lower income citizens of our town who cannot afford cars, that should not be taken away. The Santa Barbara County has already published regulations for the scooters, instead of a ban and there is no reason Goleta should not follow in the counties footsteps. Thank you for your leadership in striving to make our community more sustainable and livable. Please say no to the proposed ban on shared electric scooters. I hope you will find a way to work with Bird and Lime to let this affordable, environmentally-friendly alternative to traffic become part of our city.

Sincerely,
Sam Reichel

From: amy valdez <amy.valdez.63117237@p2a.co>

Date: December 2, 2018 at 8:08:41 PM PST

To: Paula Perotte <pperotte@cityofgoleta.org>

Subject: Please work with Bird to keep sustainable transportation options in Goleta

Reply-To: <fanny.valdez.fv@gmail.com>

Dear Mayor Perotte and City Council,

Birds help me get around to work and school. It Is A great transportation for adults and college students.

Thank you for your leadership in striving to make our community more sustainable and livable. Please say no to the proposed ban on shared electric scooters. I hope you will find a way to work with Bird to let this affordable, environmentally-friendly alternative to traffic become part of our city.

Thank you,
amy valdez

From: Joey Gonzales <Joey.Gonzales.136232265@p2a.co>
Date: December 3, 2018 at 10:32:42 AM PST
To: Paula Perotte <pperotte@cityofgoleta.org>
Subject: Please work with Bird to keep sustainable transportation options in Goleta
Reply-To: <jcarpinteria21@gmail.com>

Dear Mayor Perotte and City Council,

I live and work in goleta and I have enjoyed being able to ride the public scooters around town, it gives me an opportunity to enjoy the nice weather out side compared to driving my suv. I have also never been someone that would ride a bus or use public transportation, I dont like having to wait on the side walk for buses, scooters give me the FREEDOM to go where I want conveniently as well as be healthy while I'm at it. I believe some simple remedies like designated scooter parking in our shopping malls would go a long way to improve the new form of public transport for both store owners and scooter riders. Please say no on banning scooters so we can evolve this new green transportation idea.

Thank you for your leadership in striving to make our community more sustainable and livable. Please say no to the proposed ban on shared electric scooters. I hope you will find a way to work with Bird to let this affordable, environmentally-friendly alternative to traffic become part of our city.

Thank you,
Joey Gonzales

From: Ben Clay <Ben.Clay.136299767@p2a.co>

Date: December 3, 2018 at 10:26:42 AM PST

To: Paula Perotte <pperotte@cityofgoleta.org>

Subject: Please work with Bird to keep sustainable transportation options in Goleta

Reply-To: <benclay59@gmail.com>

Dear Mayor Perotte and City Council,

I have seen nothing but great things coming from the Bird community. First off it is using clean resources for transportation, bringing jobs to the community and allowing individuals to take advantage of free enterprise which this country was founded on. Also the convenience and safety it brings to our community instead of having to wait in the dark hopping from street light to street light you can use a bird to get to and from where you need to go on a daily basis for a fraction of the price it used to cost as well as saving time which is now used for more productive things instead of just waiting around for the next bus or allowing an individual get the exact destination vs where everyone else needs to go.

Thank you for your leadership in striving to make our community more sustainable and livable. Please say no to the proposed ban on shared electric scooters. I hope you will find a way to work with Bird to let this affordable, environmentally-friendly alternative to traffic become part of our city.

Thank you,
Ben Clay

From: Allan Roldan <Allan.Roldan.95531269@p2a.co>

Date: December 3, 2018 at 10:50:42 AM PST

To: Paula Perotte <pperotte@cityofgoleta.org>

Subject: Please work with Bird to keep sustainable transportation options in Goleta

Reply-To: <djjflipp@yahoo.com>

Dear Mayor Perotte and City Council,

Bird Is currently one of my main source of income and it's helping me any my family to survive daily. Many people are depending on the Bird Scooters that provides cheap form of transportation to get around town. Please help us not to ban the scooters in town. Thank you for your kind consideration

Thank you for your leadership in striving to make our community more sustainable and livable. Please say no to the proposed ban on shared electric scooters. I hope you will find a way to work with Bird to let this affordable, environmentally-friendly alternative to traffic become part of our city.

Thank you,
Allan Roldan

From: Chenel Reed <Chenel.Reed.136387372@p2a.co>

Date: December 3, 2018 at 10:56:42 AM PST

To: Paula Perotte <pperotte@cityofgoleta.org>

Subject: Please work with Bird to keep sustainable transportation options in Goleta

Reply-To: <chenelreed@aol.com>

Dear Mayor Perotte and City Council,

Bird has helped me in so many ways! I have an easy cheap way of transportation. I work and go to school with no car! Also, I've been charging bird for about two weeks now and have made over 500\$ which is helping my college life tremendously! please don't take bird away !!!

Thank you,
Chenel Reed

From: Amelia Jones <Amelia.Jones.136387723@p2a.co>

Date: December 3, 2018 at 11:02:42 AM PST

To: Paula Perotte <pperotte@cityofgoleta.org>

Subject: Please work with Bird to keep sustainable transportation options in Goleta

Reply-To: <melbelle.jones@gmail.com>

Dear Mayor Perotte and City Council,

My bike got stolen this year, and it makes it really hard to get around because I live far from campus and don't have a car. Bird has helped me be on time for class and get out of the house more, especially since becoming a charger. I rely on birds and I love being a charger, making extra cash to pay for groceries. Please save birds!!!

Thank you for your leadership in striving to make our community more sustainable and livable. Please say no to the proposed ban on shared electric scooters. I hope you will find a way to work with Bird to let this affordable, environmentally-friendly alternative to traffic become part of our city.

Thank you,
Amelia Jones

From: George Relles <grelles@cox.net>

Date: December 3, 2018 at 11:02:17 AM PST

To: Kyle Richards <krichards@cityofgoleta.org>, mbennett <mbennett@cityofgoleta.org>, "Perotte, Paula" <pperotte@cityofgoleta.org>, raceves <raceves@cityofgoleta.org>, "Kasdin, Stuart" <skasdin1@yahoo.com>

Cc: <mgreene@cityofgoleta.org>

Subject: Scooters and Urgency Ordinance - Item D1

Mayor Perotte and Council members,

As you consider the urgency ordinance, I urge you to focus on the inappropriate actions of the scooter providers. While pro-scooter and anti-scooter factions raise legitimate concerns and ideas about scooters, I urge you to keep your focus on the source of the problems and confusion. The cause of virtually all the problems is the deliberately disrespectful and reckless actions of two scooter providers who flouted the law by installing scooters in Goleta without seeking to involve city government in the safety, fiscal, and social impacts that they knew would result.

This was no accident. These scooter companies have done the same in other communities. They have repeatedly created impacts and controversy that could easily have been avoided if they had come to the city and simply said, "We want to do business here." Just imagine if the cannabis industry had done the same unilateral implementation as the scooter companies instead of working cooperatively with Goleta before opening for business.

I would ask you that you please do the following:

- Pass an urgency ordinance that puts an immediate stop to scooter operations in Goleta.
- Ask staff to work with other South Coast jurisdictions to research and ultimately draft a permanent scooter-related ordinance. Such a draft should include guidelines and protections addressing the impacts of scooters while maximizing benefits they can provide when integrated with our local and regional transportation master plans.
- Circulate the draft and solicit public comment on the draft ordinance and make necessary changes before passage.
- Consider rewarding the scooter companies that did NOT prematurely install scooters in Goleta, by awarding them exclusive licenses to operate here.
- Consider seeking civil damages, as did Santa Monica - <http://www.smdp.com/bird-rides-inc-takes-plea-deal-and-will-pay-300000/164437> - from companies that installed prematurely and certainly any companies that violate the terms of a new ordinance going forward.

Thank you for your attention to this important matter.

From: Goleta, CA [<mailto:webmaster@cityofgoleta.org>]
Sent: Monday, December 03, 2018 11:38 AM
To: Deborah Lopez <dlopez@cityofgoleta.org>
Subject: Electric Scooters

Message submitted from the <Goleta, CA> website.

Site Visitor Name: Anna Roberts
Site Visitor Email: mistyscampy@gmail.com

Re:
Urgency Ordinance Prohibiting Shared On-Demand Motorized Scooter Operations

My husband and I strongly urge Goleta to ban motorized scooters for the following reasons:

1. The scooters were dropped off all over Goleta by Lime and Bird without the proper licensing or permitting.
2. Scooters are left randomly all over the place. They block handicap access, they are left in the middle of the sidewalk and bike paths, on people's lawns, in front of doorways.
3. The majority of scooter riders violate the rules by not wearing helmets, riding double on one, riding on the sidewalk and in public shopping areas.
4. Many of the scooter riders are kids under 16 who do not have a driver's license. This is in violation of state law.
5. Many riders use excessive speed. This, in combination of having no motor sound makes them dangerous. I find this especially hazardous when I am commuting on the bike path close to UCSB.
6. Most scooter riders are not using them for transportation. Rather, they are used for recreational purposes.

There is not enough man power to regulate these scooters. A complete ban needs to be imposed.

Thank you.

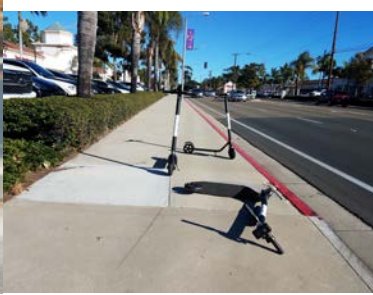
To whom it may concern,

Re: scooters

12/03/18

I haven't gone a day without seeing these scooters blocking sidewalks, handicap curb ramps, and driveways. They are also left hanging over curbs into bicycle lanes. Quite often they toppled over in a heap because someone who does not approve has kicked them over. They are also discarded randomly in neighborhoods where they are no longer needed. I've seen riders zooming in and out of parking lot spots and crossing streets causing near accidents. Not only are they dangerous for the riders but what about the poor driver that hits one of these errant scooters and has to deal with the emotional and probable financial ramifications of the incident. I live near Patterson and University Drive and there are usually four of these scooters on the SW corner blocking the already cramped sidewalk that has a large power pole near the corner. I am not against alternative means of transportation but these scooters are an eye sore laying around our neighborhoods and dangerous to riders, drivers and pedestrians. I don't appreciate the clutter and dangers associated with them for the sake of corporate greed. If they are to be allowed which I hope they are not, there needs to be very strict specific and enforceable guidelines for their usage. I've taken many pictures of them laying around blocking sidewalks and handicap ramps. I will attach a few if that's possible. I could take these pictures every day, all day, everywhere I go ! It's sickening.

Mace Matiosian
493 Stanford Place
S.B., Ca. 93111



From: Kristina McLaughlin <Kristina.McLaughlin.136203915@p2a.co>
Date: December 3, 2018 at 10:20:42 AM PST
To: Paula Perotte <pperotte@cityofgoleta.org>
Subject: Please work with Bird to keep sustainable transportation options in Goleta
Reply-To: <kristinamcLaughlin70@gmail.com>

Dear Mayor Perotte and City Council,

Instead of walking big distance I can ride the bird quickly and easily

Thank you,
Kristina McLaughlin

From: Keith Severson [<mailto:keith@achillespo.com>]

Sent: Monday, December 03, 2018 10:40 AM

To: Deborah Lopez <dlopez@cityofgoleta.org>

Subject: Scooter issues for Disabled

Dear City Council of Goleta,

My name is Keith Severson and I have been a resident of Santa Barbara County since 1989 and a resident of Goleta since 2003. I live on Scripps Crescent St. by Girsh Park. I am also an amputee and work with the ability challenged people in our community and am writing to share my extreme concern regarding the motorized scooters in Goleta and especially around our neighborhood.

I know that there are many, many issues regarding the validity of this business even having the right to use public space. But, I am reaching out to you to point out the daily practical mobility and safety issues these scooters cause for the movement of the mobility challenged (disabled). I am an amputee missing my right leg. I am also an Amputee Coalition of America certified counselor and work with amputee and other medical disabilities where people who are full time wheelchair users. In my neighborhood alone I have personally seen and visited with mobility challenged patients and their daily struggles with getting to stores and the bus stops due to scooters blocking their way on Stork Rd.

I would love to come to share this information with the City Council and a live short presentation from the aspect of a person with a disability navigating around motorized scooters on the sidewalks.

Thank you for your consideration!

Keith

Keith Severson

Director, Patient Care and Services



Achilles Prosthetics and Orthotics

1435 State St.

Santa Barbara, CA 93101

c: 805-886-1065

o: 805-869-1200

keith@achillespo.com

www.achillespo.com

From: june betancourt [<mailto:june.betancourt@gmail.com>]
Sent: Monday, December 03, 2018 10:18 AM
To: Deborah Lopez <dlopez@cityofgoleta.org>
Subject: Community feedback re: Motorized Scooters hearing

Hello,

Thank you for the opportunity to comment on the proposed ordinance to ban motorized scooters in the city of Goleta.

These scooters are at best a landscape blight and at worst a serious danger to the riders themselves, as well as to any pedestrians in their path. The news is full of stories from emergency room personnel who are seeing an geometric increase in serious injuries as these scooters are introduced to an area. In order to rent these vehicles, riders agree to Bird's (and from within Isla Vista, Lime's) terms of service, which release these companies from all liability for any mishaps or injuries arising from their use, even when the cause of failure is due to equipment malfunction. The city puts itself and the taxpayers on the hook for litigation if it accepts responsibility by allowing these companies to operate here.

Starting in January 2019, thanks in large part to Bird's efforts to overturn the state regulations, laws in CA regarding helmet use for those over 18 will be discontinued. As obnoxious as this is, given Bird's claims that safety is their "number one concern," the change in law won't make much difference, since I have yet to see anyone wear a helmet as they blithely zip around on these scooters. After all, who carries around a helmet? What I have seen, for the most part, are teenagers and young adults riding these scooters, at times two riders per scooter, or circling around cars in groups within the parking lots of Hollister Village and Camino Real. I've also seen riders zipping along in groups through the narrow streets of old town Goleta (Mandarin Avenue, for example). They look like they're having a great time, but they sure don't look like they're on the way to an appointment or to go to work.

If these scooters truly replaced car trips, I could agree with the argument that proponents offer: that is, that these scooters provide a mode of low-impact alternative transportation to the benefit of the environment and to folks who can't afford a car. But really, these are recreational vehicles upon which users are advised not to try to transport packages, since that further destabilizes the already-precarious ride. And who is going to be able to use these to pick up and transport children or to buy groceries for their families? The dubious argument that these will help save energy is further called into question by the overnight scooter chargers who've joined the gig economy in a fierce competition to be the first to collect the scooters in the evening. How many miles must be driven per scooter to pick up and then re-position them the next morning?

The city can impose restrictions or conditions on the companies, but it really can't regulate the end-user's behavior. I've seen these left in driveways, lying across sidewalks with handlebars off of the curb, blocking walkways, etc. I've had to jump out of the way on the sidewalks as they ride along, and while I sympathize with riders not wanting to be alongside traffic due to the danger of being hit by a car, these aren't appropriate for sidewalk use. My hope is that the council will do the sensible thing and ban these companies from operating here. Please don't

enter into some compromise where \$\$\$ are exchanged for the right to maintain X number of scooters in the city. Just please ban them altogether.

Thank you,
June Betancourt

From: <masseybarb@aol.com>

Date: December 3, 2018 at 8:23:04 AM PST

To: <skasdin@cityofgoleta.org>, <krichards@cityofgoleta.org>, <raceves@cityofgoleta.org>, <mbennett@cityofgoleta.org>, <pperotte@cityofgoleta.org>

Cc: <dlopez@cityofgoleta.org>, <masseybarb@aol.com>

Subject: Shared On-Demand Motorized Scooters

Good Morning,

I want to add my name to the long list of people asking you to ban the shared on-demand scooters. The majority of the scooters are being ridden by underage kids. The companies have no way to adequately monitor the age of the riders and the companies know this but are only interested in their profits. Please pass the Urgency Ordinance to ban these dangerous scooters.

Thank you, Barbara

From: [Deborah Lopez](#)
To: [Liana Campos](#)
Subject: FW: Ask a Question :: W011343-120218
Date: Monday, December 03, 2018 2:15:52 PM

From: City Assist: Citizen Support Center [mailto:goletaca@mycusthelp.com]
Sent: Monday, December 03, 2018 8:17 AM
To: iwhite@ucsb.edu
Cc: Deborah Lopez <dlopez@cityofgoleta.org>
Subject: Ask a Question :: W011343-120218



Isabelle,

Thanks for your message. I am copying the City Clerk on this message so she can include it with the Council's packet of public comment on this item.

Best regards,
Valerie Cantella
Community Relations Manager

Request/Concern Type: **Ask a Question**

Request Summary: **I would like to register a formal complaint against the use of electric scooters in Goleta. I am a student at UCSB and I live in Isla Vista. Tonight, my housemates and I noticed that the pipes connected to our gas meter in our front lawn were spewing gas, because we could both hear and smell the gas coming out. It was clear that the leak had begun because an electric scooter (specifically, a "Bird" company scooter) had been thrown over the fence in our front yard onto our lawn and had hit the pipes. We have had dozens of scooters thrown into our lawn since the scooters were introduced in Goleta, but this set me over the edge. Our house could have burned down because of the damage caused by electric scooters to my property. I will not stand for this any longer and I hope that the city takes action to ban electric scooters NOW. Thankfully, our gas company was able to repair the damage before anything could happen to our house tonight, but I know that terrible instances such as this will**



From: Eric Schwartz <ericgschwartz@gmail.com>
Date: December 3, 2018 at 7:46:27 AM PST
To: "pperotte@cityofgoleta.org" <pperotte@cityofgoleta.org>
Subject: DO NOT BAN BIRDS

Dear Paula Perotte and anyone whom it may concern,

Please do not vote this Tuesday to ban E-Scooters. They provide an easy and fun method of transportation, especially to lower income citizens of our town who cannot afford cars, that should not be taken away. The Santa Barbara County has already published regulations for the scooters, instead of a ban and there is no reason Goleta should not follow in the counties footsteps. Thank you for your leadership in striving to make our community more sustainable and livable. Please say no to the proposed ban on shared electric scooters. I hope you will find a way to work with Bird to let this affordable, environmentally-friendly alternative to traffic become part of our city.

Sincerely,
Eric Schwartz

-----Original Message-----

From: Jim Wilcox [<mailto:james.goleta@gmail.com>]

Sent: Monday, December 03, 2018 8:00 AM

To: Deborah Lopez <dlopez@cityofgoleta.org>

Subject: Scooters in Goleta

Dear Ms. Lopez,

This is in regard to the pending discussion regarding the ride-share scooters that have been recently introduced into the city.

First, and in the positive, they do offer short trip transportation that is fairly clean (debating how electricity to charge is generated-or the gas powered vehicles that pick them nightly is for another discussion.) I'm not convinced that a car owner opts for a scooter over their own vehicle, but I could see someone grabbing a scooter over Uber or Lyft.

But there are issues. People riding on sidewalks, riding against traffic, riders under 18 without helmets, kids under 16 being able to ride(no driver's license) and the obvious clutter on sidewalks. I mean serious clutter. Sure, an agile person can negotiate the mess, but someone with A.D.A. concerns, elderly, nighttime walker, etc. run a serious risk of tripping over the pile of scooters.

Now, every single issue I raise is already regulated by the DMV, and is a citable offense. Police can write tickets or impound scooters. And operating a vehicle without a license is a fairly serious offense.

Problem is, most view these scooters as toys. Now if a motorcyclist did any of the above infractions police wouldn't hesitate to react. They need to do the same with scooterists.

I seriously hope a law enforcement officer will be present at the Dec. 4 meeting.

Oh, and scooter companies need a business license and pay sales tax like any other business operating in the city limits.

Sincerely,

James Wilcox

6270 Momouth Ave

Goleta, CA

James.goleta@gmail.com

Sent from my iPad

From: Lys Mendez <lmendez@bird.co>

Date: December 3, 2018 at 3:43:35 PM PST

To: <mgreene@cityofgoleta.org>, <mjenkins@cityofgoleta.org>

Cc: <pperotte@cityofgoleta.org>, <skasdin@cityofgoleta.org>, <raceves@cityofgoleta.org>, <mbennett@cityofgoleta.org>, <krichards@cityofgoleta.org>, <dlopez@cityofgoleta.org>

Subject: Bird letter on Goleta's Urgency Ordinance Prohibiting Shared On-Demand Motorized Scooter Operations

Ms. Greene,

Please find attached a letter from Bird regarding tomorrow's Urgency Ordinance Prohibiting Shared On-Demand Motorized Scooter Operations. I can be your point of contact for any questions, and plan to be in attendance for tomorrow's meeting.

--

Thank you,

Lys Mendez

Bird | Government Partnerships

B I R D

December 3, 2018

Ms. Michelle Greene
Goleta City Manager's Office
130 Cremona Drive, Suite B
Goleta, California 93117

RE: Urgency Ordinance Prohibiting Shared On-Demand Motorized Scooter

Dear City Manager Greene:

We write today to express our opposition to Goleta's Urgency Ordinance Prohibiting Shared On-Demand Motorized Scooter, which will be heard at the December 4 City Council meeting. Instead, we urge City Council to fairly regulate shared mobility providers in a way that allows community access to e-scooters.

Bird is a fully electric and affordable alternative to car travel, and data in other cities indicates that people are choosing e-scooters over car trips, which is critical in helping cities meet their goals around carbon emissions and traffic congestion. Evidence regarding the use of Bird also suggests they are safe, equitable, and offer an alternative to car travel that effectively closes the last-mile gap in transportation offerings. The average Bird ride is 1.5 miles, and over forty percent of all car trips are less than three miles.

We hope Goleta will refrain from denying its residents access to our option that improves the local economy and environment. Should Goleta opt to join the network of cities already leading on climate action and sustainability, Bird can support the city by providing the following:

1. **Responsible growth:** Goleta's environmental and economic interests will guide Bird's operation, which is based on dynamic utilization. When adding Birds to the streets in cities where we operate, Bird looks at utilization rates to determine whether or not vehicles on the road are being used. Bird will only add vehicles to a city if each vehicle is used regularly. Smart growth of an accessible and clean form of mobility like electric scooters can help create a robust transportation network that helps residents and visitors move efficiently around the city.
2. **Infrastructure support:** Earlier this year, Bird unveiled our GovTech Platform, which includes a comprehensive, customized dashboard to provide cities direct access to digestible, anonymized data that can be used for transportation planning efforts. Bird is interested in discussing ways that we can support non-motorized infrastructure in your city that can then be leveraged for support from other sources.
3. **Economic value:** For every 100 scooters on the road, 30 jobs are created that support Bird's operations. Chargers pick up the scooters every night, clearing the streets and organizing orderly drop-offs each morning. Employees also monitor scooters throughout the day, checking for maintenance and parking issues.

We are also able to provide resources to the City of Goleta, such as model ordinances and an interim operating agreement. However, should the City of Goleta move forward with a ban, we have legal concerns that we want to bring to the city's attention.

Bans on motorized scooters violate California state law, which promotes the use of motorized scooters as an alternative low-emission or no-emission form of transportation. The proposed urgency ordinance is also invalid because the City lacks any reasonable justification for passing urgency legislation on this subject. We therefore demand that you reject this proposed ban as an unlawful effort to ban motorized scooters.

As you know, the Goleta City Council, at its regular meeting on October 16, 2018, Mayor Pro Tempore Kasdin requested to evaluate issues related to motorized scooters that had grown popular in Goleta. You then requested that staff bring forward a proposal to indefinitely ban motorized scooters. On the agenda for the December 4, 2018, City Council meeting are two ordinances and one resolution that, if passed, would immediately ban shared motorized scooters in Goleta and would authorize the impoundment of any scooters located in the city.

The two ordinances are identical except that one would declare urgency and go into immediate effect. Both ordinances would create a Chapter 10.05 of the Goleta Municipal Code that would “prohibit Shared On-Demand Motorized Scooters from being placed in the public right-of-way or on public property, operated in the public right-of-way, or offered for use anywhere in the City.” The City purports to justify the urgency of the legislation by alleging that “adequate mechanisms are not yet in place to prevent ... nuisance conditions and ensure safe operation” of scooters by users. The proposed ban is indefinite; the urgency ordinance asserts the need to prohibit shared on-demand scooters entirely from the city “until such time, if ever, when regulations are adopted and permits are issued.”

The Ordinances Are Unenforceable Because They Are Preempted by State Law

The ordinances, if enacted, are impliedly preempted by pervasive state law regulations of motorized scooters. Any impounds or fees based on their authority would therefore be unlawful. The preemption doctrine prohibits a city or county from making ordinances and regulations in conflict with general state laws; when a conflict is present, the local law is preempted. *Harrahill v. City Of Monrovia*, 104 Cal. App. 4th 761 (2002). A conflict exists if the local law “duplicates, contradicts, or enters an area fully occupied by general law, either expressly or by legislative implication.” *City of Riverside v. Inland Empire Patients Health & Wellness Center, Inc.*, 56 Cal. 4th 729, 743 (2013) (quoting *Sherwin-Williams Co. v. City of Los Angeles*, 4 Cal. 4th 893, 897 (1993)).

The City’s proposed ordinances, at minimum, conflict with the statewide regulatory scheme, which contemplates that motorized scooters could be used across the state. Article 5 of Chapter 1 of Division 11 of the California Vehicle Code contains pervasive regulations of motorized scooters. Section 21220 frames this entire chapter regulating motorized scooters as “promot[ing] the use of alternative low-emission or no-emission transportation.” Specific laws within the Chapter include section 21221, which states that “[e]very person operating a motorized scooter upon a highway has all the rights and is subject to all the provisions applicable to the driver of a vehicle.” Section 21223 contains detailed provisions that govern the lighting required for scooters operated during darkness. Section 21224 states that operators of motorized scooters are not subject to registration and license plate requirements. Section 21225 states that local authorities can regulate scooters, but does not say local authorities can ban scooters. By contrast, section 21230 states that motorized scooters can be operated on bicycle paths, trails, and bikeways, but then states that local governments may prohibit operation of motorized scooters on bicycle paths, trails, and bikeways.

Moreover, the California Vehicle Code provisions occupy the entire field of regulation, at least with respect to wholesale bans on motorized scooters. The regulations here both “fully and completely cover[]” the use of electric scooters and also show that, when the state legislature did want to leave some room for state regulation, it knew how to do so with a specific and narrow grant of reserved authority. Section 21230 (which permits riding motorized scooters on trails, but then permits local governments to ban riding on trails) demonstrates that in the process of comprehensively regulating motorized scooters, the state intended to preempt all local regulation of scooters, except for specific state-created exceptions like the one in Section 21230. When such regulations are in place, courts have found conflicting local ordinances to be impliedly preempted. *See, e.g., Fiscal v. City and County of San Francisco*, 158 Cal. App. 4th 895 (2008) (local ordinance banning the possession and sale of firearms was impliedly and expressly preempted by state law); *Johnson v. City & Cty. of San Francisco*, 137 Cal. App. 4th 7, 18 (2006) (“Although there is no express contradiction between the City’s belief requirement and the Ellis Act, we conclude that the Act impliedly preempts the local law because it creates a substantive defense in eviction proceedings not contemplated by the Act.”).

Additionally, Goleta is a general law city, so Article XI, Section 5 of the California Constitution—which allows charter cities to pass laws that prevail over state laws if the subject matter of the law is one that relates purely to “municipal affairs”—is not applicable to Goleta. As a general law city, Goleta has limited authority to regulate “municipal affairs” in a manner that contradicts or conflicts with established state regulations, especially in the context of ordinances that impact the environment and ecology. *See, e.g., CEEED v. California Coastal Zone Conservation Com.*, 43 Cal. App. 3d 306, 323 (1974) (holding that because of the statewide consequences of the ecological and environmental impact of the legislation, California state law preempted a local zoning ordinance).

The state legislature has demonstrated that it intends to “fully occupy” the field of electric scooter regulation by passing detailed regulations of electric scooters. But even if those regulations did not occupy the field, Goleta’s proposed ordinances clearly conflict with the state scheme because they are broader than the explicit regulatory authority reserved to local governments by section 21225. Indeed, Goleta’s proposed ordinances are explicitly intended to eliminate the use of zero-emission electric scooters. They conflict with the state scheme and falls outside the narrow exception reserved for local government regulations. The ordinances are preempted by state law and would therefore be invalid if enacted. *See Fiscal*, 158 Cal. App. 4th at 895.

The Urgency Ordinance Would Be Invalid Because the City Is Not Justified in Passing an Ordinance under Government Code §§ 36934 and 36937

The urgency ordinance would separately be invalid because it does not qualify for section 36937(b)’s urgency exception to normal democratic processes. First, the ordinance can be considered a zoning ordinance because it regulates the use of open spaces, land use, and off-street parking and loading. Section 36937 does not authorize urgency zoning ordinances. *See Cal. Gov. Code § 65850* (outlining types of zoning ordinances); *City of Stanton v. Cox*, 207 Cal. App. 3d 1557, 1561 n.2 (1989) (“Government Code section 36937, which authorizes urgency ordinances in certain situations, does not authorize urgency zoning ordinances. Under Government Code section 65858 they may only be used to impose a freeze on a project for a limited period of time.”). Further, “the mere declaration of [a] council . . . that [an] ordinance is passed for the immediate preservation of the public health is neither conclusive nor yet sufficient” to constitute an urgency. *Crown Motors v. City of Redding*, 232 Cal. App. 3d 173, 179 (1991) (quoting *In re Hoffman*, 155 Cal. 114, 120 (1909) (disapproved on another point in *In*

re Lane 58 Cal. 2d 99, 105 (1962)). “Mere declaration” of urgency is all that the City has done here. Section 1 of the urgency ordinance describes the City Council’s reasons for passing the Ordinance, but then just essentially quotes from section 36937(b) to justify urgency. It also points to “nuisance and safety concerns” caused by the occasional actions of shared scooter users who allegedly “create tripping hazards” when they improperly park scooters, or “operate[] on sidewalks” in violation of state law and the Bird Rental Agreement. Neither of these findings are sufficient to justify urgency legislation because the generic reasons for passing the ordinance do not specifically address why the situation is urgent and the rest is “mere declaration” that just essentially quotes the wording of the urgency statute. These types of unsupported statements have been rejected by courts. See *Hermosa on Metropole, LLC v. City of Avalon*, No. CV 13-2439 ABC (FFMx), 2014 WL 12628680, at *2, 4 (“[c]ity enacted an urgency ordinance establishing a moratorium on the issuance of autoette permits to owners of certain properties”; city’s arguments as to “the impact of autoettes on congestion, parking, pedestrian and tourist safety, noise pollution and visual blight [were] not supported by admissible evidence” and largely “lack[ed] foundation,” were “conclusory statements and general averments, inadmissible hearsay, and/or improper opinion testimony”). Here too, neither the general safety reasons nor the recitation of the statutory wording are sufficient to show urgency required by law to pass an immediately-effective “urgency” ordinance.

Goleta has been aware of Bird users operating scooters in the area for some time, but only now has claimed that they present an “urgency” situation. Courts have found similar municipal conduct to constitute bad faith. For example, in *Kieffer v. Spender*, 153 Cal. App. 3d 954 (1984), the California Court of Appeal held that a city acted in bad faith in enacting an Ordinance that resulted in denial of petitioners’ applications. The Ordinance enacted a moratorium, “[t]he stated purpose of [which] was to protect the public health, safety, and welfare pending a study concerning the establishment of permanent regulations for video game arcades” in the city. *Id.* at 959. The court of appeal affirmed the trial court, which found that “there [was] no genuine emergency, other than the applications themselves, to cause the moratorium ordinance to go into effect.” *Id.* at 961. The court further found that “[t]he record inescapably establish[ed] that [the city] instead of facing in the first instance the ‘dilemma’ which had arisen with respect to petitioners, and arriving at fair resolution of the situation, ha[d] exacerbated the situation by engaging in administrative, legislative and legal conduct calculated to avoid responsibility for the substantial damages incurred by petitioners.” *Id.* (emphasis added). “The record reveals a picture which offends ordinary concepts of fairness and justice. Petitioners were simply exercising their rights as citizens to commence and operate legitimate business entities within [the city].” *Id.* at 964 (emphasis added). The city “chose to pursue a course of conduct (for reasons not entirely clear) not only detrimental to petitioners but to public trust in local government.” *Id.* (emphasis added). As in *Kieffer*, the City proposes to abuse its authority and fails to justify that it faces an urgent situation that permits it to avoid abiding by the normal process for posting and enforcing ordinances. Indeed, any claim of urgency is belied by the City’s simultaneous consideration of *the exact same legislation* but *not* on an urgency basis. It is clearly not the case that the City has no choice but to bypass the normal democratic process and allow members of the public to weigh in on an important local subject.

The City’s Proposed Notice of Exemption under CEQA Does Not Address the Environmental Impact of the Ordinances

California has declared that motorized scooters are a key tool in reducing traffic congestion and pollution and in combating climate change: the State “promote[s] the use” of motorized-scooters because they “do not contribute to increased air pollution or increase traffic suggestion” and the use of motorized scooters are thus a “way[] to reduce these problems.”

Cal. Veh. Code § 21220. The City has proposed a Notice of Exemption under the California Environmental Quality Act (CEQA), which acknowledges that shared on-demand motorized scooters “offer[] a new, *low-emission* transportation option” (emphasis added), yet somehow concludes that the “sudden proliferation” of these zero-emission devices “will not result in a direct or reasonably foreseeable, indirect physical change in the environment.”

The City did not conduct any environmental impact analysis for its ordinances, and consequently failed to comply with CEQA. See Cal. Code Regs. tit. 14, § 15002. The City instead contends that the ordinances are exempt from CEQA pursuant to CEQA Guidelines §§ 15060(c)(2) and 15060(c)(3) because the ordinances have “no potential for resulting in physical change to the environment, directly or indirectly.” The City did not analyze how banning the use of a popular zero-emission last-mile transportation could cause increased air pollution or greenhouse gas emissions. Indeed, there is a conflict in the City’s findings that shared on-demand motorized scooters are so prolific that they constitute a nuisance, on the one hand, and the City’s assertion that the widespread use of these zero-emission vehicles has no conceivable environmental impact, on the other hand.

Prohibitions of electric scooters will have a significant effect on the environment. As a low-emissions electric vehicle designed for short trips (for example, to and from other public transit stops), Bird scooters keep cars off the road. Indeed, California Vehicle Code § 21220 explicitly contemplates that motorized scooters are one way to “promote the use of alternative low-emission or no-emission transportation.” Cal. Vehicle Code § 21220. The City would violate CEQA if it passes the proposed ordinances without analyzing the significance of these environmental impacts in developing and enacting the ordinances. Cal. Code Regs. tit. 14, §§ 15064, 15064.7.

* * *

Although we appreciate that the City has concerns about motorized scooter users who violate state or local law, the proposed ordinances have problematic elements that require immediate attention.

We are eager to help Goleta become a regional leader in innovative mobility solutions, and as a graduate of UC Santa Barbara, it is especially important to me to bring last-mile transportation solutions to the region. Thank you for your willingness to consider a more productive way forward. We look forward to consulting with you to find creative solutions to them.

Sincerely,

David Estrada

David Estrada
Chief Legal Officer
Bird Rides, Inc.

Cc: Paula Perotte, Mayor
Stuart Kasdin, Mayor Pro Tempore
Roger S. Aceves, Councilmember
Michael T. Bennett, Councilmember
Kyle Richards, Councilmember
Michael Jenkins, City Attorney

From: Ruth Grande <rgrande@SRG-LLC.com>

Date: December 3, 2018 at 3:37:40 PM PST

To: "pperotte@cityofgoleta.org" <pperotte@cityofgoleta.org>, "skasdin@cityofgoleta.org" <skasdin@cityofgoleta.org>, "raceves@cityofgoleta.org" <raceves@cityofgoleta.org>, "mbennett@cityofgoleta.org" <mbennett@cityofgoleta.org>, "krichards@cityofgoleta.org" <krichards@cityofgoleta.org>

Subject: from Maravilla Administration

Dear Goleta City Council,

The management at Maravilla feels strongly that the motorized scooters that are currently littering the sidewalks of Goleta should not be located in residential areas, including on the sidewalk at the Maravilla entrance. On the sidewalk, they are a trip hazard and an unnecessary obstruction for our elderly residents, many of whom walk or ride their electric scooters & wheelchairs on this sidewalk. We have also observed some scooter users cruising through our parking lots. We do not know who these scooter users are; only that they do not have any business at Maravilla. We also believe these scooters are an eyesore to the curb appeal of our main entrance of our property, as well as up and down Calle Real.

We hope you will take action to ban these scooters from the City of Goleta. On a personal note, I am a tax paying homeowner and resident in North Goleta. I see these same scooters in my neighborhood near Fairview and La Goleta Road. I do not see any reason for these scooters to be parked in any residential area. They are a nuisance, and a risk to public safety.

Thank you for addressing this issue.

Kind regards,

Ruth Grande

Executive Director

Maravilla

5486 Calle Real

Santa Barbara, CA 93111

805.967.1965

From: Cynthia Brock <cjbrockca@cs.com>

Date: December 3, 2018 at 3:42:32 PM PST

To: <krichards@cityofgoleta.org>, <mbennett@cityofgoleta.org>, <pperotte@cityofgoleta.org>, <raceves@cityofgoleta.org>, <skasdin@cityofgoleta.org>

Cc: <mgreene@cityofgoleta.org>

Subject: Agenda Item D1. Urgency Ordinance Prohibiting Shared On-Demand Motorized Scooter Operations

Mayor Perotte and Councilmembers,

Please support the Urgency Ordinance to remove the shared on-demand motorized scooters that have been dumped by irresponsible companies on Goleta's sidewalks and streets. I would also support an amendment broadening the scope of the ordinance to include other similar types of vehicles like stationless shared bicycles.

The scooters make walking, biking, and driving in Goleta less safe. They are a visual blight in our public spaces. And it is unfair to allow a private business to use public spaces to store their equipment and to operate their business without the permission of the City and adequate compensation to the City needed to fund regulation and enforcement that protects both users and non-users.

Rather than using the scooters to replace a car trip to commute or shop, the majority of users I have observed have been young men or women, sometimes appearing as young as 10 or 12, joyriding around, cutting back and forth across traffic lanes, going around in circles and loops on our streets, or riding on sidewalks, creating hazards for themselves and others.

My personal experience is that I regularly walk my dog through my neighborhood after dark, and almost every night run into scooters abandoned, lying down, sometimes in a pile jumbled together that blocks our passage and creates a danger. People in my neighborhood are ordinarily very thoughtful about not leaving toys, bikes, or trash on the sidewalks. I don't know why they think that it is O.K. to block the sidewalks with these scooters. Perhaps it is because they observe that the City allows these scooters to be placed in pedestrian walkways and sidewalks every morning without consequence.

I would be in favor of a permanent ban, but look forward to public meetings and opportunities to discuss what regulations might be necessary to make the presence and use of the scooters compatible with a safe and attractive environment in our City, if that is even feasible.

Thank you for your consideration of my comments.
Cynthia Brock